

Massachusetts Division of Insurance
Quarterly Report of Membership in Health Maintenance Organizations
as of October 31, 2011 ¹

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
INDIVIDUAL MEMBERS BY COUNTY ^{2,3}	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc. ⁴	0	1	0	0	5	0	0	1	9	0	0	2	1	0	19
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁵	1,364	514	1,468	172	3,209	304	853	668	8,101	172	3,657	2,200	2,317	2,463	27,462
Boston Medical Center Health Plan, Inc. ⁶	5,096	5,004	7,983	4	2,492	1,951	6,711	3,082	2,153	0	2,034	3,577	3,569	1,750	45,406
CeltiCare Health Plan of Massachusetts, Inc. ⁷	1,295	233	1,968	249	4,610	675	2,016	714	6,708	128	3,034	1,906	8,178	2,572	34,286
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	2	1	0	0	0	0	0	0	3
Fallon Community Health Plan, Inc. ⁸	8	92	310	0	751	128	403	326	1,752	0	466	478	119	2,342	7,175
Harvard Pilgrim Health Care, Inc.	1,527	29	924	179	1,490	39	36	58	5,420	106	2,474	1,469	1,393	1,256	16,400
Health New England, Inc.	0	258	0	0	0	165	649	369	0	0	0	0	0	26	1,467
Neighborhood Health Plan, Inc. ⁹	1,753	5	4,192	469	9,805	41	871	49	13,337	404	6,736	4,560	9,166	3,292	54,680
Network Health, LLC	596	0	1,270	910	6,168	196	2,972	215	11,991	275	4,020	2,384	5,178	8,435	44,610
Tufts Associated HMO, Inc. ¹⁰	229	59	429	2	624	46	72	83	2,332	0	909	589	493	725	6,592
UnitedHealthcare of New England, Inc. ¹¹	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1
Total Individual Members	11,868	6,195	18,544	1,985	29,154	3,545	14,583	5,565	51,803	1,085	23,331	17,165	30,414	22,861	238,098

PPO

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
Individual Members ^{4,5}	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁵	536	205	445	140	1,021	92	238	223	3,100	180	1,253	619	863	553	9,468
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Fallon Community Health Plan, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Harvard Pilgrim Health Care, Inc.	86	7	31	26	103	3	9	3	449	5	151	68	113	81	1,135
Tufts Associated HMO, Inc. ¹⁰	0	0	1	0	2	0	0	2	13	1	3	1	6	0	29
Total Individual Members	622	212	477	166	1,126	95	248	228	3,562	186	1,407	688	982	634	10,633

¹ Information reported by HMOs as of the end of the third quarter of 2011 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Includes all members who do not belong to a group and who contract directly with the HMO as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0." This includes persons enrolled in closed guaranteed issue managed care plans offered between October 1, 1997 and July 1, 2007, and persons covered under so-called closed health plans offered prior to October 1, 1997.

³ Carriers that do not show any "Individual" members are not reflected on this report.

⁴ Effective September 1, 2010 Aetna Health Inc. ceased offering small group health plans in Massachusetts and will begin nonrenewing all small group health business as of April 1, 2011.

⁵ Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

⁶ Boston Medical Center Health Plan, Inc.'s figure includes 45,406 individuals enrolled through the Connector Commonwealth Care plan through September 30, 2011.

⁷ CeltiCare Health Plan of Massachusetts, Inc.'s figure includes 19,922 individuals enrolled through the Connector Commonwealth Care plan and 14,445 individuals enrolled through the Connector Commonwealth Care Bridge plan through September 30, 2011.

⁸ Fallon Community Health Plan, Inc.'s figure includes 5,471 individuals enrolled through the Connector Commonwealth Care plan through September 30, 2011.

⁹ Neighborhood Health Plan, Inc.'s figure includes 39,573 individuals enrolled through the Connector Commonwealth Care plan through September 30, 2011.

¹⁰ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP").

¹¹ UnitedHealthcare of New England, Inc. notified the Division on June 2, 2011 of its intent to begin to nonrenewing all of its health business beginning January 1, 2012; eventually surrendering its license to operate as a health maintenance organization (HMO) in Massachusetts.