Massachusetts Division of Insurance Quarterly Report of Membership in Health Maintenance Organizations as of September 30, 2012 1

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at														
Group ^{z,3} Members	End of Quarter														
Aetna Health Inc. ⁴	38	12	86	0	87	2	62	10	474	0	141	84	88	230	1,314
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. 5	11,787	8,977	33,016	801	58,210	4,180	19,750	9,274	121,195	764	52,392	40,269	34,460	59,617	454,692
Boston Medical Center Health Plan, Inc.	0	0	2	0	2	0	0	0	15	0	14	2	15	0	50
CeltiCare Health Plan of Massachusetts, Inc.	0	0	0	0	0	0	0	0	7	0	5	0	23	0	35
ConnectiCare of Massachusetts, Inc.	0	5	0	0	0	159	1,875	592	0	0	0	5	0	8	2,644
Fallon Community Health Plan, Inc.	133	1,326	2,558	0	5,488	1,573	7,254	3,117	12,214	0	2,330	2,319	532	59,650	98,494
Harvard Pilgrim Health Care, Inc.	14,840	136	18,580	1,441	30,336	560	1,251	2,098	70,927	456	35,469	25,292	22,893	31,556	255,835
Health New England, Inc.	8	11,248	15	0	0	8,010	41,199	17,308	22	0	8	5	6	1,185	79,014
Neighborhood Health Plan, Inc.	1,153	0	2,219	496	10,090	5	143	18	10,617	312	5,528	2,581	10,362	2,590	46,114
Tufts Associated HMO, Inc. ⁶	6,052	2,831	17,653	48	30,429	1,677	5,644	2,881	63,529	23	27,407	21,675	16,810	26,804	223,463
UnitedHealthcare of New England, Inc.	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1
Total Group Members	34,011	24,535	74,129	2,786	134,642	16,166	77,178	35,298	279,000	1,555	123,295	92,232	85,189	181,640	1,161,656

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	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at														
Group ^{2,3} Members	End of Quarter														
Aetna Health Inc. ⁴	28	20	43	0	367	13	140	22	288	0	115	133	71	94	1,334
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. 5	2,183	1,065	4,412	437	9,765	400	2,358	1,027	26,244	936	10,916	4,869	7,300	5,731	77,643
ConnectiCare of Massachusetts, Inc.	0	7	0	0	0	8	210	71	0	0	0	0	0	0	296
Harvard Pilgrim Health Care, Inc.	478	5	1,054	140	3,523	53	97	228	9,542	59	3,791	1,581	2,373	2,438	25,362
Health New England, Inc.	37	312	16	0	29	107	874	492	32	0	24	3	9	98	2,033
Tufts Associated HMO, Inc. 6	34	13	74	1	298	24	57	66	1,245	3	415	125	283	151	2,789
UnitedHealthcare of New England, Inc.	0	0	54	0	0	0	0	0	1	0	2	6	0	4	67
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Total Group Members	2,760	1,422	5,653	578	13,982	605	3,736	1,906	37,352	998	15,263	6,717	10,036	8,516	109,524

¹ Information reported by HMOs as of the end of the third quarter of 2012 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Includes all commercial group members as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0."

³ Carriers that do not have any "Group" business are not reflected on this report.

⁴ Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and will begin nonrenewing all small group health business as of April 1, 2011.

⁵ Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

⁶ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP").