

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in
Insured and Government Health Plans as of September 30, 2021^{1,2}

TOTAL MEMBERSHIP BY COUNTY

Closed Network^{3,4}

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc.⁵	4	8	177	0	244	0	140	32	250	0	130	118	148	320	1,571
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.)⁶	3,018	55	3,859	2,095	55,505	19	271	75	22,198	1,588	10,290	7,496	7,538	5,032	119,039
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	11,846	4,786	25,508	1,273	41,470	3,533	12,731	8,293	84,504	1,367	39,758	32,339	25,313	48,956	341,677
Boston Medical Center Health Plan, Inc.	6,807	435	73,595	93	24,465	1,224	57,012	5,234	21,182	30	30,176	40,949	67,824	13,429	342,455
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	2	124	21	0	0	0	0	0	1	148
Fallon Community Health Plan, Inc.	1,141	20,485	2,432	7	5,270	637	3,276	601	58,859	0	4,886	3,639	6,232	63,755	171,220
Harvard Pilgrim Health Care, Inc.	4,351	603	11,894	479	13,129	796	1,726	1,044	31,990	204	16,665	11,687	10,489	20,117	125,174
Health New England, Inc.	13	8,326	32	0	31	8,397	77,371	11,548	159	0	23	13	30	10,366	116,309
Tufts Associated HMO, Inc.⁷	8,366	1,793	13,498	438	29,459	595	7,295	2,814	74,298	261	29,401	20,241	18,220	38,247	244,926
Tufts Health Public Plans, Inc. (formerly Network Health, LLC)⁷	19,618	9,672	28,902	34	61,829	1,861	27,308	8,447	140,318	93	52,814	32,472	61,517	43,419	488,304
Total HMO Members	55,164	46,163	159,897	4,419	231,402	17,064	187,254	38,109	433,758	3,543	184,143	148,954	197,311	243,642	1,950,823
2020 Massachusetts Population⁸	213,164	124,571	566,765	17,461	791,263	70,267	463,986	161,401	1,609,379	11,376	709,409	523,738	801,582	829,212	6,893,574
Market Penetration Rate⁹	25.88%	37.06%	28.21%	25.31%	29.24%	24.28%	40.36%	23.61%	26.95%	31.14%	25.96%	28.44%	24.62%	29.38%	28.30%

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc.⁵	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.)⁶	10	6	52	3	151	0	10	0	367	0	165	73	63	59	959
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	6,596	824	9,559	405	21,251	1,648	6,417	3,443	66,778	917	26,957	12,232	19,160	19,929	196,116
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Harvard Pilgrim Health Care, Inc.	331	111	813	126	2,361	30	455	136	7,894	22	3,059	1,262	2,191	1,443	20,234
Health New England, Inc.	40	756	13	1	25	454	2,700	942	94	0	37	7	22	903	5,994
Tufts Associated HMO, Inc.⁷	1	18	3	0	15	0	0	0	84	0	40	27	17	24	229
Total HMO Members	6,978	1,715	10,440	535	23,803	2,132	9,582	4,521	75,217	939	30,258	13,601	21,453	22,358	223,532
2020 Massachusetts Population⁸	213,164	124,571	566,765	17,461	791,263	70,267	463,986	161,401	1,609,379	11,376	709,409	523,738	801,582	829,212	6,893,574
Market Penetration Rate⁹	3.27%	1.38%	1.84%	3.06%	3.01%	3.03%	2.07%	2.80%	4.67%	8.25%	4.27%	2.60%	2.68%	2.70%	3.24%

¹ Information reported by HMOs as of the end of the fourth quarter of 2020 is based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

³ Effective December 31, 2017, CeliCare Health Plan of Massachusetts, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

⁴ Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.

⁵ Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

⁶ Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

⁷ Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP").

⁸ 2020 Population Source: U.S. Census Bureau; Vintage 2020 Population Estimates: Population Estimates

⁹ Total HMO members in each county divided by the 2020 population in each county.

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TOTAL MEMBERSHIP BY COUNTY

Total HMO Membership in Closed Network Plans vs. Massachusetts Population by County

