

Massachusetts Division of Insurance  
Quarterly Report of Health Maintenance Organization Membership in  
Insured and Government Health Plans as of September 30, 2021<sup>1,2</sup>

MEMBERSHIP TRENDS

Closed Network<sup>3,4,5</sup>

COMPARISON OF 3rd QUARTER MEMBERSHIP TO THOSE OF PRIOR THREE QUARTERS	4th Quarter 2020 Members at End of Quarter	1st Quarter 2021 Members at End of Quarter	2nd Quarter 2021 Members at End of Quarter	3rd Quarter 2021 Members at End of Quarter	Member Change from 3rd Qtr. 2021 to 2nd Qtr. 2021	Percent Change from 3rd Qtr. 2021 to 2nd Qtr. 2021	3rd Quarter 2021 Share of Massachusetts Closed Network Market
Aetna Health Inc. <sup>6</sup>	1,220	1,212	1,435	1,571	136	9.48%	0.08%
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) <sup>7</sup>	120,225	118,846	118,537	119,039	502	0.42%	6.10%
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	361,752	352,824	346,373	341,677	(4,696)	-1.36%	17.51%
Boston Medical Center Health Plan, Inc.	334,536	337,308	339,135	342,455	3,320	0.98%	17.55%
ConnectiCare of Massachusetts, Inc.	166	138	157	148	(9)	-5.73%	0.01%
Fallon Community Health Plan, Inc.	176,127	177,363	175,996	171,220	(4,776)	-2.71%	8.78%
Harvard Pilgrim Health Care, Inc.	126,308	126,014	125,891	125,174	(717)	-0.57%	6.42%
Health New England, Inc.	106,252	112,688	114,792	116,309	1,517	1.32%	5.96%
Tufts Associated HMO, Inc. <sup>8</sup>	253,635	248,897	246,378	244,926	(1,452)	-0.59%	12.56%
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) <sup>8</sup>	494,139	484,118	488,014	488,304	290	0.06%	25.03%
Totals	1,974,360	1,959,408	1,956,708	1,950,823	(5,885)	-0.30%	100.0%

Preferred Network

COMPARISON OF 3rd QUARTER MEMBERSHIP TO THOSE OF PRIOR THREE QUARTERS	4th Quarter 2020 Members at End of Quarter	1st Quarter 2021 Members at End of Quarter	2nd Quarter 2021 Members at End of Quarter	3rd Quarter 2021 Members at End of Quarter	Member Change 3rd Qtr. 2021 to 2nd Qtr. 2021	Percent Change 3rd Qtr. 2021 to 2nd Qtr. 2021	3rd Quarter 2021 Share of Massachusetts PPO Market
Aetna Health Inc. <sup>6</sup>	0	0	0	0	0	0.00%	0.00%
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) <sup>7</sup>	939	956	998	959	(39)	-3.91%	0.43%
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	188,627	190,652	192,548	196,116	3,568	1.85%	87.74%
ConnectiCare of Massachusetts, Inc.	2	14	0	0	0	0.00%	0.00%
Harvard Pilgrim Health Care, Inc.	19,829	19,865	19,951	20,234	283	1.42%	9.05%
Health New England, Inc.	5,499	5,345	5,782	5,994	212	3.67%	2.68%
Tufts Associated HMO, Inc. <sup>8</sup>	375	227	229	229	0	0.00%	0.10%
Totals	215,271	217,059	219,508	223,532	4,024	1.83%	100.00%

<sup>1</sup> Information reported by HMOs as of the end of the third quarter of 2021 is based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

<sup>2</sup> Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

<sup>3</sup> Reported membership declined for Fallon Community Health Plan, Inc., Health New England, inc. and Allways Health Partners, Inc. primarily due to Massachusetts Group Insurance Commission members switching on July 1, 2018 from insured coverage (which is reported in this table) to self-funded coverage that is not reported to the Division of Insurance.

<sup>4</sup> Effective December 31, 2017, CeltiCare Health Plan of Massachusetts, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

<sup>5</sup> Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.

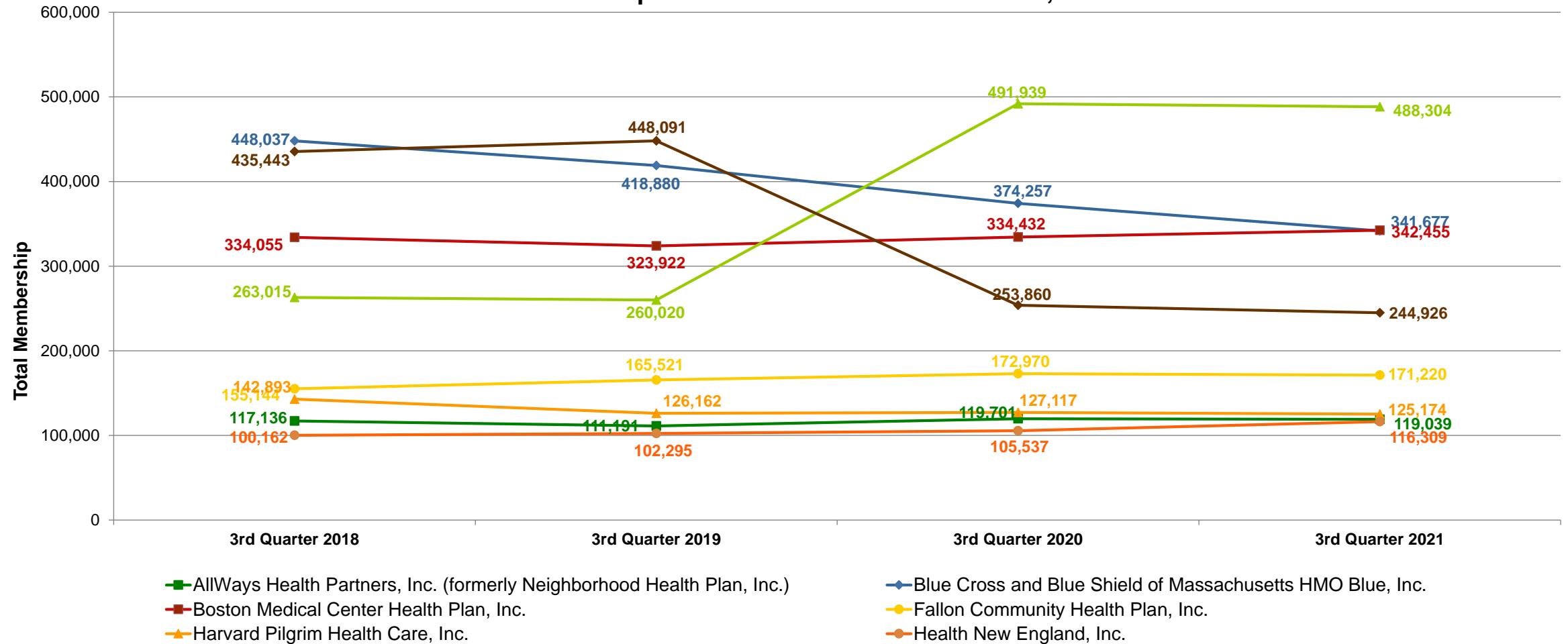
<sup>6</sup> Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

<sup>7</sup> Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

<sup>8</sup> Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP").

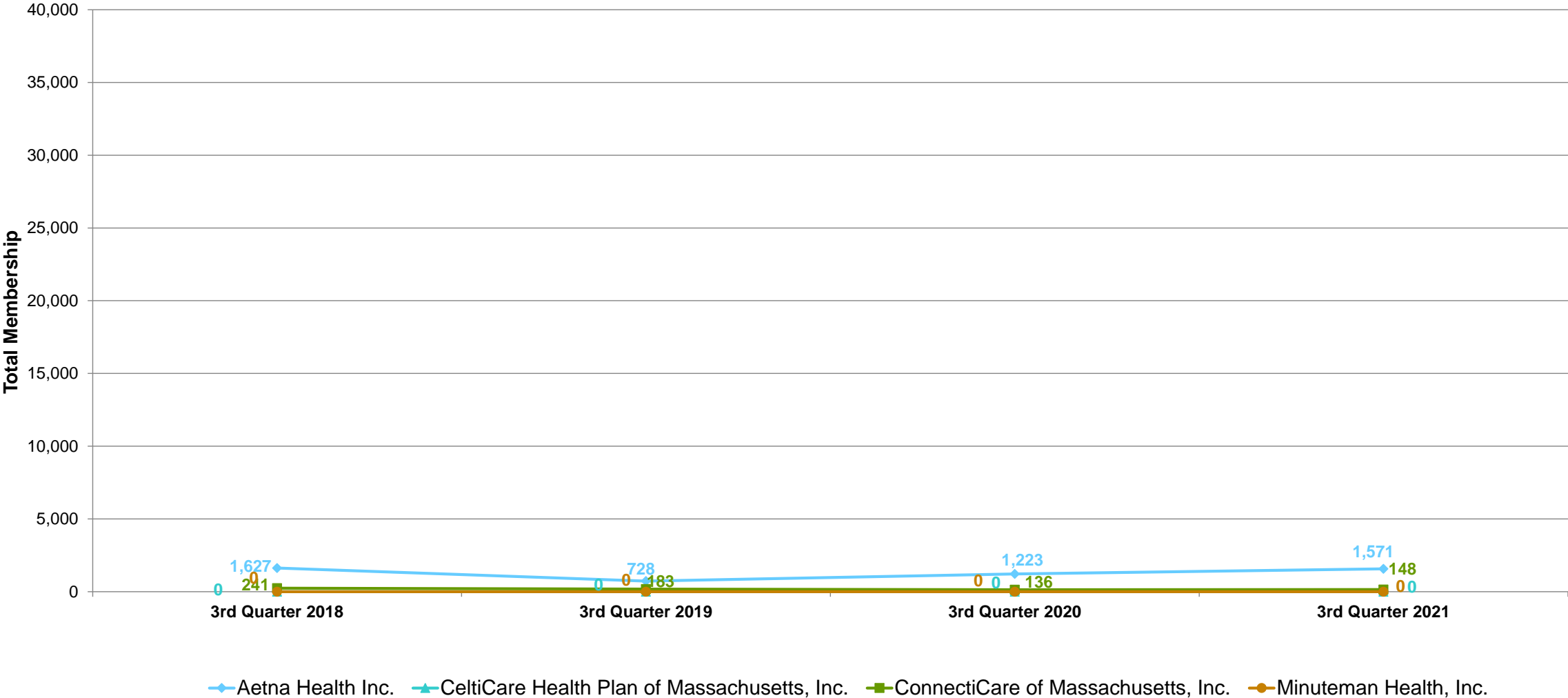
MEMBERSHIP TRENDS

HMOs with MA Membership in Closed Network Plans over 50,000 Members on 09/30/2021



MEMBERSHIP TRENDS

HMOs with MA Membership in Closed Network Plans less than 50,000 Members on 09/30/2021

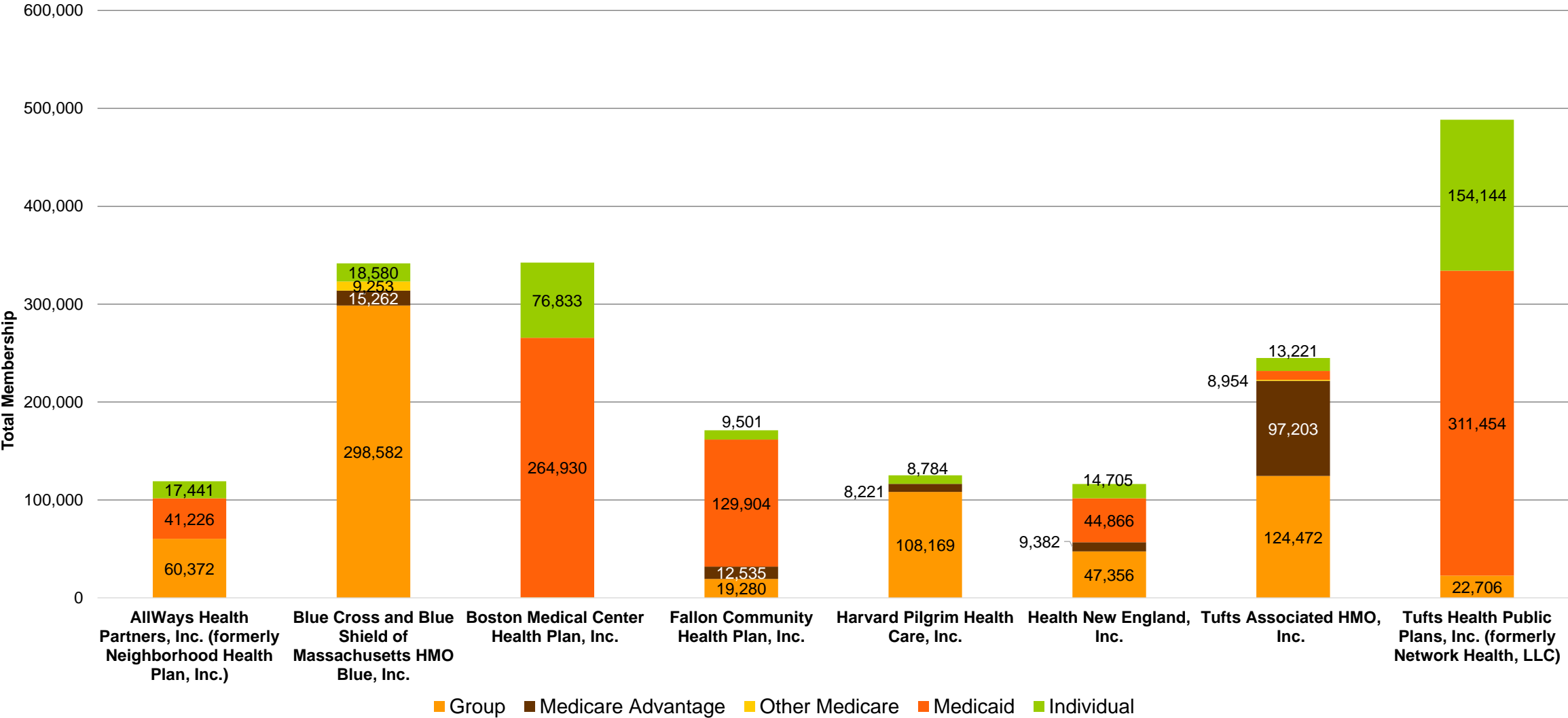


<sup>1</sup> Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.

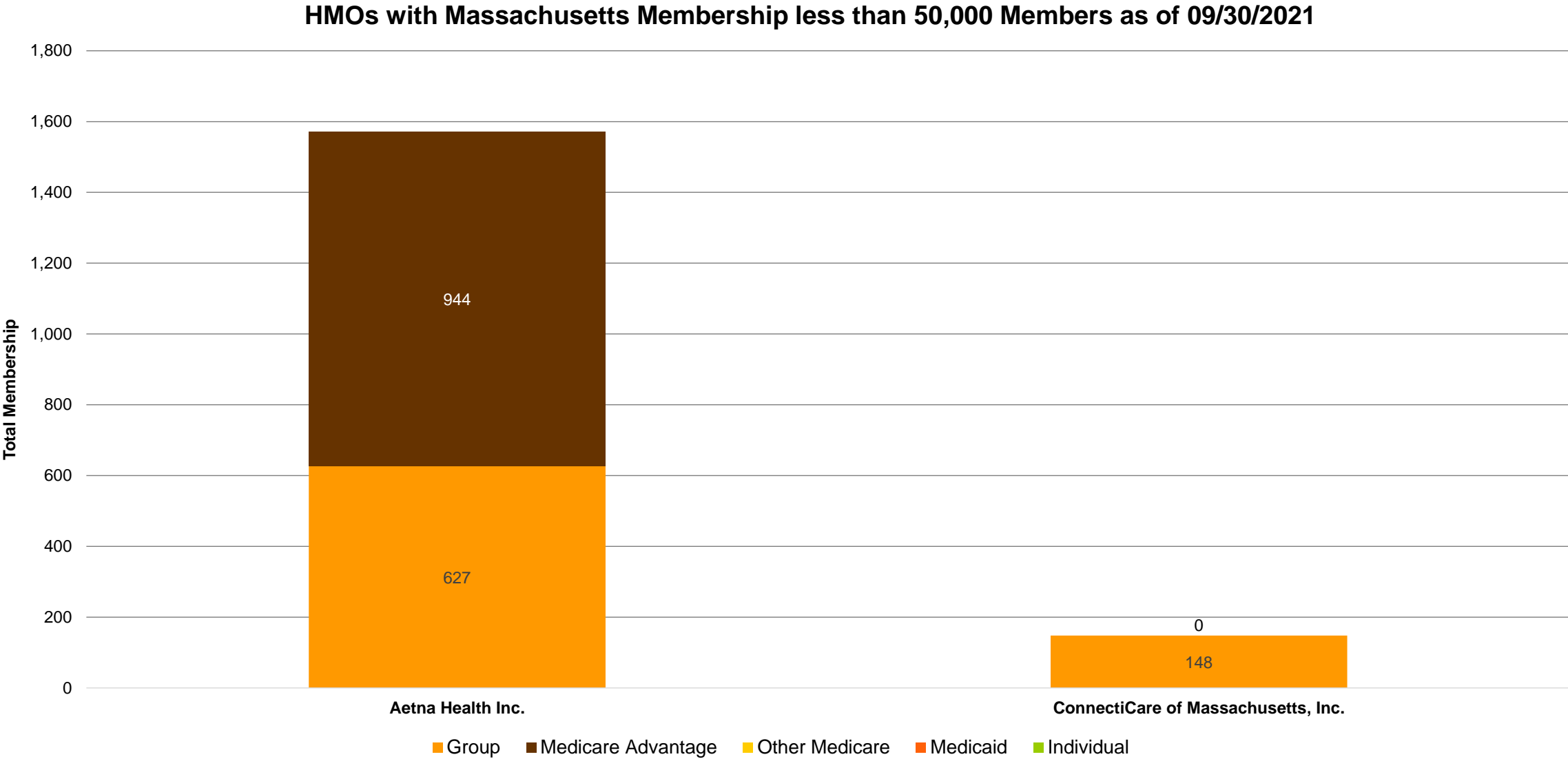
<sup>2</sup> Effective December 31, 2017, CeltiCare Health, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

MEMBERSHIP TRENDS

HMOs with Massachusetts Membership over 50,00 Members on 09/30/2021



MEMBERSHIP TRENDS

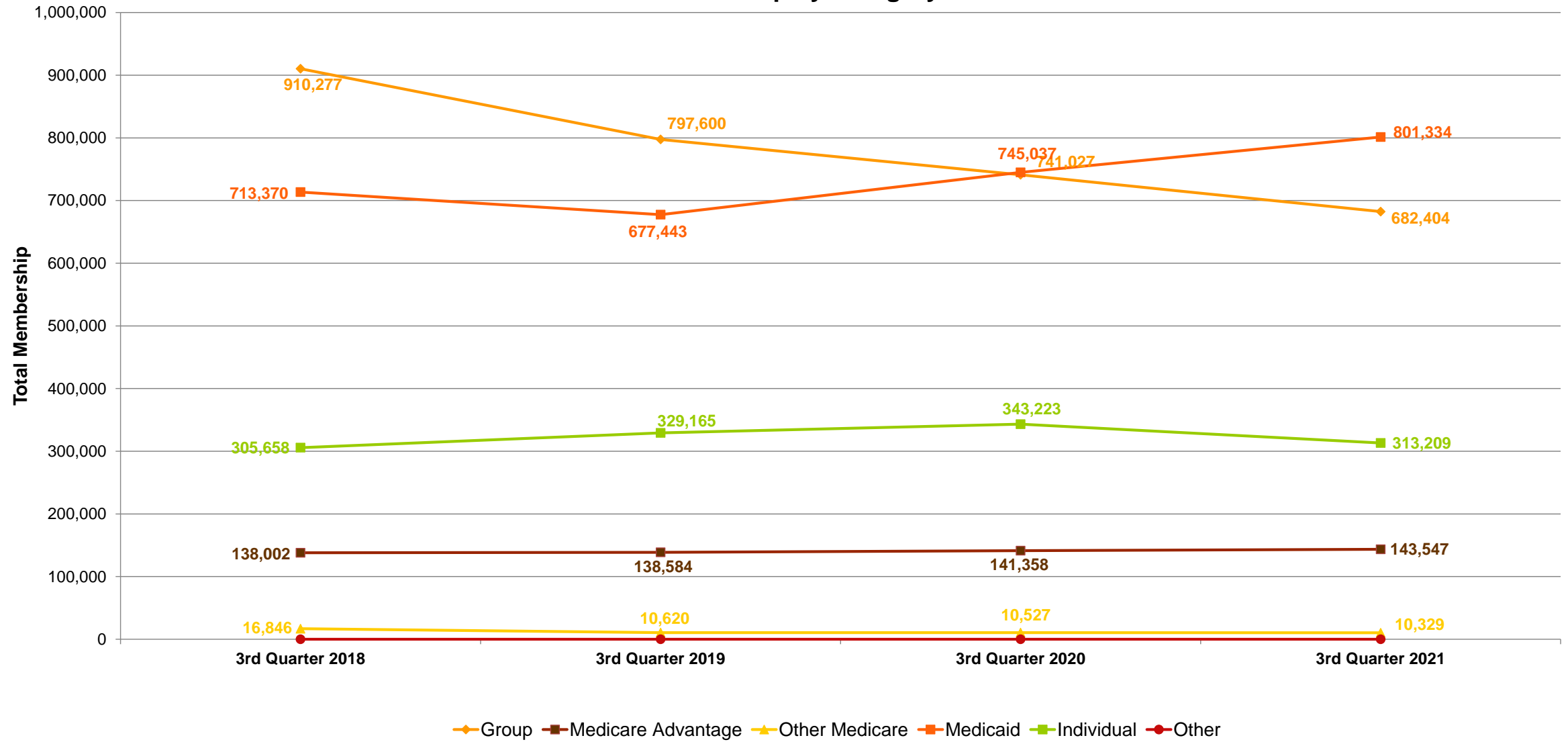


<sup>1</sup> Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. All membership ceased as of December 31, 2017.

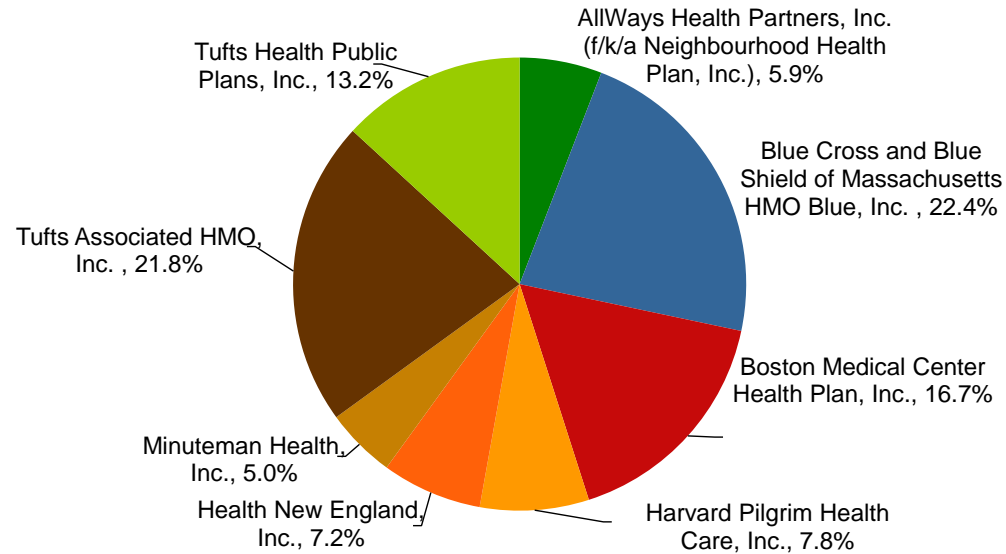
<sup>2</sup> Effective December 31, 2017, CeltiCare Health, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

MEMBERSHIP TRENDS

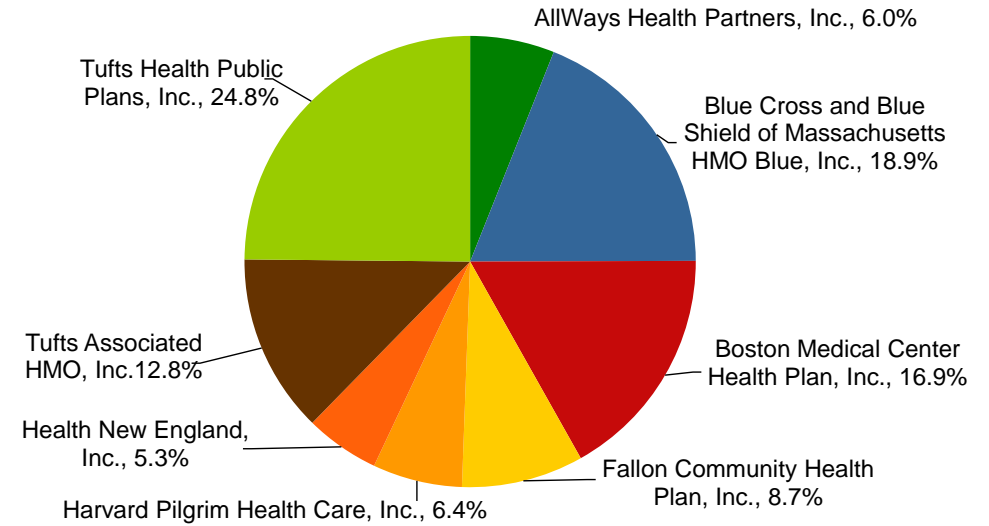
Total HMO Membership by Category of Business



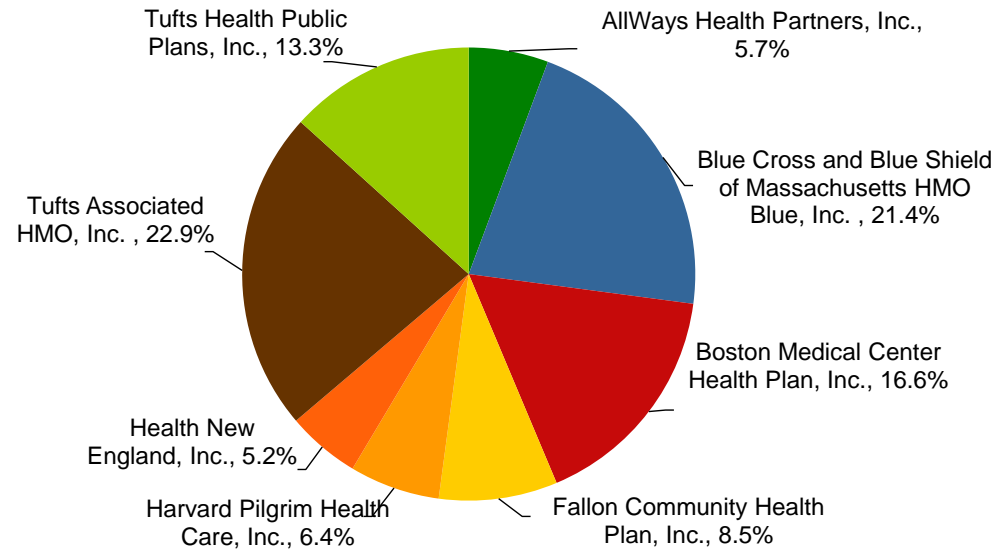
**3rd Quarter 2018 Share of Massachusetts HMO Market**



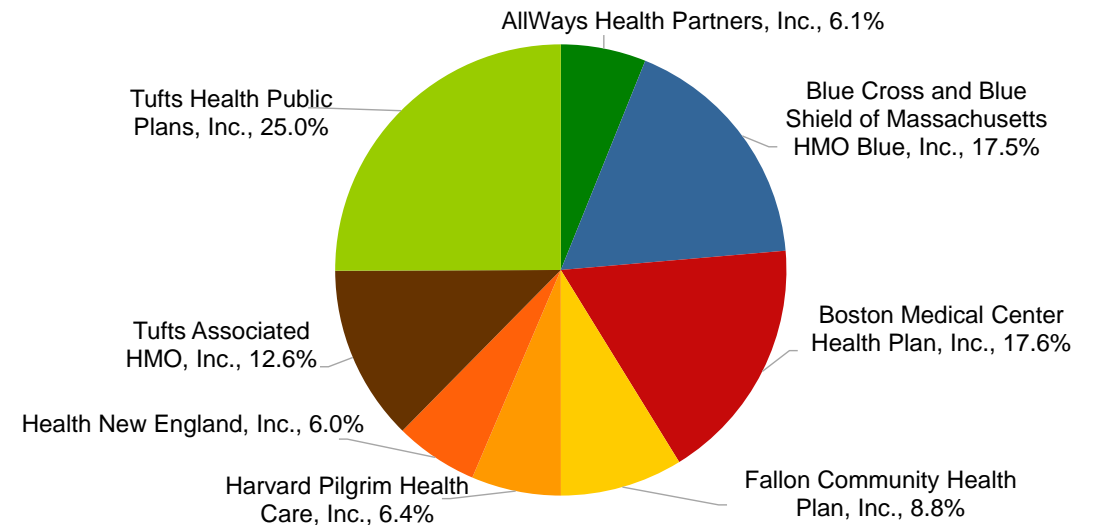
**3rd Quarter 2020 Share of Massachusetts HMO Market**



**3rd Quarter 2019 Share of Massachusetts HMO Market**



**3rd Quarter 2021 Share of Massachusetts HMO Market**



<sup>1</sup>Membership charts reflect those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

<sup>2</sup>Effective December 31, 2017, CeltiCare Health of MA, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

<sup>3</sup>Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.