

GLOBAL NAPS, INC.

COMMONWEALTH OF MASSACHUSETTS

DOCKET NO. 03-29

Respondent: Paul Parks, Jr.

Title: Director of Real Estate

REQUEST: Department of Telecommunications and Energy, Second Set of Information Requests to Global NAPS, Inc.

DATED: April 11, 2003

DTE-GN-2-1 Prior to August 2002 (when Verizon's new application requirements went into effect), had Global NAPS renewed or replaced any collocation identification badges or access cards with Verizon? If so, did Global NAPS provide its employees' social security numbers, and dates and places of birth on those renewal or replacement applications? Did Global NAPS renew those identification badges or access cards prior to or after their expiration date?

RESPONSE: Global NAPS did not renew any badges prior to August, 2002.

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DTE-GN-2-2 For each post-August 2002 renewal or replacement application returned to Global NAPS by Verizon as incomplete, please identify the following:

- a. the expiration date of the collocation identification badge or access card;
- b. the date the renewal application was submitted by Global NAPS to Verizon; and
- c. the date that Verizon provided notification to Global NAPS of the incomplete application.

RESPONSE:

- a. One badge expired in April, 2001 and three badges expired on April 1, 2002.
- b. One renewal application was submitted on August 15, 2002 and three renewal applications were submitted on September 9, 2002.
- c. Verizon's notification that the April, 2001 application was rejected is not dated. Verizon's notification of rejection of the other three badges was provided September 24, 2002.

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DTE-GN-2-3 For each post-August 2002 renewal or replacement application returned to Global NAPS by Verizon as incomplete, please provide the following documentation:

- a. a copy of the renewal or replacement application submitted to Verizon; and
- b. a copy of Verizon's notification to Global NAPS of the incomplete application.

RESPONSE: Pursuant to a Motion for Confidential Treatment, Global NAPS has provided a response to this Request only to the Department.

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Title: President

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DTE-GN-2-4 Please refer to Global NAPS' response to DTE-GN 1-4: Global NAPS states that "[m]any of Global's employees have experience in our armed forces and have already undergone rigorous background checks."

- a. Does Global NAPS receive copies of the background evaluations referenced in Global NAPS' statement?
- b. Does Global NAPS know in what year the background evaluations were conducted?
- c. If the answer to either "a" or "b" or both is no, please explain Global NAPS' position that conducting its own evaluations is unnecessary, duplicative and inefficient as stated in Global NAPS' response to DTE GN -4.

RESPONSE:

- a. No.
- c. No.
- d. Global's employment decisions are based on a number of factors, including pre-existing personal relationships, referrals and interviews, therefore, the presence or absence of a military background check would not be a deciding factor in the hiring decision, but provides some indicia of the individual's security risk.

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DTE-GN-2-5 Does Global NAPS agree that a background investigation conducted more than five years ago is no longer a relevant indicator of an individual's security risk? At what point, if any, does a background investigation become "out-dated" to the extent that it is of insufficient use to evaluate an individual's security risk?

RESPONSE: The answer depends on the individual circumstances. If candidate A came highly recommended from a trusted source and did not have a background investigation, the lack of a background investigation would not preclude the hiring of the candidate. If candidate B was a complete unknown, a background check that was two or three years old would not be a sufficient indicator of the individual's security risk.

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DTE-GN-6 How many of Global NAPS' employees require collocation
identification badges and access cards from Verizon in order to
perform their assigned duties in Verizon facilities?

RESPONSE: 15