

**Massachusetts Division of Insurance**  
**Quarterly Report of Health Maintenance Organization Membership in Closed Network Health Plans**  
**as of December 31, 2009 <sup>1</sup>**

**INDIVIDUAL MEMBERSHIP BY COUNTY**

	<b>Barnstable</b>	<b>Berkshire</b>	<b>Bristol</b>	<b>Dukes</b>	<b>Essex</b>	<b>Franklin</b>	<b>Hampden</b>	<b>Hampshire</b>	<b>Middlesex</b>	<b>Nantucket</b>	<b>Norfolk</b>	<b>Plymouth</b>	<b>Suffolk</b>	<b>Worcester</b>	<b>Massachusetts</b>
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
<b>INDIVIDUAL MEMBERS BY COUNTY<sup>2,3</sup></b>															
<b>Aetna Health Inc.</b>	0	1	0	0	5	0	0	1	9	0	0	2	1	0	19
<b>Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. <sup>4</sup></b>	2,052	696	2,334	256	4,526	347	1,135	747	10,293	354	4,904	3,209	2,879	3,037	36,769
<b>Boston Medical Center Health Plan, Inc. <sup>5</sup></b>	5,904	5,492	10,279	5	4,989	2,332	7,514	3,461	4,006	3	3,285	4,830	5,839	2,002	59,941
<b>CeltiCare Health Plan of Massachusetts, Inc. <sup>6</sup></b>	587	17	1,110	100	3,187	59	795	146	6,974	112	3,079	1,579	8,081	2,583	28,409
<b>ConnectiCare of Massachusetts, Inc.</b>	0	0	0	0	0	0	7	1	0	0	0	0	0	0	8
<b>Fallon Community Health Plan, Inc. <sup>7</sup></b>	10	137	372	0	2,880	229	730	478	6,301	0	1,016	609	340	7,727	20,829
<b>Harvard Pilgrim Health Care, Inc.</b>	1,385	51	770	245	1,432	23	28	47	4,431	82	1,948	1,197	1,364	864	13,867
<b>Health New England, Inc.</b>	0	147	0	0	1	93	418	187	0	0	0	0	1	7	854
<b>Neighborhood Health Plan, Inc. <sup>8</sup></b>	996	3	3,560	174	6,298	52	887	56	8,410	52	4,915	3,660	6,791	1,906	37,760
<b>Tufts Associated HMO, Inc. <sup>9</sup></b>	133	4	215	0	424	8	29	26	1,436	0	576	350	376	319	3,896
<b>UnitedHealthcare of New England, Inc.</b>	4	0	5	0	0	0	0	0	0	0	0	0	0	0	9
<b>Total Individual Members</b>	11,071	6,548	18,645	780	23,742	3,143	11,543	5,150	41,860	603	19,723	15,436	25,672	18,445	202,361

<sup>1</sup> Information reported by HMOs as of the end of the fourth quarter of 2009 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

<sup>2</sup> Includes all members who do not belong to a group and contract directly with the HMO as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0." This includes persons enrolled in closed guaranteed issue managed care plans offered between October 1, 1997 and July 1, 2007, and persons covered under so-called closed health plans offered prior to October 1, 1997.

<sup>3</sup> Carriers that do not show any "Individual" members are not reflected on this report.

<sup>4</sup> Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

<sup>5</sup> Includes 59,941 individuals enrolled through the Connector Commonwealth Care plan through December 31, 2009.

<sup>6</sup> Includes 28,409 individuals enrolled through the Connector Commonwealth Care plan through December 31, 2009.

<sup>7</sup> Includes 9,121 individuals enrolled through the Connector Commonwealth Care plan through December 31, 2009.

<sup>8</sup> Includes 32,942 individuals enrolled through the Connector Commonwealth Care plan through December 31, 2009.

<sup>9</sup> Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP").