Massachusetts Division of Insurance Quarterly Report of Health Maintenance Organization Membership in Closed Network Health Plans as of December 31, 2009 1

OTHER MEDICARE MEMBERSHIP BY COUNTY

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at														
OTHER MEDICARE MEMBERS BY COUNTY 2,3	End of Quarter														
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. 4,5	327	75	854	16	817	8	364	89	2,476	1	922	495	505	289	7,238
CIGNA HealthCare of Massachusetts, Inc. 6	1	0	0	0	0	0	0	5	4	0	1	0	1	98	110
Tufts Associated HMO, Inc. ⁷	509	209	552	0	709	67	343	138	2,091	0	1,042	488	527	1,316	7,991
Total Other Medicare Members	837	284	1,406	16	1,526	75	707	232	4,571	1	1,965	983	1,033	1,703	15,339

¹ Information reported by HMOs as of the end of the fourth quarter of 2009 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

² Includes all members enrolled in other Medicare plans including, for example, so-called "Medicare Wrap-Around" policies as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0."

³ Carriers that do not have any "Other Medicare" business are not reflected on this report.

⁴ Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

⁵ Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. offers a group "Medicare Wrap-Around" product under the name "Managed Blue for Seniors."

⁶ CIGNA HealthCare of Massachusetts, Inc. members are enrolled in a closed nongroup "Medicare Wrap-Around" product under the name "Central Care."

⁷ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP"). TAHMO offers a group "Medicare Wrap-Around" product under the name "Tufts Medicare Complement" (TMC).