

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in Closed Network Health Plans
as of December 31, 2009 ¹

TOTAL MEMBERSHIP BY COUNTY

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
TOTAL MEMBERSHIP BY COUNTY															
Aetna Health Inc.	38	33	156	0	544	14	147	35	930	0	314	234	311	436	3,192
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ²	23,569	14,209	59,731	1,633	93,356	7,867	34,704	15,127	173,456	1,552	82,803	64,796	49,604	83,512	705,919
Boston Medical Center Health Plan, Inc. ³	13,925	18,133	46,162	18	9,913	6,876	66,618	10,552	7,817	9	8,429	19,077	27,574	8,765	243,868
CeltiCare Health Plan of Massachusetts, Inc.	587	17	1,110	100	3,187	59	795	146	6,974	112	3,079	1,579	8,081	2,583	28,409
CIGNA HealthCare of Massachusetts, Inc. ⁴	3	2	5	0	28	6	299	39	138	0	17	59	28	439	1,063
ConnectiCare of Massachusetts, Inc.	0	63	0	0	0	216	2,572	760	0	0	0	1	0	46	3,658
Fallon Community Health Plan, Inc.	130	807	1,818	1	8,387	2,537	9,941	4,359	23,064	1	3,983	2,039	1,075	121,901	180,043
Harvard Pilgrim Health Care, Inc.	16,849	294	21,532	2,501	36,589	588	1,363	2,185	85,083	210	46,717	29,592	46,978	32,935	323,416
Health New England, Inc.	6	9,700	2	0	8	7,860	37,257	16,172	8	0	3	2	16	762	71,796
Neighborhood Health Plan, Inc.	2,781	30	16,703	176	39,448	115	4,877	246	40,263	53	19,362	15,277	53,407	9,029	201,767
Tufts Associated HMO, Inc. ⁵	9,602	3,693	22,421	3	41,494	1,975	13,221	3,485	104,119	1	42,694	31,770	22,365	34,225	331,068
UnitedHealthcare of New England, Inc.	10	0	405	0	4	0	1	2	7	0	11	23	4	72	539
Total HMO Members	67,500	46,981	170,045	4,432	232,958	28,113	171,795	53,108	441,859	1,938	207,412	164,449	209,443	294,705	2,094,738
2008 Massachusetts Population ⁶	221,049	129,395	545,823	15,527	736,457	71,735	460,840	154,983	1,482,478	11,215	659,909	492,066	732,684	783,806	6,497,967
Market Penetration Rate ⁷	30.54%	36.31%	31.15%	28.54%	31.63%	39.19%	37.28%	34.27%	29.81%	17.28%	31.43%	33.42%	28.59%	37.60%	32.24%

¹ Information reported by HMOs as of the end of the fourth quarter of 2009 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

² Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

³ This carrier currently only offers coverage to enrollees of the Medicaid and Commonwealth Care programs.

⁴ The carrier notified the Division on May 14, 2004 that it would discontinue marketing all small group and nongroup health benefit plans on June 23, 2004 and begin nonrenewing business as of December 1, 2004.

⁵ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).

⁶ 2008 Population Source: Table 1: Annual Estimates of Population Change for Counties of Massachusetts and County Rankings: April 1, 2000 to July 1, 2008 (CO-EST2008-01-25). Source: Population Division, U.S. Census Bureau. Release Date: May 14, 2009.

⁷ Total HMO members in each county divided by the 2008 population in each county.

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in Closed Network Health Plans
as of December 31, 2009 ¹

TOTAL MEMBERSHIP BY COUNTY

