

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in Closed Network Health Plans
as of December 31, 2009 ¹

COMPARISON OF 4th QUARTER MEMBERSHIP TO LAST THREE QUARTERS

	1st Quarter 2009 Members at End of Quarter	2nd Quarter 2009 Members at End of Quarter	3rd Quarter 2009 Members at End of Quarter	4th Quarter 2009 Members at End of Quarter	Member Change 3rd Qtr. 09 to 4th Qtr. 09	Percent Change 3rd Qtr. 09 to 4th Qtr. 09	4th Quarter 2009 Share of Massachusetts HMO Market
COMPARISON OF 4th QUARTER MEMBERSHIP TO LAST THREE QUARTERS							
Aetna Health Inc.	3,208	3,320	3,267	3,192	(75)	-2.30%	0.2%
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ²	771,706	758,586	729,562	705,919	(23,643)	-3.24%	33.7%
Boston Medical Center Health Plan, Inc.	245,544	257,637	245,092	243,868	(1,224)	-0.50%	11.6%
CeltiCare Health Plan of Massachusetts, Inc.	0	0	0	28,409	28,409	100.00%	1.4%
CIGNA HealthCare of Massachusetts, Inc. ³	1,854	1,707	1,369	1,063	(306)	-22.35%	0.1%
ConnectiCare of Massachusetts, Inc.	4,350	4,048	3,777	3,658	(119)	-3.15%	0.2%
Fallon Community Health Plan, Inc.	175,526	179,362	177,642	180,043	2,401	1.35%	8.6%
Harvard Pilgrim Health Care, Inc.	307,304	306,426	314,457	323,416	8,959	2.85%	15.4%
Health New England, Inc.	65,158	65,719	69,573	71,796	2,223	3.20%	3.4%
Neighborhood Health Plan, Inc.	190,546	201,293	197,116	201,767	4,651	2.36%	9.6%
Tufts Associated HMO, Inc. ⁴	324,512	324,200	327,560	331,068	3,508	1.07%	15.8%
UnitedHealthcare of New England, Inc.	548	552	416	539	123	29.57%	0.0%
Totals	2,090,256	2,102,850	2,069,831	2,094,738	24,907	1.20%	100.0%

¹ Information reported by HMOs as of the end of the fourth quarter of 2009 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. **Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.**

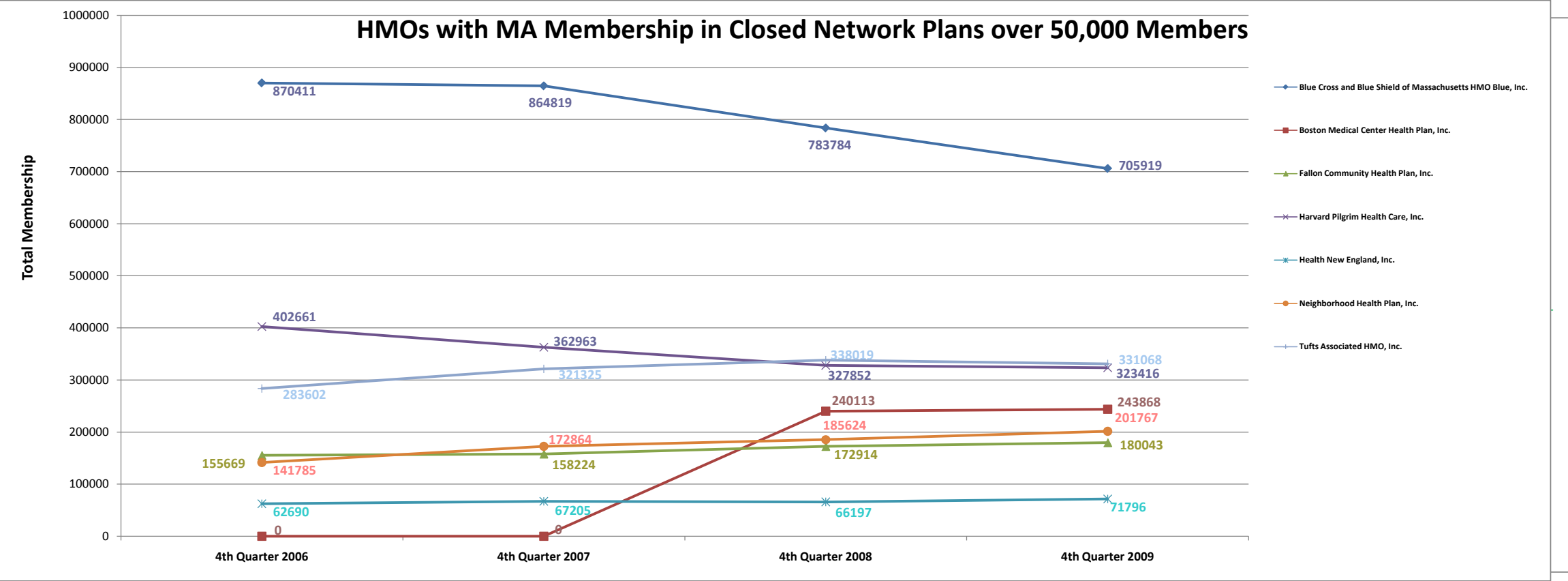
² Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

³ The carrier notified the Division on May 14, 2004 that it would discontinue marketing all small group and nongroup health benefit plans on June 23, 2004 and begin nonrenewing business as of December 1, 2004.

⁴ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).

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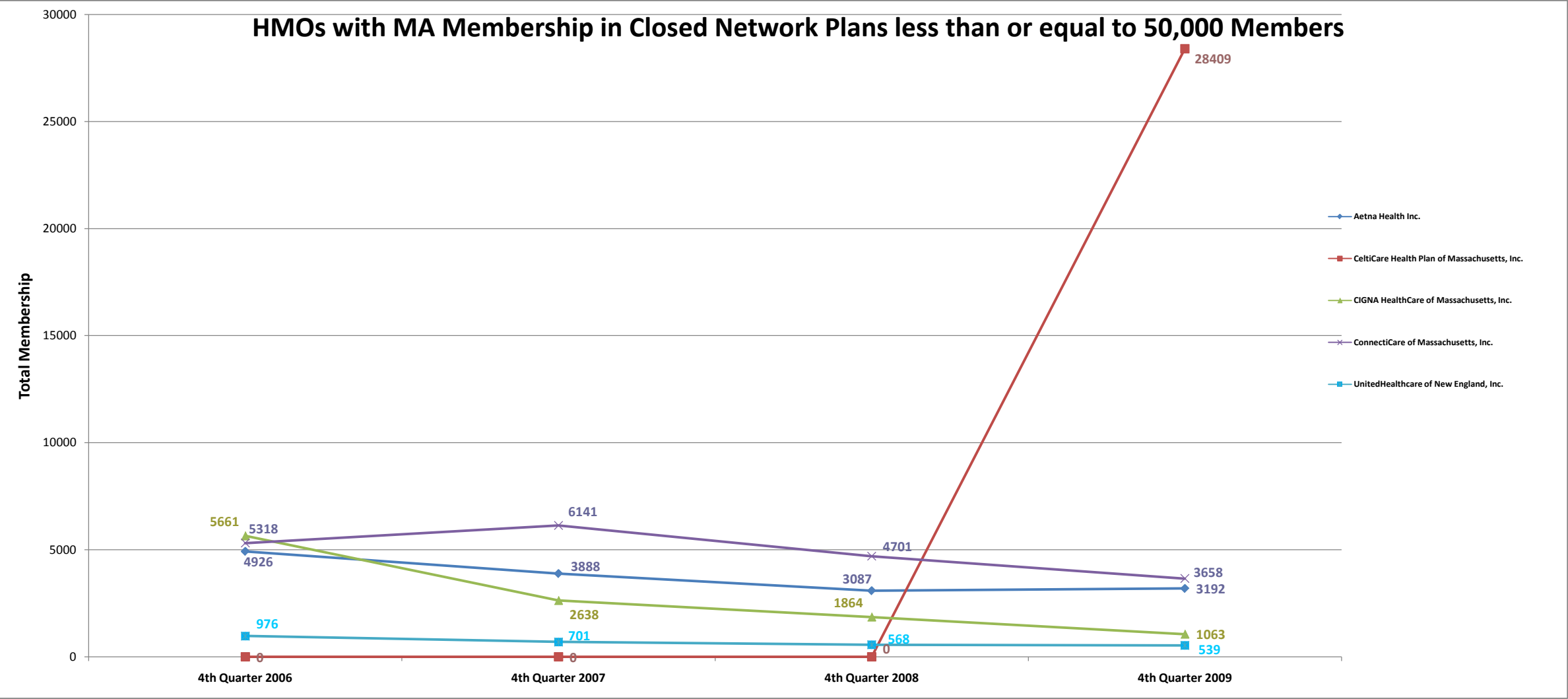
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¹ Under Massachusetts law, Boston Medical Center Health Plan, Inc. was not required to be licensed until 2008, even though the carrier may have had members prior to that time. The 4th quarter 2008 membership report includes Boston Medical Center Health Plan, Inc. for the first time.

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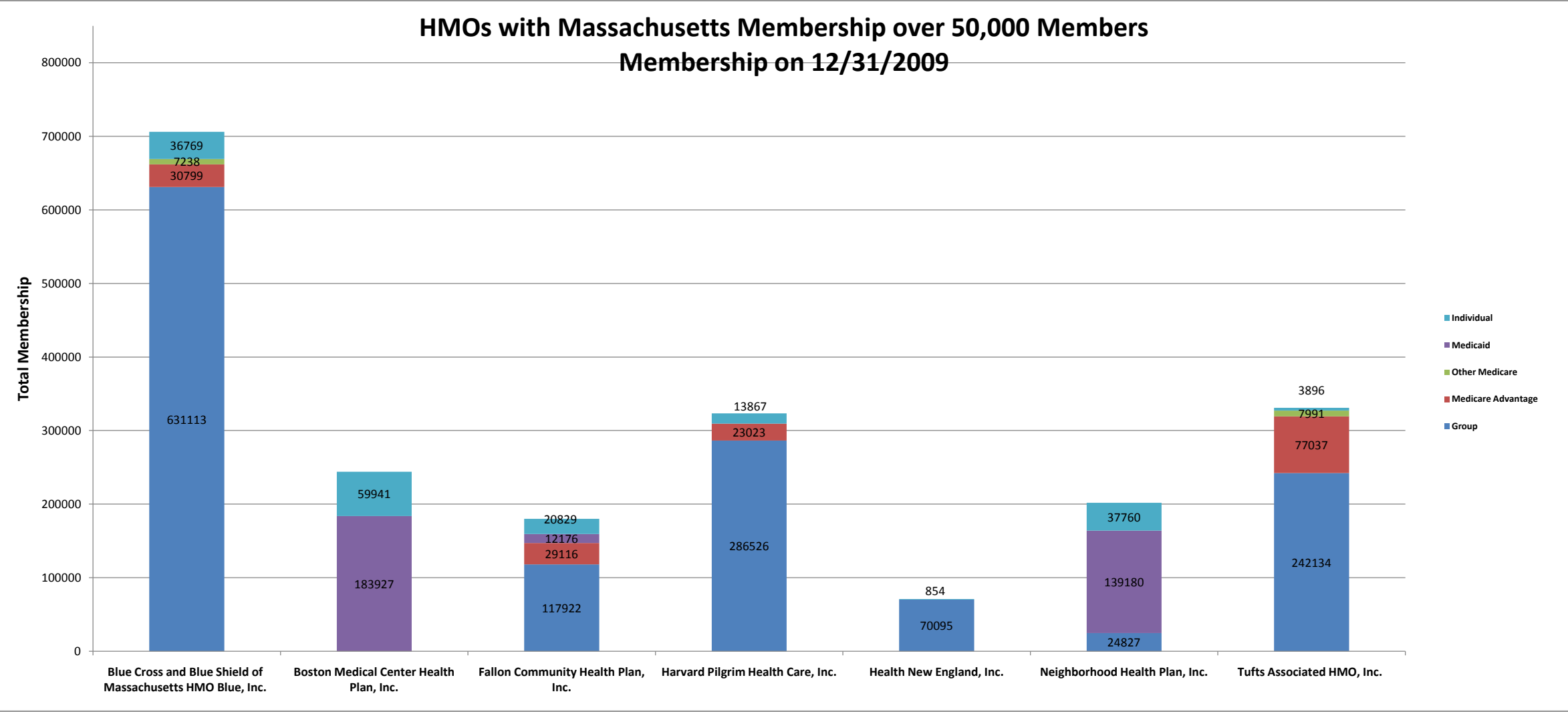
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¹ CeltiCare Health Plan of Massachusetts, Inc. was not licensed until 2009. The 4th quarter 2009 membership report includes CeltiCare Health Plan of Massachusetts, Inc. for the first time.

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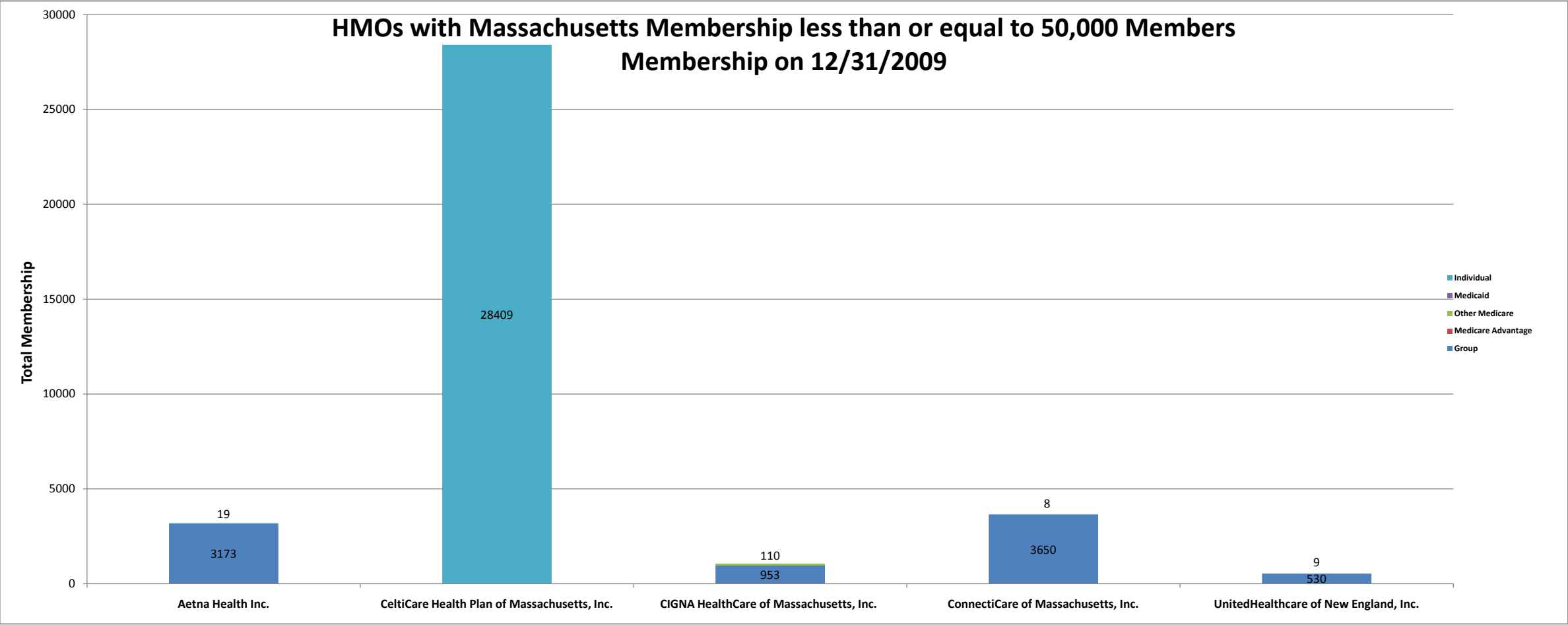
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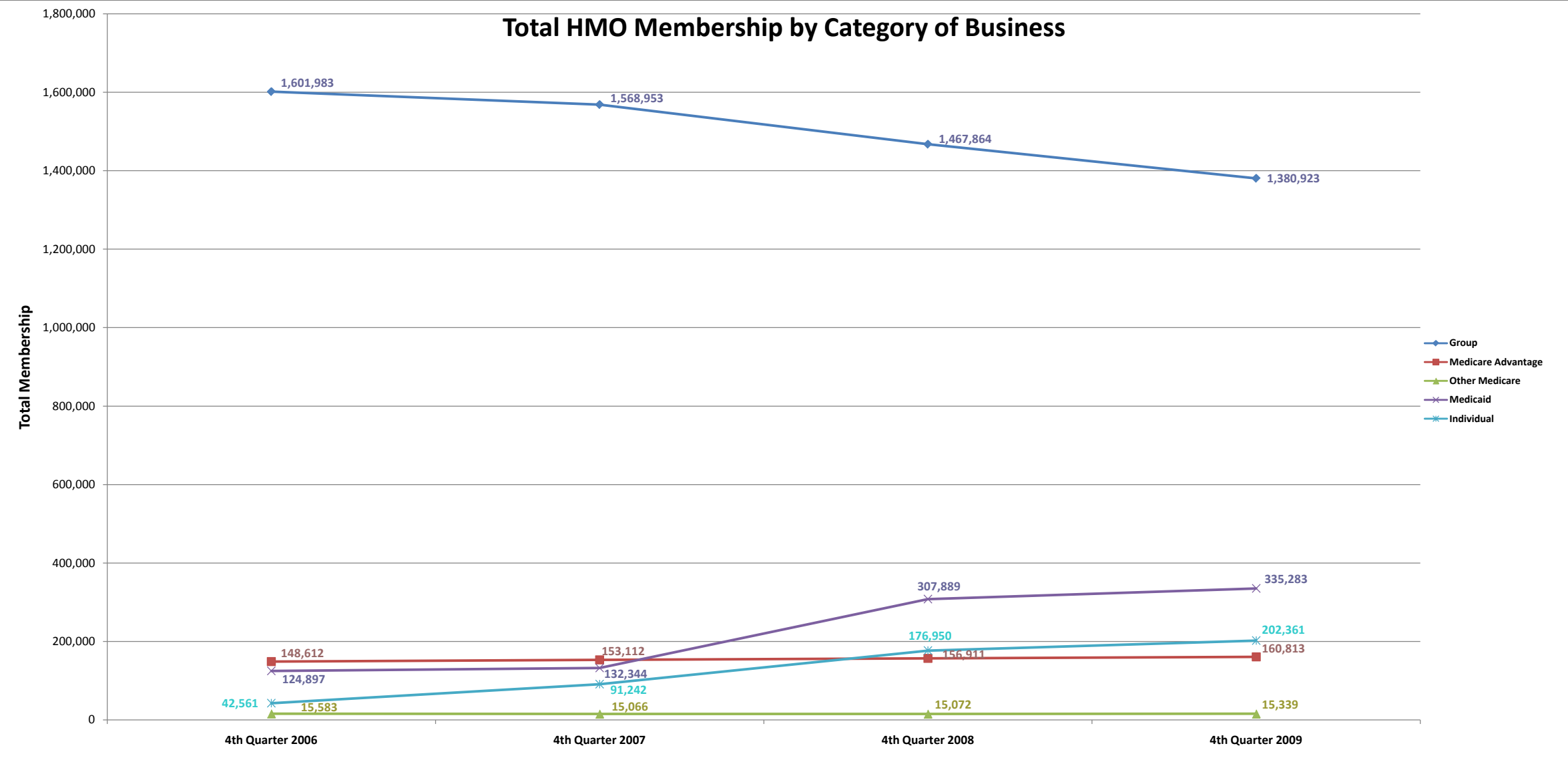
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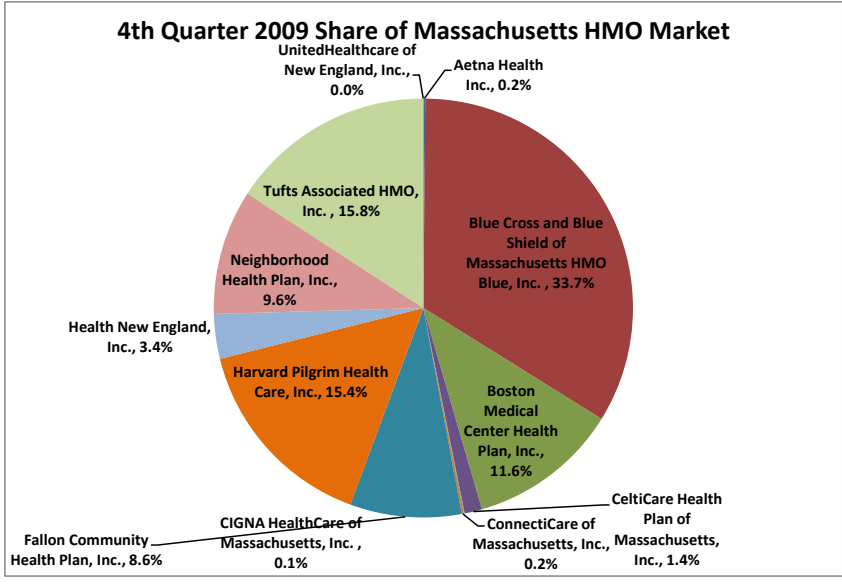
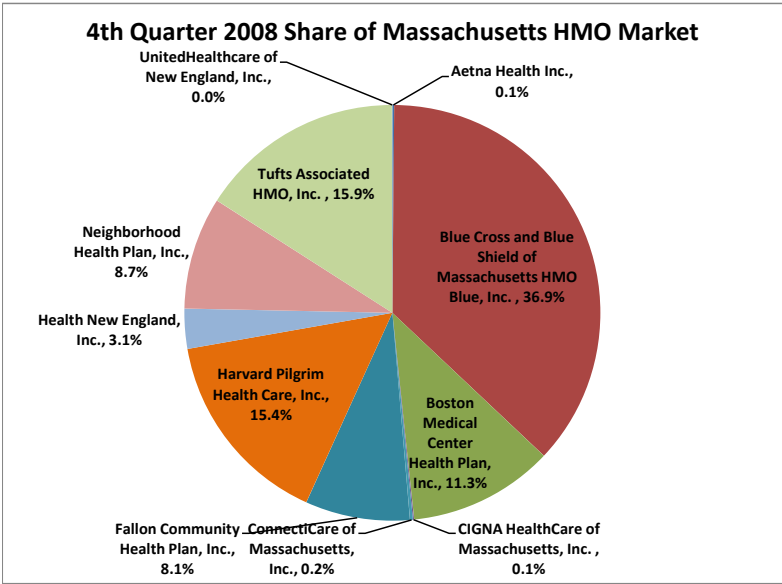
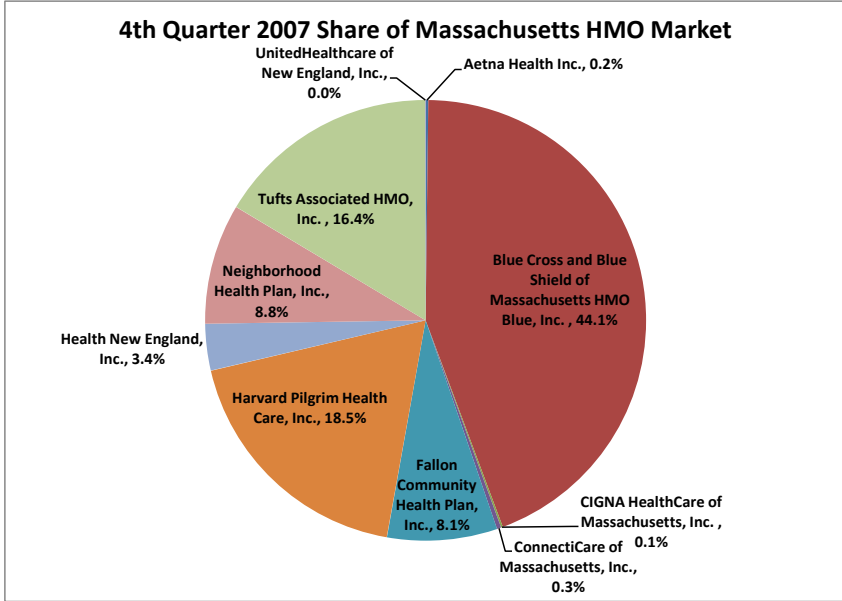
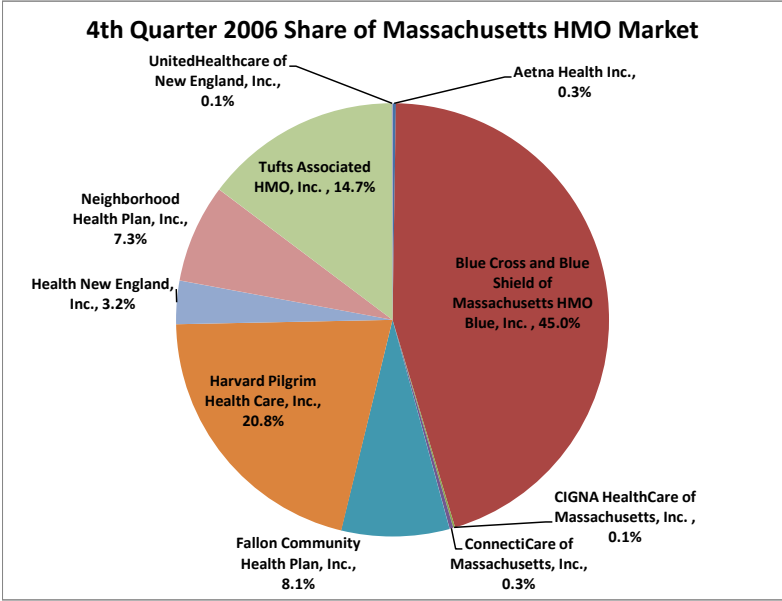
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