

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in Closed Network Health Plans
as of December 31, 2010¹

INDIVIDUAL MEMBERSHIP BY COUNTY

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
INDIVIDUAL MEMBERS BY COUNTY ^{2,3}															
Aetna Health Inc. ⁴	0	1	0	0	5	0	0	1	9	0	0	2	1	0	19
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁵	1,661	621	1,784	200	3,838	320	1,045	755	9,547	222	4,491	2,791	2,674	2,814	32,763
Boston Medical Center Health Plan, Inc. ^{6,7}	5,710	5,949	9,817	7	3,966	2,215	7,796	3,518	3,200	2	2,743	4,357	4,873	1,865	56,018
CeltiCare Health Plan of Massachusetts, Inc. ^{8,9}	1,060	247	1,995	218	4,390	359	1,823	488	7,928	144	3,408	2,206	8,734	3,110	36,110
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	6	5	0	0	0	0	0	0	11
Fallon Community Health Plan, Inc. ¹⁰	9	119	343	0	992	175	541	427	2,146	0	569	531	185	3,076	9,113
Harvard Pilgrim Health Care, Inc.	1,822	32	1,041	310	1,797	58	43	63	6,078	102	2,748	1,590	1,523	1,546	18,753
Health New England, Inc.	0	159	0	0	0	129	531	244	0	0	0	0	0	12	1,075
Neighborhood Health Plan, Inc. ¹¹	1,347	5	4,092	365	8,734	48	911	42	12,223	236	5,963	4,176	7,921	2,745	48,808
Tufts Associated HMO, Inc. ¹²	236	34	434	0	609	22	39	23	2,335	0	868	613	513	699	6,425
UnitedHealthcare of New England, Inc.	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Total Individual Members	11,846	7,167	19,506	1,100	24,331	3,326	12,735	5,566	43,466	706	20,790	16,266	26,424	15,867	209,096

¹ Information reported by HMOs as of the end of the fourth quarter of 2010 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0"

that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

² Includes all members who do not belong to a group and contract directly with the HMO as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0."

This includes persons enrolled in closed guaranteed issue managed care plans offered between October 1, 1997 and July 1, 2007, and persons covered under so-called closed health plans offered prior to October 1, 1997.

³ Carriers that do not show any "Individual" members are not reflected on this report.

⁴ Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and will begin nonrenewing all small group health business as of April 1, 2011.

⁵ Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

⁶ Under Massachusetts law, Boston Medical Center Health Plan, Inc. was not required to be licensed until 2008, even though the carrier may have had members prior to that time. The 4th quarter 2008 membership report includes Boston Medicare Center Health Plan, Inc. for the first time.

⁷ Boston Medical Center Health Plan, Inc.'s figure includes 56,018 individuals enrolled through the Connector Commonwealth Care plan through December 31, 2010.

⁸ CeltiCare Health Plan of Massachusetts, Inc. was not licensed until May 5, 2009. The 4th quarter 2009 membership report includes CeltiCare Health Plan of Massachusetts, Inc. for the first time.

⁹ CeltiCare Health Plan of Massachusetts, Inc.'s figure includes 15,721 individuals enrolled through the Connector Commonwealth Care plan and 20,389 individuals enrolled through the Connector Commonwealth Care Bridge plan through December 31, 2010.

¹⁰ Fallon Community Health Plan, Inc.'s figure includes 5,937 individuals enrolled through the Connector Commonwealth Care plan through September 30, 2010.

¹¹ Neighborhood Health Plan, Inc.'s figure includes 37,146 individuals enrolled through the Connector Commonwealth Care plan through September 30, 2010.

¹² Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP").