

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in Closed Network Health Plans
as of December 31, 2010 ¹

GROUP MEMBERSHIP BY COUNTY

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at
GROUP ^{2, 3} MEMBERS BY COUNTY	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter
Aetna Health Inc. ⁴	43	20	95	0	417	1	93	28	778	0	186	175	144	290	2,270
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁵	14,598	9,964	37,215	1,081	70,421	4,834	23,610	10,518	132,628	859	61,866	47,971	38,266	65,733	519,564
CeltiCare Health Plan of Massachusetts, Inc. ⁶	0	0	0	0	0	0	0	0	0	0	0	0	13	0	13
CIGNA HealthCare of Massachusetts, Inc. ⁷	0	0	0	0	2	0	0	0	13	0	1	0	1	5	22
ConnectiCare of Massachusetts, Inc.	0	56	0	0	1	197	2,055	688	0	0	0	2	1	39	3,039
Fallon Community Health Plan, Inc.	111	1,118	1,663	1	5,658	1,872	7,926	3,472	13,590	0	2,331	1,561	686	70,291	110,280
Harvard Pilgrim Health Care, Inc.	15,063	184	20,334	1,577	32,415	506	1,352	2,082	73,057	277	43,413	27,657	43,102	32,341	293,360
Health New England, Inc.	11	10,965	6	0	5	7,935	38,439	16,758	22	0	6	1	25	1,011	75,184
Neighborhood Health Plan, Inc.	335	3	1,303	135	5,533	4	79	16	6,585	116	3,724	2,172	9,866	1,169	31,040
Tufts Associated HMO, Inc. ⁸	6,252	3,518	18,088	20	30,961	1,860	6,559	3,096	68,078	19	28,310	23,604	17,613	28,529	236,507
UnitedHealthcare of New England, Inc.	1	0	74	0	1	0	1	2	5	0	11	2	4	17	118
Total Group Members	36,414	25,828	78,778	2,814	145,414	17,209	80,114	36,660	294,756	1,271	139,848	103,145	109,721	199,425	1,271,397

¹ Information reported by HMOs as of the end of the fourth quarter of 2010 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0"

that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

² Includes all commercial group members as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0."

³ Carriers that do not have any "Group" business are not reflected on this report.

⁴ Effective September 1, 2010 Aetna Health Inc. ceased offering small group health plans in Massachusetts and will begin nonrenewing all small group health business as of April 1, 2011.

⁵ Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

⁶ CeltiCare Health Plan of Massachusetts, Inc. was not licensed until May 5, 2009. The 4th quarter 2009 membership report includes CeltiCare Health Plan of Massachusetts, Inc. for the first time.

⁷ CIGNA HealthCare of Massachusetts, Inc. intends to surrender its HMO license in 2011.

⁸ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).