

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in Closed Network Health Plans
as of December 31, 2011 ¹

GROUP MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
GROUP^{2,3} MEMBERS BY COUNTY															
Aetna Health Inc. ⁴	46	21	114	0	218	10	70	13	687	0	162	146	141	226	1,854
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁵	12,111	9,447	33,280	776	59,263	4,514	21,598	9,793	123,957	790	55,865	44,452	35,332	64,644	475,822
CeltiCare Health Plan of Massachusetts, Inc.	0	0	0	0	0	0	0	0	1	0	3	0	16	0	20
ConnectiCare of Massachusetts, Inc.	0	14	0	0	1	153	2,007	670	0	0	0	2	0	7	2,854
Fallon Community Health Plan, Inc.	107	1,274	1,902	1	5,127	1,644	7,308	3,330	12,256	0	2,245	1,721	532	64,539	101,986
Harvard Pilgrim Health Care, Inc.	15,635	140	20,145	1,610	32,022	531	1,327	2,091	73,545	412	43,111	28,119	43,329	29,126	291,143
Health New England, Inc.	13	10,742	7	0	2	8,267	39,745	17,119	23	0	8	4	18	1,195	77,143
Neighborhood Health Plan, Inc.	676	0	1,887	376	7,919	3	105	20	8,845	195	4,901	2,642	10,382	2,049	40,000
Tufts Associated HMO, Inc. ⁶	6,073	3,534	18,829	68	30,756	1,802	6,525	3,197	66,812	23	28,246	22,547	16,917	27,231	232,560
UnitedHealthcare of New England, Inc.	0	0	0	0	0	0	0	0	8	0	1	2	3	15	29
Total Group Members	34,661	25,172	76,164	2,831	135,308	16,924	78,685	36,233	286,134	1,420	134,542	99,635	106,670	189,032	1,223,411

PPO

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	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Group^{4,5} Members															
Aetna Health Inc. ⁴	24	21	32	0	350	12	202	28	340	0	134	46	106	134	1,429
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁵	2,239	1,140	4,523	420	10,124	433	2,541	1,063	26,636	951	10,138	4,771	6,806	5,649	77,434
ConnectiCare of Massachusetts, Inc.	0	6	0	0	0	8	242	67	0	0	1	0	0	1	325
Fallon Community Health Plan, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	4	4
Harvard Pilgrim Health Care, Inc.	523	17	1,472	133	3,043	38	68	219	9,838	62	4,822	2,167	4,189	1,977	28,568
Health New England, Inc.	35	166	3	0	11	100	659	282	25	0	8	5	7	48	1,349
Tufts Associated HMO, Inc. ⁶	27	14	109	1	427	25	89	74	1,659	3	458	153	362	223	3,624
UnitedHealthcare of New England, Inc.	10	0	1,050	0	0	0	0	0	3	0	28	65	0	12	1,168
Total Group Members	2,858	1,364	7,189	554	13,955	616	3,801	1,733	38,501	1,016	15,589	7,207	11,470	8,048	113,901

¹ Information reported by HMOs as of the end of the fourth quarter of 2011 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Includes all commercial group members as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0."

³ Carriers that do not have any "Group" business are not reflected on this report.

⁴ Effective September 1, 2010 Aetna Health Inc. ceased offering small group health plans in Massachusetts and will begin nonrenewing all small group health business as of April 1, 2011.

⁵ Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

⁶ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).