

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in Closed Network Health Plans
as of December 31, 2013 ¹

INDIVIDUAL MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Individual Members ^{2,3}															
Aetna Health Inc. ⁴	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁵	1,156	352	1,060	139	2,311	227	563	455	6,428	127	2,909	1,678	1,807	2,000	21,212
Boston Medical Center Health Plan, Inc. ⁶	7,177	5,611	11,767	6	9,718	2,570	11,210	3,888	8,780	3	6,057	6,620	13,845	7,520	94,772
CeltiCare Health Plan of Massachusetts, Inc. ⁷	620	35	713	238	2,075	313	814	276	2,170	111	925	623	2,028	1,002	11,943
Fallon Community Health Plan, Inc. ⁸	18	98	598	0	750	85	367	229	1,717	0	565	876	162	1,824	7,289
Harvard Pilgrim Health Care, Inc.	1,128	29	683	135	1,156	18	31	48	3,981	75	1,896	1,265	957	376	11,778
Health New England, Inc.	0	562	0	0	0	329	1,119	805	0	0	0	1	5	46	2,867
Neighborhood Health Plan, Inc. ⁹	1,867	2	2,983	500	8,500	23	516	23	13,143	487	6,058	3,562	8,634	2,823	49,121
Network Health, LLC ¹⁰	1,754	748	3,992	1,157	10,364	180	3,117	568	21,619	597	7,039	4,969	8,501	11,119	75,724
Tufts Associated HMO, Inc. ¹¹	279	94	401	5	756	42	137	133	2,843	2	981	653	560	859	7,745
Total Individual Members	13,999	7,531	22,197	2,180	35,631	3,787	17,874	6,425	60,681	1,402	26,430	20,247	36,499	27,569	282,452

PPO

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Individual Members ^{4,5}															
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁵	390	196	297	137	798	79	146	182	2,436	134	1,034	450	626	377	7,282
Harvard Pilgrim Health Care, Inc.	50	7	36	21	74	0	5	1	331	3	134	56	79	58	855
Tufts Associated HMO, Inc. ¹¹	0	0	0	0	2	0	0	2	11	0	3	0	6	0	24
Total Individual Members	440	203	333	158	874	79	151	185	2,778	137	1,171	506	711	435	8,161

¹ Information reported by HMOs as of the end of the fourth quarter of 2013 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Includes all members who do not belong to a group and who contract directly with the HMO as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0." This includes persons enrolled in closed guaranteed issue managed care plans offered between October 1, 1997 and July 1, 2007, and persons covered under so-called closed health plans offered prior to October 1, 1997.

³ Carriers that do not show any "Individual" members are not reflected on this report.

⁴ Effective September 1, 2010 Aetna Health Inc. ceased offering small group health plans in Massachusetts and will begin nonrenewing all small group health business as of April 1, 2011.

⁵ Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

⁶ Boston Medical Center Health Plan, Inc.'s figure includes 94,814 individuals enrolled through the Connector Commonwealth Care plan through December 31, 2013.

⁷ CeltiCare Health Plan of Massachusetts, Inc.'s figure includes 11,555 individuals enrolled through the Connector Commonwealth Care plan through December 31, 2013.

⁸ Fallon Community Health Plan, Inc.'s figure includes 3,880 individuals enrolled through the Connector Commonwealth Care plan through December 31, 2013.

⁹ Neighborhood Health Plan, Inc.'s figure includes 31,835 individuals enrolled through the Connector Commonwealth Care plan through December 31, 2013.

¹⁰ Network Health, LLC's figure includes 75,365 individuals enrolled through the Connector Commonwealth Care plan through December 31, 2013.

¹¹ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).