

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in
Insured and Government Health Plans
as of December 31, 2019¹

GROUP MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Group ^{2,3} Members															
Aetna Health Inc. ⁴	2	11	11	0	21	0	0	1	24	0	22	10	23	5	130
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁵	2,761	11	3,623	702	12,855	24	202	54	14,451	503	6,755	5,000	6,116	3,155	56,212
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	11,013	5,555	28,027	1,113	43,614	3,127	14,412	8,671	92,803	1,089	44,472	35,249	28,643	51,190	368,978
Boston Medical Center Health Plan, Inc.	11	0	58	0	72	5	20	24	105	0	47	44	72	9	467
ConnectiCare of Massachusetts, Inc.	0	2	0	0	0	1	133	20	0	0	0	0	0	1	157
Fallon Community Health Plan, Inc.	39	146	1,059	1	1,077	616	2,068	642	3,055	0	933	956	262	22,895	33,749
Harvard Pilgrim Health Care, Inc.	4,483	178	8,647	321	12,543	661	1,374	693	30,825	85	15,167	10,696	10,484	17,383	113,540
Health New England, Inc.	4	6,415	8	2	9	5,157	26,131	8,584	42	0	4	5	3	1,388	47,752
Tufts Associated HMO, Inc. ⁶	4,311	1,720	11,493	177	19,309	571	3,757	1,458	38,126	57	17,531	13,161	12,286	20,462	144,419
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) ⁶	2,337	174	2,576	3	3,211	26	331	197	5,362	2	2,359	2,030	1,103	1,795	21,506
Total Group Members	24,961	14,212	55,502	2,319	92,711	10,188	48,428	20,344	184,793	1,736	87,290	67,151	58,992	118,283	786,910

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Group ^{2,3} Members															
Aetna Health Inc. ⁴	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AllWays Health Partners, Inc.(formerly Neighborhood Health Plan, Inc.) ⁵	0	2	23	0	101	0	8	0	197	0	103	39	24	25	522
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	1,828	706	6,121	384	14,896	446	2,664	1,171	53,923	862	21,016	8,316	16,497	10,339	139,169
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	1	20	5	0	0	0	0	0	0	26
Harvard Pilgrim Health Care, Inc.	339	8	588	126	2,053	20	136	82	7,240	14	2,868	1,106	2,208	1,197	17,985
Health New England, Inc.	27	597	17	0	29	305	1,753	561	82	0	30	14	19	208	3,642
Tufts Associated HMO, Inc. ⁶	3	15	6	0	44	0	0	0	149	0	57	46	24	45	389
Total Group Members	2,197	1,328	6,755	510	17,123	772	4,581	1,819	61,591	876	24,074	9,521	18,772	11,814	161,733

¹ Information reported by HMOs as of the end of the second quarter of 2019 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division.
Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

³ Includes all commercial group members as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1." Carriers that do not have any "Group" business are not reflected on this report.

⁴ Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

⁵ Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

⁶ Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP").