

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in
Insured and Government Health Plans
as of December 31, 2019¹

INDIVIDUAL MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Individual Members ^{2,3}															
Aetna Health Inc. ⁴	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Allways Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁵	433	5	806	1,796	4,161	0	54	3	5,899	1,333	3,149	1,876	2,018	1,032	22,565
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	840	340	622	122	1,752	160	429	442	5,387	212	2,556	1,365	1,562	1,454	17,243
Boston Medical Center Health Plan, Inc.	3,699	3	11,026	3	18,408	117	7,734	2,304	11,097	1	7,217	9,072	17,661	2,098	90,440
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	7	0	0	0	0	0	0	0	7
Fallon Community Health Plan, Inc.	7	13	87	0	143	17	111	34	1,236	0	211	321	49	7,996	10,225
Harvard Pilgrim Health Care, Inc.	288	70	259	73	493	42	125	73	1,931	37	864	552	491	469	5,767
Health New England, Inc.	1	471	2	0	1	2,666	1,957	900	3	0	0	0	1	326	6,328
Tufts Associated HMO, Inc. ⁶	413	140	486	254	996	171	271	198	3,599	134	1,603	931	808	1,245	11,249
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) ⁶	10,790	5,453	12,736	5	18,052	320	6,612	2,512	45,355	2	17,199	11,571	15,147	22,181	167,935
Total Individual Members	16,471	6,495	26,024	2,253	44,006	3,493	17,300	6,466	74,507	1,719	32,799	25,688	37,737	36,801	331,759

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Individual Members ^{2,3}															
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	257	118	215	58	476	44	67	110	1,983	110	793	296	536	254	5,317
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1
Harvard Pilgrim Health Care, Inc.	49	15	62	23	101	2	26	18	469	4	193	73	140	55	1,230
Health New England, Inc.	0	38	0	0	0	0	4	5	0	0	0	0	0	4	51
Tufts Associated HMO, Inc. ⁶	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Individual Members	306	171	277	81	577	46	97	134	2,452	114	986	369	676	313	6,599

¹ Information reported by HMOs as of the end of the second quarter of 2019 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division.
Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

³ Carriers that do not show any "Individual" members are not reflected on this report.

⁴ Effective September 1, 2010 Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all individual and small group health business as of April 1, 2011.

⁵ Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

⁶ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP").