

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in
Insured and Government Health Plans
as of December 31, 2019^{1,2}

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc. ³	2	12	108	0	120	0	26	6	140	0	83	70	105	60	732
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁶	3,194	17	4,448	2,499	48,720	29	274	57	21,501	1,836	9,914	6,883	8,200	4,262	111,834
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	13,345	6,109	30,940	1,250	47,332	3,918	17,249	9,882	102,287	1,303	49,498	39,074	31,218	56,130	409,535
Boston Medical Center Health Plan, Inc.	6,383	422	65,211	141	25,648	1,176	52,138	5,079	21,077	28	25,066	36,770	65,807	11,622	316,568
CeltiCare Health Plan of Massachusetts, Inc. ⁴	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ConnectiCare of Massachusetts, Inc.	0	2	0	0	0	1	140	20	0	0	0	0	0	1	164
Fallon Community Health Plan, Inc.	1,112	16,247	2,457	4	5,732	986	4,311	864	51,747	1	3,967	2,304	5,125	68,330	163,187
Harvard Pilgrim Health Care, Inc.	4,779	248	11,528	394	13,555	703	1,499	771	33,390	122	16,683	12,133	11,357	18,672	125,834
Health New England, Inc.	14	7,652	28	2	29	9,051	71,621	11,706	68	0	8	8	18	1,775	101,980
Minuteman Health, Inc. ⁵	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tufts Associated HMO, Inc. ⁷	8,125	1,891	14,646	440	32,391	758	8,618	2,913	79,421	191	31,251	20,658	19,099	39,883	260,285
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) ⁷	16,496	9,942	26,424	15	55,245	1,576	25,239	7,711	124,530	65	47,390	26,544	56,969	47,361	445,507
Total HMO Members	53,450	42,542	155,790	4,745	228,772	18,198	181,115	39,009	434,161	3,546	183,860	144,444	197,898	248,096	1,935,626
2019 Massachusetts Population ⁸	213,413	126,348	564,022	17,352	790,638	70,963	470,406	161,355	1,614,714	11,327	705,388	518,132	807,252	830,839	6,902,149
Market Penetration Rate ⁹	25.05%	33.67%	27.62%	27.35%	28.94%	25.64%	38.50%	24.18%	26.89%	31.31%	26.07%	27.88%	24.52%	29.86%	28.04%

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc. ³	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁶	0	2	23	0	103	0	8	0	197	0	103	39	24	25	524
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	5,689	825	9,970	442	20,190	1,653	6,716	3,223	64,048	972	26,449	12,085	18,883	18,294	189,439
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	1	20	6	0	0	0	0	0	0	27
Harvard Pilgrim Health Care, Inc.	388	23	650	149	2,154	22	162	100	7,709	18	3,061	1,179	2,348	1,252	19,215
Health New England, Inc.	27	651	17	0	29	308	1,791	573	82	0	30	14	19	212	3,753
Tufts Associated HMO, Inc. ⁷	3	15	6	0	44	0	0	0	149	0	57	46	24	45	389
Total HMO Members	6,107	1,516	10,666	591	22,520	1,984	8,697	3,902	72,185	990	29,700	13,363	21,298	19,828	213,347
2019 Massachusetts Population ⁸	213,413	126,348	564,022	17,352	790,638	70,963	470,406	161,355	1,614,714	11,327	705,388	518,132	807,252	830,839	6,902,149
Market Penetration Rate ⁹	2.86%	1.20%	1.89%	3.41%	2.85%	2.80%	1.85%	2.42%	4.47%	8.74%	4.21%	2.58%	2.64%	2.39%	3.09%

¹ Information reported by HMOs as of the end of the second quarter of 2019 is based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

³ Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

⁴ Effective December 31, 2017, CeltiCare Health Plan of Massachusetts, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

⁵ Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.

⁶ Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

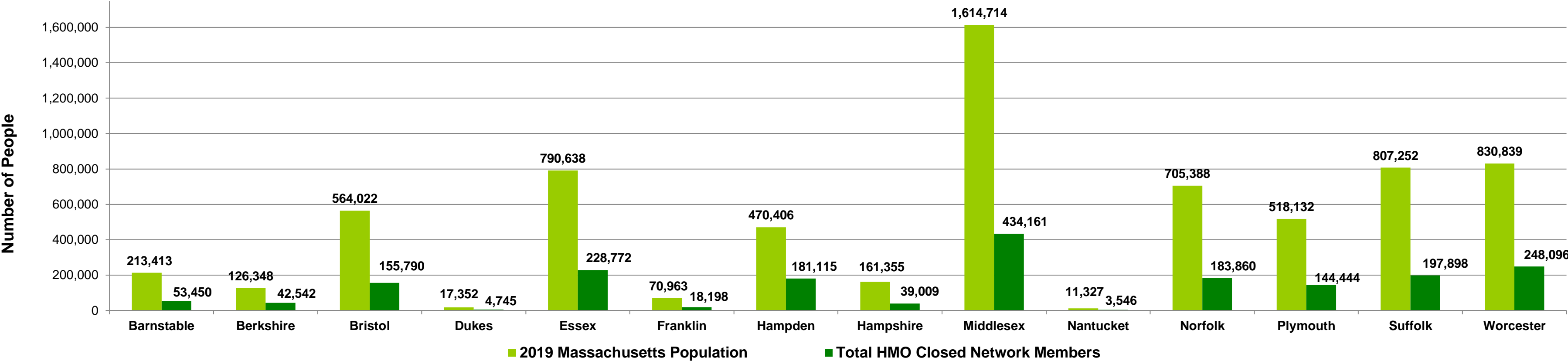
⁷ Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP).

⁸ 2018 Population Source: U.S. Census Bureau; Vintage 2018 Population Estimates: Population Estimates

⁹ Total HMO members in each county divided by the 2018 population in each county.

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Total HMO Membership in Closed Network Plans vs. Massachusetts Population by County



Total HMO Membership in PPO Plans vs. Massachusetts Population by County

