

Massachusetts Division of Insurance  
Quarterly Report of Health Maintenance Organization Membership in  
Insured and Government Health Plans  
as of December 31, 2019<sup>1</sup>

Closed Network

COMPARISON 4th QUARTER MEMBERSHIP TO THOSE OF PRIOR THREE QUARTERS	1st Quarter 2019 Members at End of Quarter	2nd Quarter 2019 Members at End of Quarter <sup>2</sup>	3rd Quarter 2019 Members at End of Quarter <sup>2</sup>	4th Quarter 2019 Members at End of Quarter <sup>2</sup>	Member Change from 3rd Qtr. 19 to 4th Qtr. 19	Percent Change from 3rd Qtr. 19 to 4th Qtr. 19	4th Quarter 2019 Share of Massachusetts Closed Network Market
Aetna Health Inc. <sup>3</sup>	966	803	728	732	4	0.5%	0.0%
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) <sup>6</sup>	111,509	112,848	111,191	111,834	643	0.6%	5.8%
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	421,524	418,762	418,880	409,535	(9,345)	-2.2%	21.2%
Boston Medical Center Health Plan, Inc.	321,018	322,073	323,922	316,568	(7,354)	-2.3%	16.4%
CeltiCare Health Plan of Massachusetts, Inc. <sup>4</sup>	0	0	0	0	0	0.0%	0.0%
ConnectiCare of Massachusetts, Inc.	206	194	183	164	(19)	-10.4%	0.0%
Fallon Community Health Plan, Inc.	163,454	165,574	165,521	163,187	(2,334)	-1.4%	8.4%
Harvard Pilgrim Health Care, Inc.	129,081	124,299	126,162	125,834	(328)	-0.3%	6.5%
Health New England, Inc.	100,272	100,684	102,295	101,980	(315)	-0.3%	5.3%
Minuteman Health, Inc. <sup>5</sup>	0	0	0	0	0	0.0%	0.0%
Tufts Associated HMO, Inc. <sup>7</sup>	263,482	262,654	260,020	260,285	265	0.1%	13.4%
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) <sup>7</sup>	439,802	445,521	448,091	445,507	(2,584)	-0.6%	23.0%
Totals	1,951,314	1,953,412	1,956,993	1,935,626	(21,367)	-1.1%	100.0%

Preferred Network

COMPARISON OF 4th QUARTER MEMBERSHIP TO THOSE OF PRIOR THREE QUARTERS	1st Quarter 2019 Members at End of Quarter	2nd Quarter 2019 Members at End of Quarter	3rd Quarter 2019 Members at End of Quarter	4th Quarter 2019 Members at End of Quarter	Member Change 3rd Qtr. 19 to 4th Qtr. 19	Percent Change 3rd Qtr. 19 to 4th Qtr. 19	4th Quarter 2019 Share of Massachusetts PPO Market
Aetna Health Inc. <sup>3</sup>	0	0	0	0	0	0.0%	0.0%
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) <sup>6</sup>	927	1,197	666	524	(142)	-21.3%	0.2%
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	182,712	185,136	189,353	189,439	86	0.0%	88.8%
ConnectiCare of Massachusetts, Inc.	32	26	26	27	1	3.8%	0.0%
Harvard Pilgrim Health Care, Inc.	18,260	18,508	18,861	19,215	354	1.9%	9.0%
Health New England, Inc.	3,466	3,468	3,643	3,753	110	3.0%	1.8%
Tufts Associated HMO, Inc. <sup>7</sup>	499	471	402	389	(13)	-3.2%	0.2%
Totals	205,896	208,806	212,951	213,347	396	0.2%	100.0%

Information reported by HMOs as of the end of the third quarter of 2019 is based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1"

<sup>1</sup> that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

Reported membership declined for Fallon Community Health Plan, Inc., Health New England, inc. and Allways Health Partners, Inc. primarily due to Massachusetts Group Insurance Commission members switching on July 1, 2018 from insured coverage (which is reported in this table) to self-funded coverage that is not reported to the Division of Insurance.

<sup>3</sup> Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

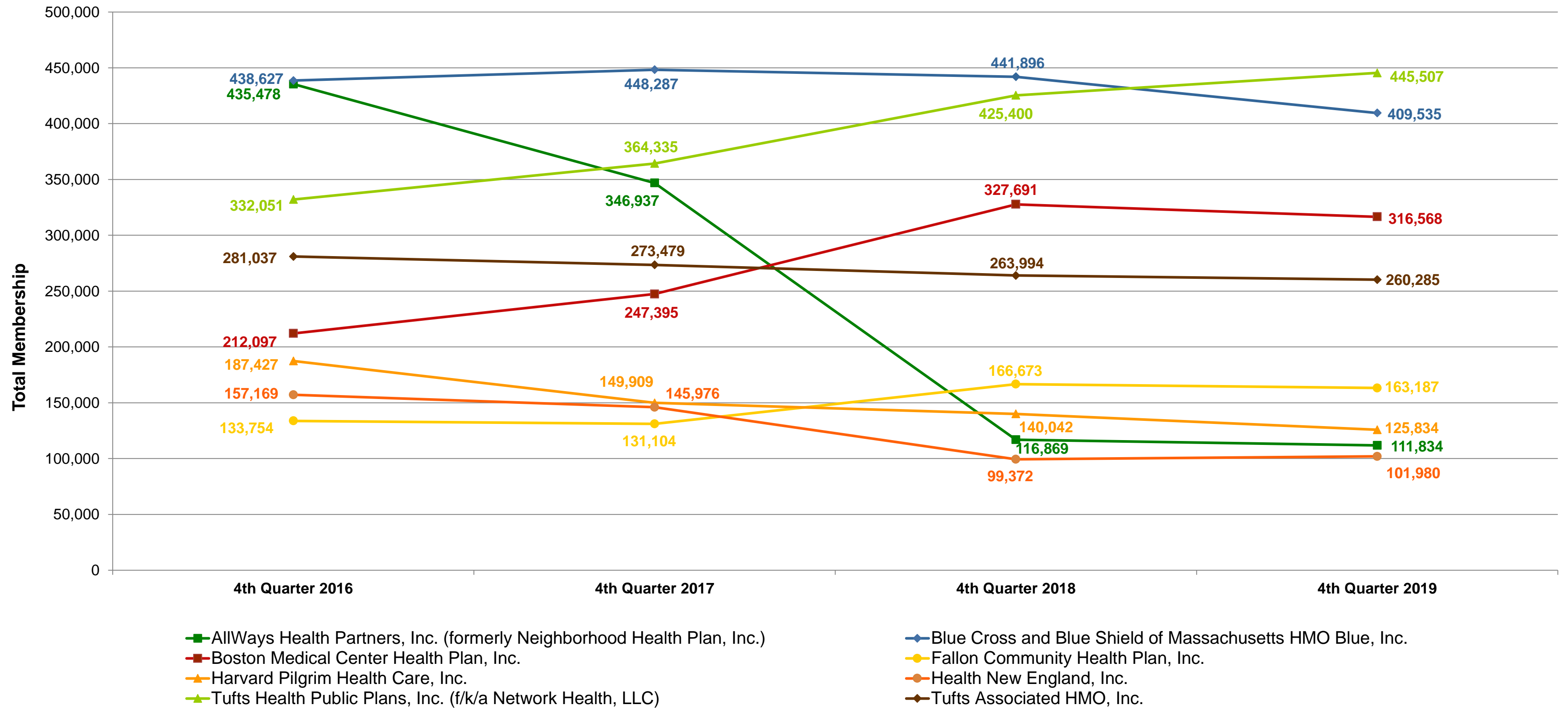
<sup>4</sup> Effective December 31, 2017, CeltiCare Health Plan of Massachusetts, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

<sup>5</sup> Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.

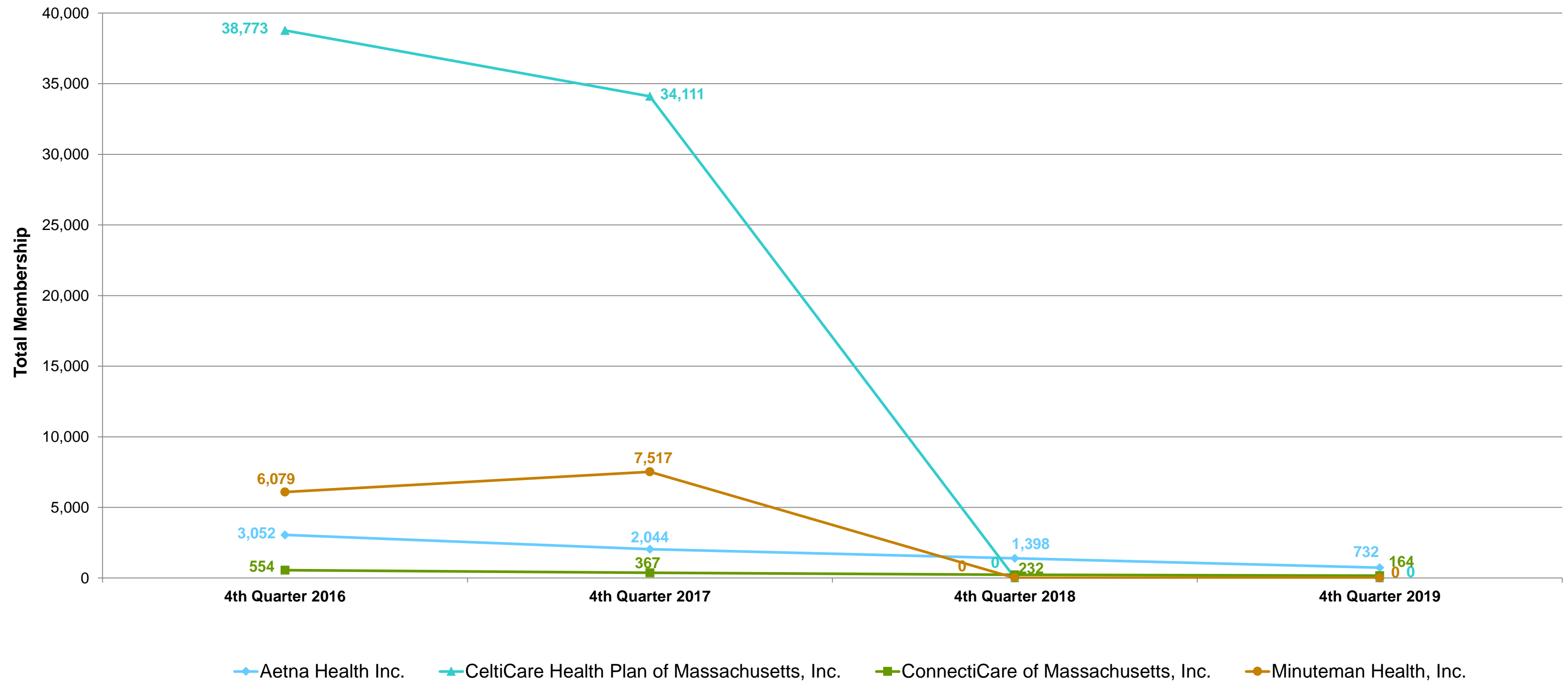
<sup>6</sup> Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

<sup>7</sup> Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP).

### HMOs with MA Membership in Closed Network Plans over 50,000 Members on 12/31/2010



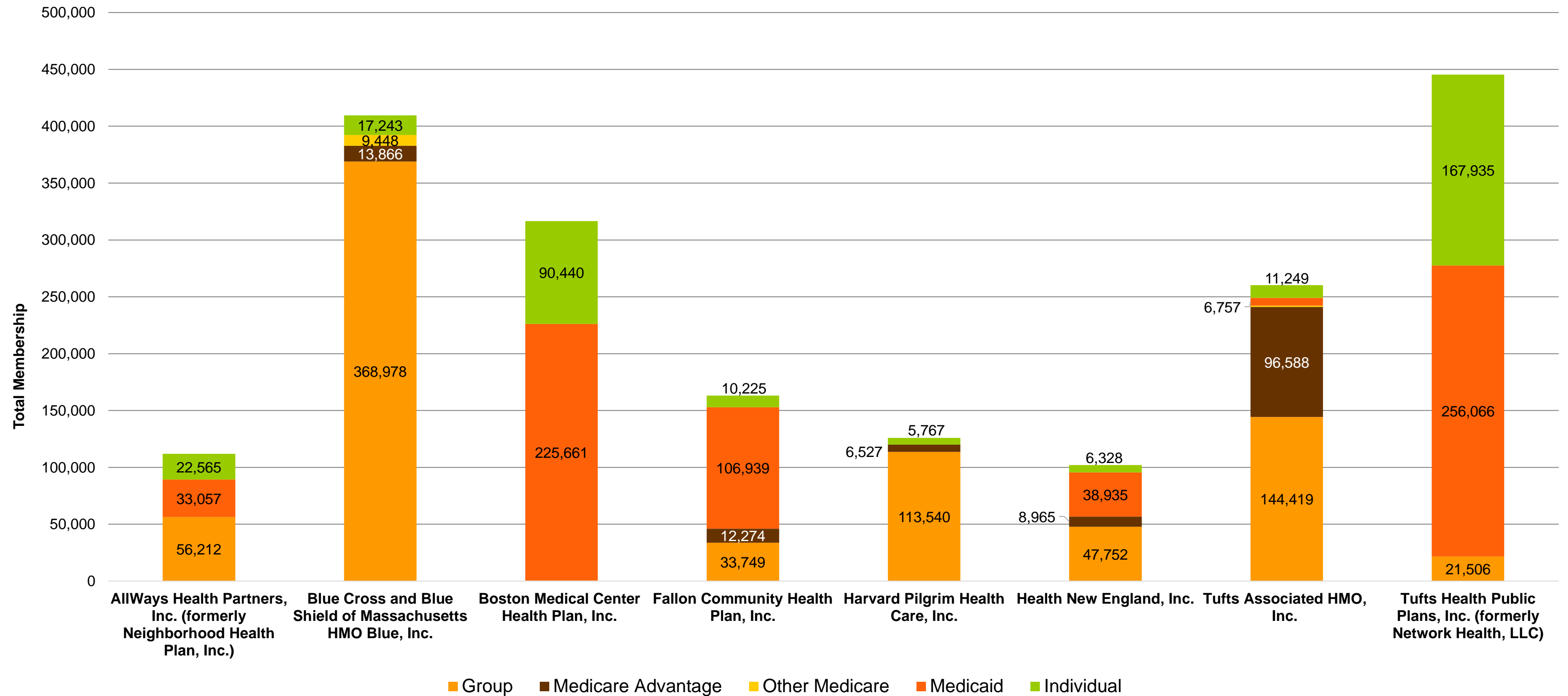
### HMOs with MA Membership in Closed Network Plans less than 50,000 Members on 12/31/2019



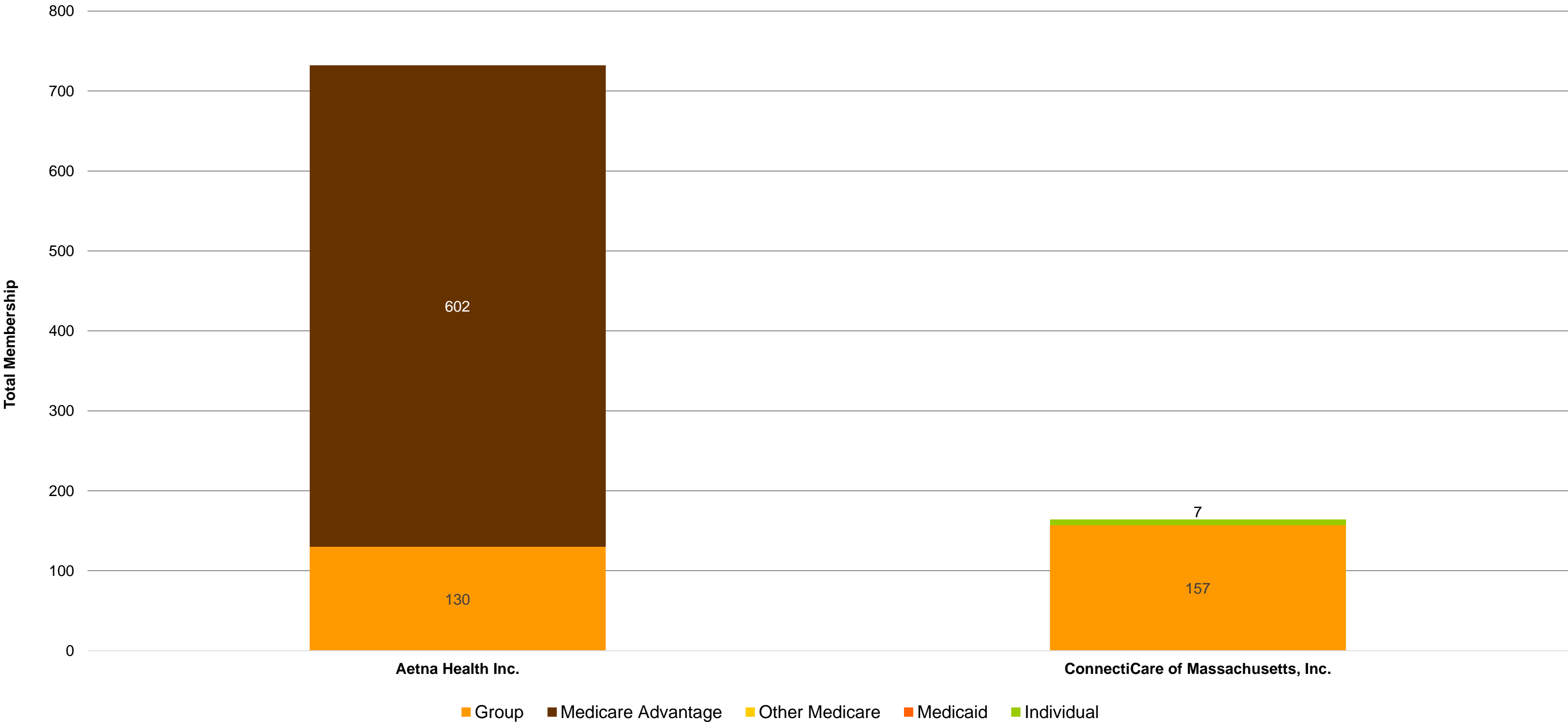
<sup>1</sup> Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.

<sup>2</sup> Effective December 31, 2017, CeliCare Health, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

## HMOs with Massachusetts Membership over 50,00 Members on 12/31/2019



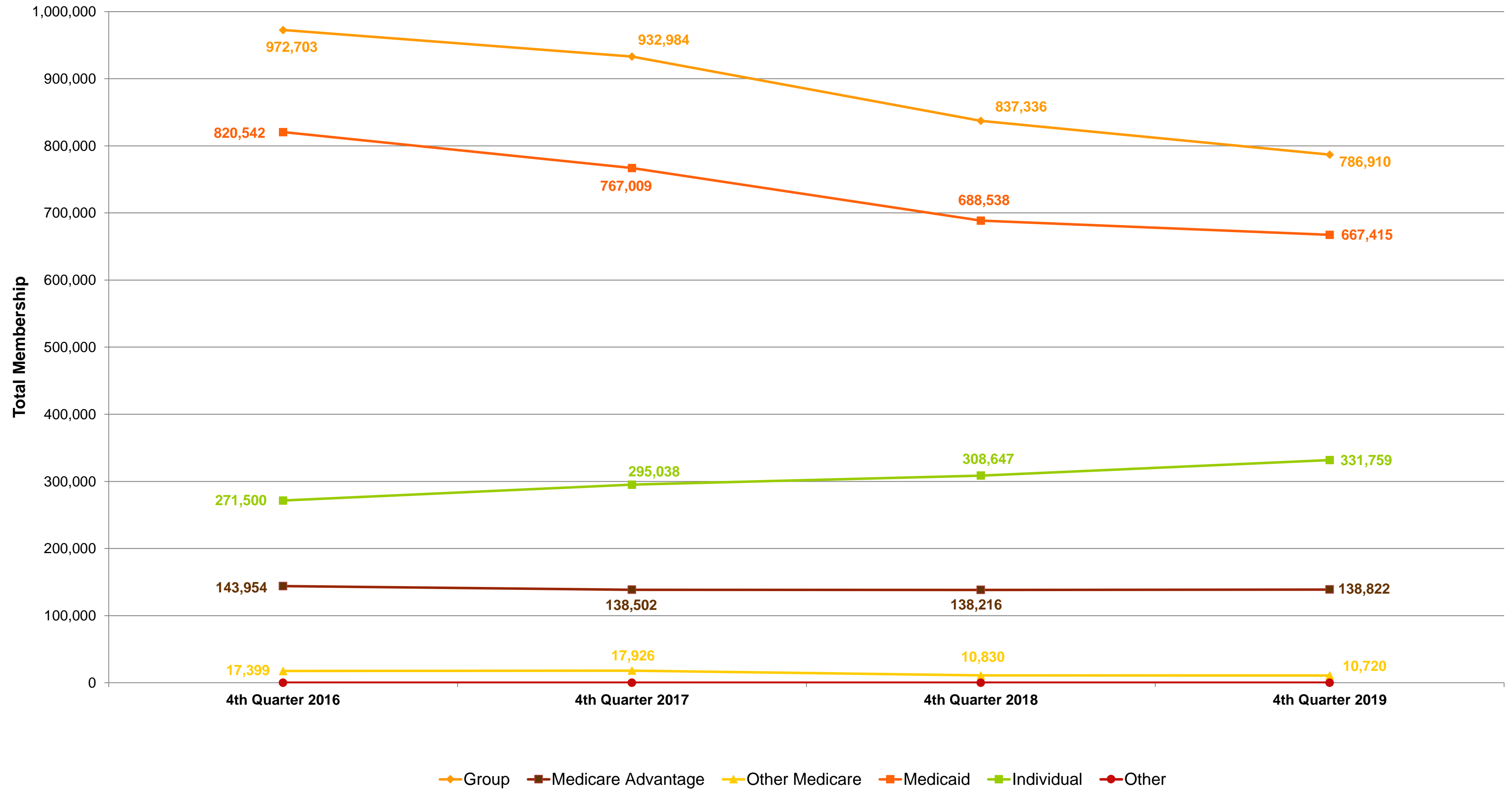
HMOs with Massachusetts Membership less than 50,000 Members as of 12/31/2019



<sup>1</sup> Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. All membership ceased as of December 31, 2017.

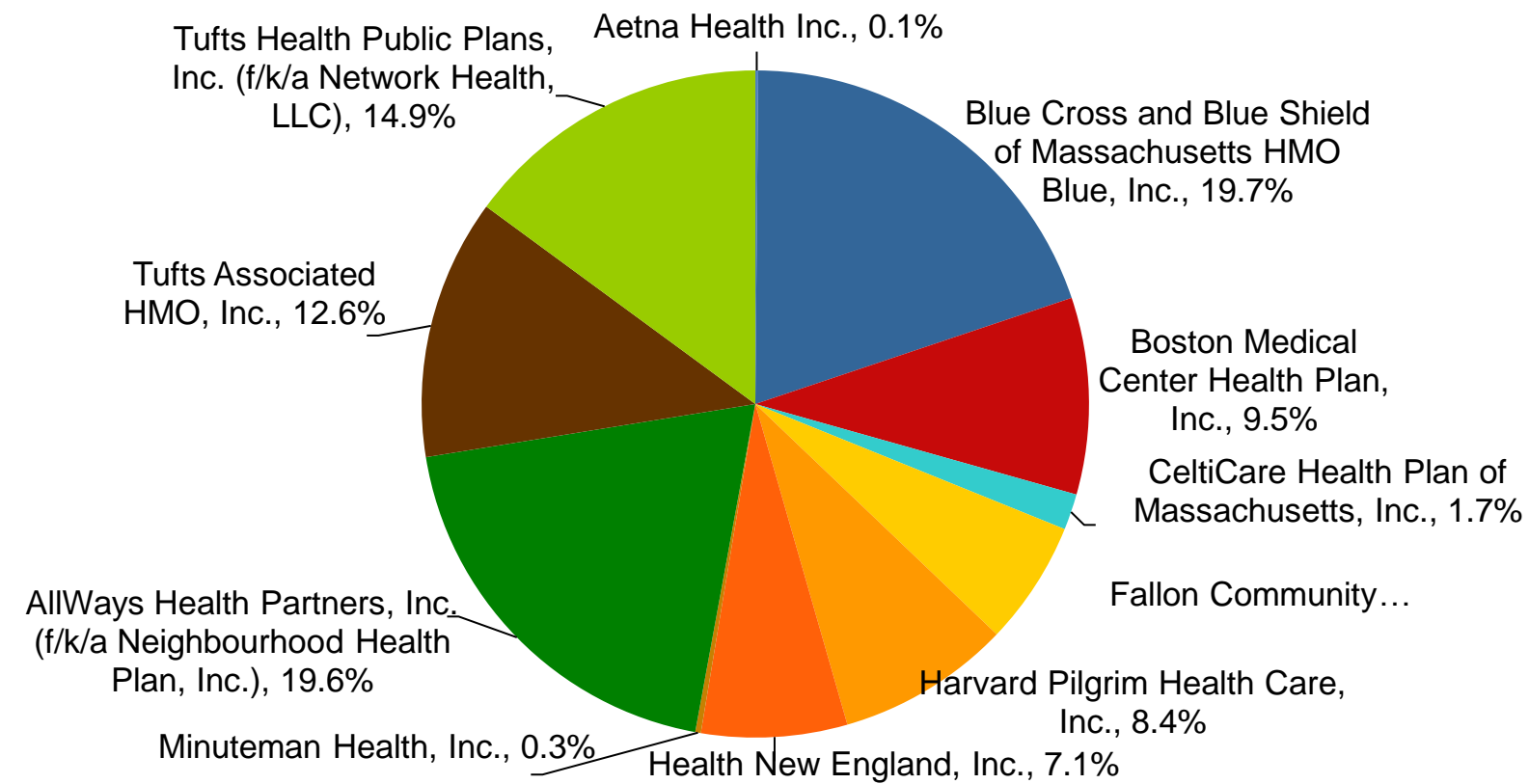
<sup>2</sup> Effective December 31, 2017, CeltiCare Health, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

## Total HMO Membership by Category of Business

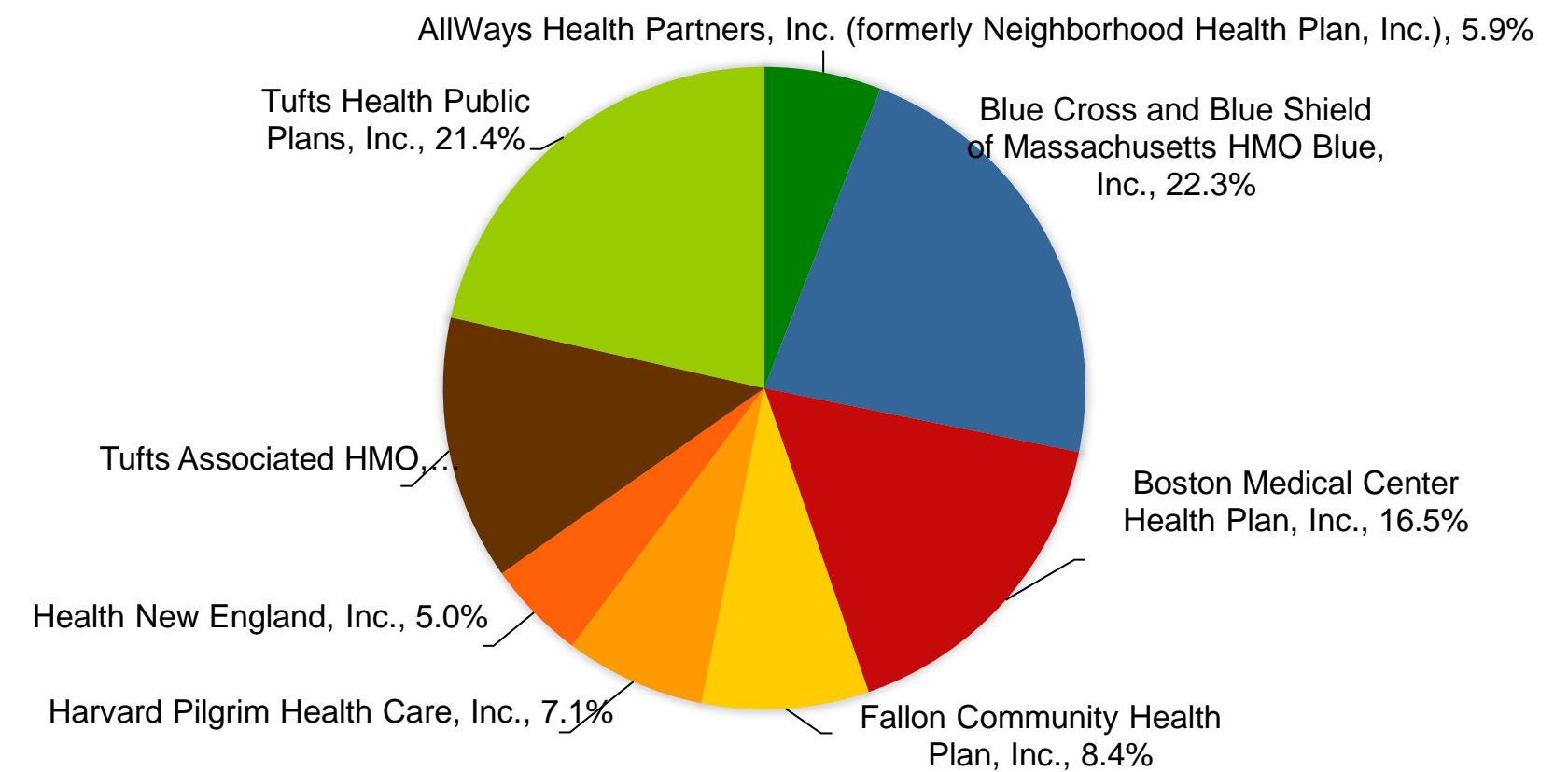


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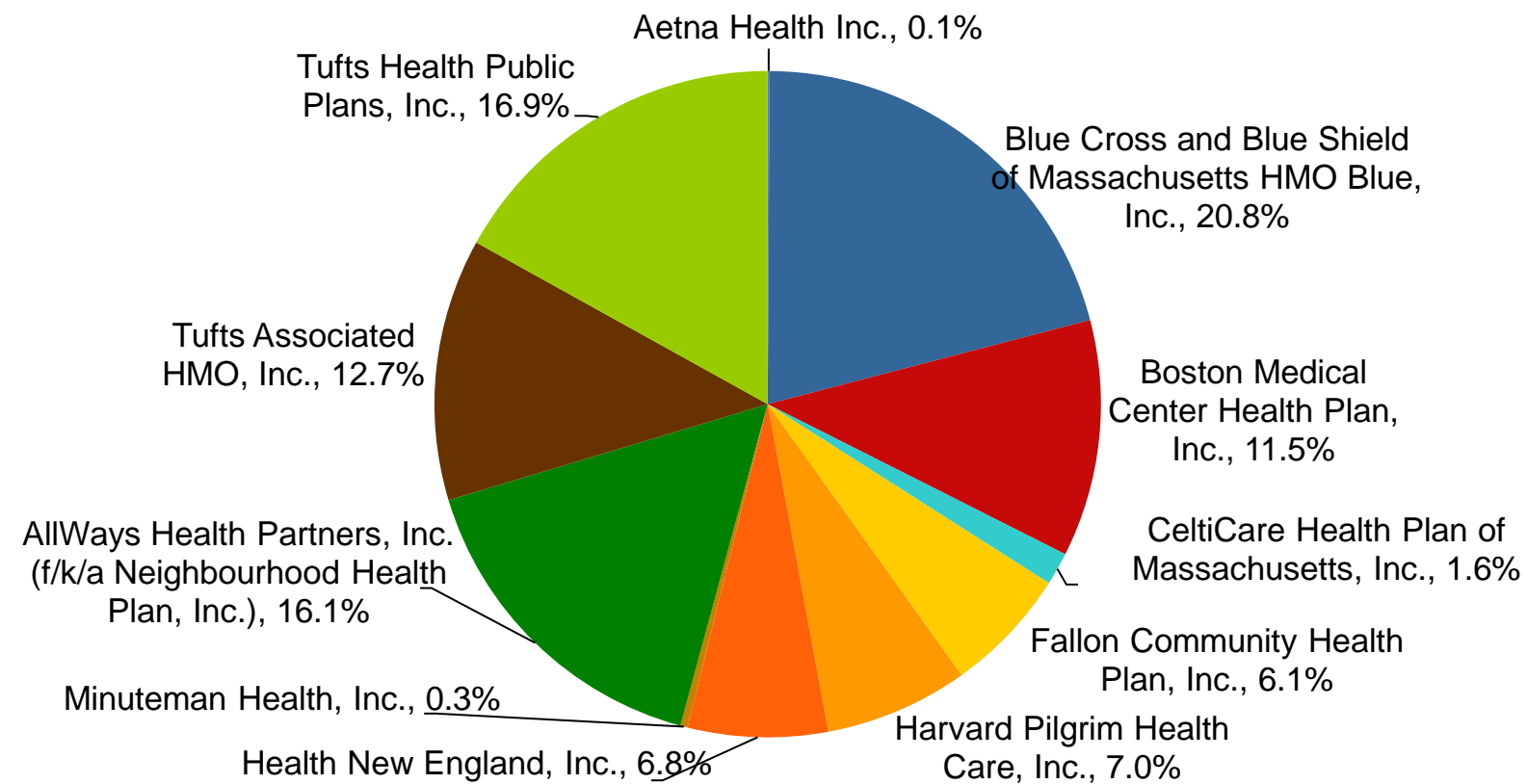
**4th Quarter 2016 Share of Massachusetts HMO Market**



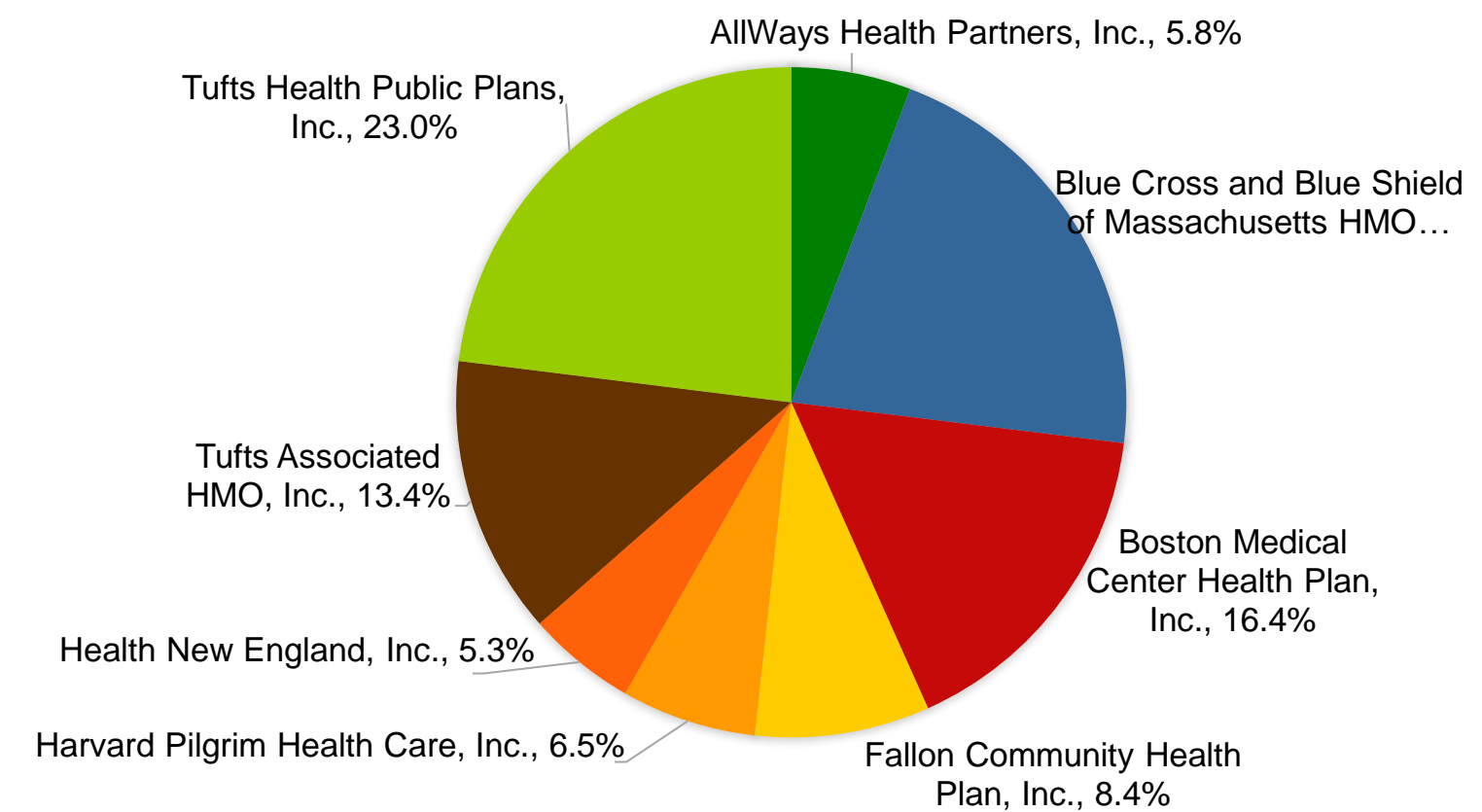
**4th Quarter 2018 Share of Massachusetts HMO Market**



**4th Quarter 2017 Share of Massachusetts HMO Market**



**4th Quarter 2019 Share of Massachusetts HMO Market**



<sup>1</sup>Membership charts reflect those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

<sup>2</sup>Effective December 31, 2017, CeltiCare Health of MA, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

<sup>3</sup>Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.