

Date	Location/Index	Issue	CLEC Violation
01/21/99	Waterton	Repeat occurrence of rubbish – potential fire hazard	
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07/26/99	N. Framington	CLEC vendor rummaging through VZ desk looking for patch cord.	
08/12/99	Natick	Repeated use of cell phone in CO – repeat warnings.	
09/17/99	Bowdoin St.	Roaming in unauthorized areas.	
10/26/99	Lowell	2 techs w/no identification and one became belligerent and verbally abusive.	
11/02/99	Wooster	CLEC not displaying proper BA ID.	
11/03/99	Taunton	Hostile Person in building w/o ID.	
11/23/99	Worcester-1	Entry prohibited	
12/06/99	Worcester-1	Door lock taped.	
02/17/00	Lexington-1	CLEC replaced blown fuse on BA BDFB.	
03/16/00	Taunton	Collo door left open	
04/13/00	Lexington-1	CLEC working on BA equipment	
04/14/00	Billerica	Service outage from CLEC vendor dropping cable rack in POT bay. Damages to 3 DS3's and to CLEC provided coax to the 5 additional cross connects.	
04/18/00	Malden	Wrong type of cable run on VZ racks by CLEC.	
06/22/00	Worcester-1	Unauthorized Entry	
08/02/00	Lawrence-1	CLEC tapping into phone lines.	
08/04/00	Malden	CLEC using phone service of another CLEC's.	
08/15/00	Marlboro-1	Lock off cage door	
02/01/01	GC-01-01564-15	Collocator had tools stolen out of cage in CO	
06/20/01	GC-01-07177-34	PD investigating theft of equipment from a collocator	
09/28/01	GC-01-11755-15	Collocator cage broken into.	
11/16/01	GC-01-14018-19	Collocator running extension from another CLEC's cable.	

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02/05/02	GC-02-16774-13	Excrement was found on the floor of a collocator's cage	
02/05/02	GC-02-16773-15	Collocator's cage broken into	
02/28/02	GC-02-17607-15	Stolen items from CLEC location.	
02/28/02	GC-02-17587-15	CLEC facilities – stolen and vandalized	
03/10/02	GC-02-17949-15	Possible theft of contractor property	
03/11/02	GC-02-17982-15	Ckt cards allegedly stolen from CLEC.	
03/22/02	GC-02-18404-17	CLEC equipment theft	
03/25/02	GC-02-18483-15	Theft of circuit cards from collocator area in CO.	
03/25/02	GC-02-18482-15	Transmission eq. Stolen from collocator area in CO.	
04/28/02	GC-02-19048-19	Collocator reported breakers turned off	
04/10/02	GC-02-191877-15	Collocator's cage broken into.	
01/29/01	Quincy	Theft of CLEC tools	
02/15/01	Brookline	CLEC wandering in CO and looking through storage in CO.	
05/16/01	Worcester	CLEC tried to test on VZ equipment into collocator's cage at 3:00AM	
05/16/01	Boston-Bowdoin Sq.	Another CLEC climbed into this cage to use AC outlet.	
08/03/01	New Bedford	CLEC removed equipment and took VZ ground bar, which was eventually returned.	
12/12/01	Marshfield	CLEC in CO w/o ID	
02/05/02	Boston-Marlborough	CLEC reports locks broken off cage and defecation found in front of their cage.	
02/05/02	Boston-Bowdoin Sq.	CLEC reports locks broken off cage, nothing was missing.	

Summary Data – Reported Security Issues in MA between January 1999 and April 10, 2002

Type of Incident	Quantity of Occurrences	% of Occurrences
Break Ins/Theft/Violations and service interruptions to CLEC	17	40%
CLECs wandering/rummaging in Verizon areas	3	7%
No ID/Entry Problems/CO Door Open	7	17%
Messy Collo Area	2	5%
Cell Phone Use	1	2%
CLEC working on/with VZ equipment	5	12%
Collo door open/not locked	2	5%
CLEC caused service outage	1	2%
CLEC not meeting VZ installation specifications	1	2%
CLEC in other CLEC's space or equipment use.	3	7%