

521 CMR: ARCHITECTURAL ACCESS BOARD

521 CMR 11.00: COMMERCIAL BUILDINGS

11.1 GENERAL

The design of commercial *buildings* shall comply with 521 CMR, except as specified or modified in 521 CMR 11.00. Commercial *buildings* are *public buildings* as defined in 521 CMR and shall include but not be limited to: the part or parts of *buildings* where a service or product is offered to the public and into which a member of the public may enter including but not limited to: doctors', dentists', and counseling offices, chiropractors', psychologists' and psychiatrists' offices, lawyers', and accountants' offices, insurance companies, veterinarians, realtors, travel agents, as well as city and town halls and *facilities*.

11.2 COMMERCIAL FACILITIES LOCATED IN PRIVATE RESIDENCES

When a commercial *facility* is located in a private residence, the portion of the residence used exclusively in the operation of the commercial *facility* or that portion used both for the commercial *facility* and for residential purposes shall comply with 521 CMR

11.3 COMMERCIAL CONDOMINIUMS

Those spaces in commercial condominiums where the service or product is offered to the public, and those premises which a member of the public may enter shall comply with 521 CMR.

11.4 PUBLIC TOILETS

Wherever public toilets are provided for customers, visitors or clientele of said businesses, they are required to comply fully with **521 CMR 30.00: PUBLIC TOILETS**.

11.5 PUBLIC TELEPHONES

Wherever public telephones are provided for customers, visitors or clientele of said businesses, they are required to comply fully with **521 CMR 37.00: PUBLIC TELEPHONES**.

11.6 TRANSACTION AREAS

Transaction areas in commercial buildings shall comply with **521 CMR 7.2.2 Other transaction areas**.