

521 CMR: ARCHITECTURAL ACCESS BOARD

521 CMR 38.00: **AUTOMATED TELLER MACHINES (ATM)**

38.1 **GENERAL**

Where only one automated teller machine (ATM) is provided, it shall comply with 521 CMR 38. Where two or more are provided at a location, then only one must comply. Each machine required to be *accessible* shall be on an *accessible* route.

Exception: Drive up teller machine.

38.2 **CONTROLS**

Controls for user activation shall comply with the requirements of **521 CMR 39.00: CONTROLS**.

38.3 **CLEARANCES AND REACH RANGE**

Free standing or built-in units not having a *clear space* under them shall provide a *clear floor space* in front that allows a forward or a parallel approach to the unit allowing a person in a wheelchair to access the controls and dispensers. The highest operable part of controls, dispensers, receptacles, and other operable equipment shall be placed within at least one of the reach ranges specified in **521 CMR 6.5, Forward Reach** and **521 CMR 6.6, Side Reach**.

38.4 **EQUIPMENT FOR PERSONS WITH VISION IMPAIRMENTS**

Instructions and all information for use on the *accessible* units shall be made *accessible* to and independently usable by persons with vision impairments.