



THE COMMONWEALTH OF MASSACHUSETTS

**DEPARTMENT OF  
TELECOMMUNICATIONS and CABLE**

**DEVAL L. PATRICK**  
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**MICHAEL A. ISENBERG**  
ACTING COMMISSIONER

May 9, 2007

Spectrotel, Inc.  
d/b/a ONE Touch Communications  
P.O. Box 7256  
Shrewsbury, NJ 07702

Attn: Vanessa Leon, Regulatory Manager

*Via Certified Mail and First Class Mail*

Re: Notice of Formal Hearing for Slamming Complaint  
Docket No.: D.T.C. 07-SL-4  
Telephone Number(s) at Issue: **781-762-8490**

Dear Ms. Leon:

**Elisa Rosenberg d/b/a Twice is Nice** has notified the Department of Telecommunications and Cable ("Department"), formerly the Department of Telecommunications and Energy, that its telecommunications service provider was changed without authorization and has requested a formal hearing. The Department has assigned Andrea Saia as the Hearing Officer for the above-referenced matter. Please note that the docket number for this case is D.T.C. 07-SL-4 and should be referred to in all communications with the Department. Under G.L. c. 93, § 110 (i), (j), the Department is required to hold a hearing to determine whether the business consumer's original telecommunications provider was switched without proper authorization. If any party fails to appear, the Department may issue a decision against the party failing to appear and/or dismiss the case.

The hearing is scheduled for **THURSDAY, MAY 24, 2007 at 1:00 p.m.**, and will be held in the Department's offices at One South Station, Boston, Massachusetts. In accordance with the Department's directives in Western Massachusetts Electric Company, D.T.E. 01-36/02-02 (2003) and Commonwealth Learning Center, D.T.E. 03-04-31 (2004), ONE Touch Communications is required to be represented by counsel at this hearing. The Department will consider all information and evidence provided by ONE Touch Communications Corporation and the consumer to reach a decision.

If you have any questions regarding this case, please contact Andrea Saia at 617-305-3612 or at [andrea.saia@state.ma.us](mailto:andrea.saia@state.ma.us).

Sincerely,

/s/  
Mary L. Cottrell  
Department Secretary

Enc.

cc: Elisa Rosenberg d/b/a Twice is Nice