

Verizon New England Inc.

## 12. Network Interface Device (NID) and House and Riser Cable

### 12.1 Network Interface Device (NID)

| 12.1.1 Description |  |
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| A.                 | The NID is an FCC Part 68 registered jack from which customer premises wiring (inside wire) may be disconnected from the regulated Telephone Company's network. The Telephone Company will provide TC access to customer premises wiring through an existing Telephone Company NID connection. |
| 1.                 | A TC may order a stand alone NID not connected to the Telephone Company's network.   |
| B.                 | All preordering, ordering and provisioning will be handled through the use of the Telephone Company's Direct Customer Access Service (DCAS) system.  |

| 12.1.2 Regulations |  |
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| A.                 | A request must be initiated by the TC for access to the NID.   |
| B.                 | Where suitable facilities exist, the Telephone Company shall make available a direct connection to its existing NID. Where suitable facilities do not exist, the Telephone Company will provide NID access to existing customer premises wiring through a cross connect arrangement where technically feasible. When necessary, the Telephone Company will rearrange its facilities from the network side of the NID to provide access to an existing customer's premises wiring.  |
| 1.                 | The TC is not permitted to remove or otherwise rearrange the Telephone Company's facilities.   |
| C.                 | To the extent there is not currently a single point of interconnection (SPOI) at a multi-unit premises that can be feasibly accessed by a TC, the Telephone Company and TC shall cooperate in any reconfiguration of the network necessary to create one. Such SPOI and any additional network reconfiguration shall be performed at the TC's expense. If the Telephone Company and TC are unable to negotiate a reconfigured SPOI at a multi-unit premises, upon written request and at the requesting TC's expense, the Telephone Company shall construct a SPOI that will be fully accessible and suitable for use by multiple TCs. |

| 12.1.3 Responsibility of the TC |   |
|---------------------------------|---|
| A.                              | The TC is responsible for coordinating with the Telephone Company to ensure that facilities are installed in accordance with the elements requested.  |
| B.                              | The TC is solely responsible for investigating any troubles reported by its end-user customers. The TC is responsible for initiating, testing and sectionalizing (isolating) end user trouble reports. The Telephone Company is responsible for dispatching to clear a trouble when the trouble has been previously sectionalized to the Telephone Company's NID by the TC. |

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**Verizon New England Inc.**

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**12. Network Interface Device (NID) and House and Riser Cable**  
**12.1 Network Interface Device (NID)**

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| 12.1.3 Responsibility of the TC |   |
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| C.                              | In addition to submitting a request to establish a SPOI, the TC shall submit a one year forecast for facilities to be provisioned to the SPOI and, thereafter, shall submit an updated forecast on an annual basis. |

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Verizon New England Inc.

## 12. Network Interface Device (NID) and House and Riser Cable

### 12.1 Network Interface Device (NID)

| 12.1.3 Responsibility of the TC |  |
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| D.                              | The TC shall not cross connect any facilities to the network side of the Telephone Company's NID. (N)<br>(N) |

| 12.1.4 Responsibility of the Telephone Company |  |
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| A.   | If requested, cutover of a TC's end user to the TC's NID will be performed by the Telephone Company at a negotiated time. The Telephone Company will place a jumper cable to connect the Telephone Company's NID to the TC's NID. The Telephone Company will check for continuity at the time of installation. |
| 1.   | If the TC's compatible connecting NID is not available or if the TC is unable to accept NID access at the time of installation, a new cutover date will be established.  |

| 12.1.5 Application of Rates and Charges |   |
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| A.                                      | <b>Changes</b> —A change from one TC to another will be considered a disconnect of the NID element from one TC and a new connect to the other TC. A conversion from a NID element to full service will be considered a disconnect from a TC and a new connect to a Telephone Company end user.                          |
| B.                                      | <b>Monthly</b> —A monthly charge applies for a two-wire or four-wire NID from the Telephone Company.  |
| C.                                      | <b>NRC</b> —The following NRCs apply (refer to Part A, Section 3.3).<br>1. Customer Misdirect-Out<br>2. Customer Not Ready-Out<br>3. Dispatch-Out of Hours<br>4. Manual Intervention Surcharge (on a standard basis or on an expedited basis, as appropriate)   |
| D.                                      | <b>Time and Materials</b> rates and charges apply as follows.<br>1. For the installation of a two-wire or four-wire NID.<br>2. For completion of the cross connect work from the TC's NID to the Telephone Company's connecting facility.<br>3. For construction of a SPOI and associated network reconfiguration work. |

Verizon New England Inc.

## 12. Network Interface Device (NID) and House and Riser Cable

### 12.2 House and Riser Cable

| 12.2.2 Responsibility of the Telephone Company |   |
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| D.   | When a TC notifies the Telephone Company of its intent to cross connect its facilities to the Telephone Company's house and riser, the Telephone Company will supply technical requirements and procedures the TC shall follow to perform these cross connections.  |
| E.   | The Telephone Company reserves the right to refuse access to its house and riser cable when a TC has significantly increased the number of out of service conditions in a building or has continually performed cross-connections on existing customers before issuing orders.  |
| F.   | The Telephone Company will, upon request, provide a list of locations where it owns house and riser cable (subject to a proprietary agreement).   |
| 1.   | The Telephone Company will, upon request, provide information regarding whether or not it owns horizontal cable for any building where a TC is installing a terminal block.   |
| G.   | The Telephone Company shall arrange its own building access for the first twelve hours following notification by the CLEC to the Telephone Company that a service trouble involves Telephone Company house and riser cable and access to the customer's premises is not needed. The Telephone Company shall notify the CLEC of its inability to obtain access to the building after twelve hours of its inability to restore service because access to the customer premises is required. |

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| 12.2.3 Responsibility of the TC |   |
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| A.                              | The TC is responsible for providing a contact number that is readily accessible 24 hours a day, 7 days a week.  |
| B.                              | The TC is responsible for coordinating with the Telephone Company to ensure that facilities are installed in accordance with the request.   |
| C.                              | The TC is responsible for initiating, testing and sectionalizing (isolating) all of its end user trouble reports. The Telephone Company is responsible for dispatching, if necessary, to clear a trouble when the trouble has been previously sectionalized by the TC to the house and riser cable unbundled network element provided by the Telephone Company. |
| D.                              | The TC is responsible for obtaining all rights of way and permits required to place its equipment in the building. The TC must ensure that their terminal block has been tested for proper installation, numbering and operation.   |
| E.                              | All TC equipment must comply with industry standards.   |
| F.                              | All TC technicians must be trained to meet industry standards to complete cross-connects on Telephone Company house and riser facilities.   |

Verizon New England Inc.

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**12. Network Interface Device (NID) and House and Riser Cable**  
**12.2 House and Riser Cable**

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| 12.2.3 Responsibility of the TC |   |
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| G.                              | The TC shall notify the Telephone Company of its intent to cross connect its facilities to the Telephone Company's house and riser at least 10 business days prior to placing an initial service order. In addition, the TC shall identify and tag an available pair for cross-connection within 3 business days prior to the service date.   |
| H.                              | If the Telephone Company is unable to arrange building access within 12 hours, or if the Telephone Company discovers after dispatch that access to the customer's premises is required, the TC shall arrange access for the Telephone Company to the building and/or the customer's premises. In the case where access to the customer's premises is required, a false dispatch charge will be assessed by the Telephone Company to the TC. |

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