

MASSACHUSETTS 988 COMMISSION

REMOTE MEETING: Monday, February 9th, 2026, from 1:30 PM to 3:00 PM ET

AGENDA

- I. Call to Order**
 - a. Welcome
 - b. Housekeeping Remarks
 - c. Announcements
- II. Approval of January 22nd Minutes**
 - a. Roll call and vote on approval of meeting minutes
- III. Continue to Review and Vote on the following Recommendations for Annual Report**
 - a. Establish an interagency workgroup chaired by EOHHS Office of the Secretary comprised of an adult peer representative with personal lived experience, a parent/caregiver peer representative with lived experience, a DPH 988 representative, a 911 representative, a 211 representative, a MA Substance Use Helpline representative, and a DMH BHHL representative to improve continuity, address consumer confusion, and incorporate line-user feedback. The working group shall explore steps to a single community facing number or integration of crisis and emergency response systems, services in alignment with the national 988 vision, and the three pillars of someone to call, someone to respond, and somewhere to go.
 - b. Support language before the state Legislature which would provide for the establishment of a user fee on phone lines to create a dedicated trust fund for the 988 crisis and emergency response system or successor 988 and emergency response system.
 - c. Establish system-wide methodologies for line-user feedback gathering. Require public posting of anonymized data.
 - d. Establish system-wide methodologies for comprehensive data collection for the 988 system. Require public posting of anonymized data.
 - e. Require EHHOS to propose a multi-year action plan for the implementation of 988 Commission recommendations.
 - f. Develop a process and a schedule for working on Committee recommendations.
- IV. Review Draft Annual Report**
 - a. Members have had a chance to review the draft report as it stands before this meeting.

- b. We will discuss if there is a need for an extension for the report submission or if we can have a blind vote by email

V. Next Steps

- a. Discuss next steps and timeline for the annual report
- b. The next 988 Commission meeting will be held on *Monday, April 20th from 1:30 PM to 3:00 PM ET*

VI. Adjournment