MDPU No. 1 Supplement 1 Effective 03/18/2021

Household Goods Carrier Tariff A Fresh Start Moving & Junk Removal LLC 40 Eastern Ave Suite 218 Malden MA,02148 (857)326-8985

Tariff NO. 1 effective 10/19/2019

This tariff contains the description, regulations, and rates provided by A Fresh Start Moving & Junk Removal LLC. This tariff is on file with the Commonwealth of Massachusetts Department of Public Utilities and copies may be inspected during normal business hours at the customer's request.

The company's telephone number: (857)326-8985

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Services and charges

Packing/unpacking:

- Fifty dollars (\$50.00) per hour
- Two (2) hour deposit payment required prior to scheduling
- Service includes: professional movers and 15 large size boxes
- Customers are responsible for supplying boxes if more than 15 is required
- Remaining balance due upon completion of service
- All invoices are due upon receipt

Labor only:

- One hundred dollars (\$100.00) per hour
- Deposit payment required prior to scheduling
- Service includes: Professional movers, equipment and materials (blankets, straps, etc.)
- Remaining balance due upon completion of service
- All invoices are due upon receipt

Local move (under 50 miles):

- One hundred and twenty five dollars (\$125.00) per hour or square footage calculation
- Square foot calculation: sixty two dollars and fifty cents (\$62.50) per square foot
- One dollar (\$1.00) per mile Mileage premium required
- Two (2) hour deposit and total mileage premium payment required prior to scheduling
- Service includes: Professional movers, equipment and materials (straps, blankets, etc.)
- Remaining balance due upon completion of service
- All invoices are due upon receipt

Long distance move (over 50 miles):

- One hundred and fifty dollars (\$150.00) per hour or square foot calculation
- Square foot calculation: sixty two dollars and fifty cents (\$62.50) per square foot
- One dollar (\$1.00) per mile Mileage premium required
- Two (2) hour deposit and total mileage premium payment required prior to scheduling
- Service includes: Professional movers, equipment and materials (straps, blankets, etc.)
- Remaining balance due upon completion of service
- All invoices are due upon receipt

Full service local move under (50 miles):

- One hundred and seventy five dollars (\$175.00) per hour or square foot calculation
- Square foot calculation: sixty five dollars (\$65.00) per square foot
- One dollar (\$1.00) per mile Mileage premium required
- Two (2) hour deposit and total mileage premium payment required prior to scheduling
- Service includes: Professional movers, equipment, 15 large size boxes and materials (straps, blankets, etc.)
- Customers are responsible for supplying boxes if more than 15 is required
- Remaining balance due upon completion of service
- All invoices are due upon receipt

Full service long distance move (over 50 miles):

- Two hundred dollars (\$200.00) per hour or square foot calculation
- Square foot calculation: sixty five dollars (\$65.00) per square foot
- One dollar (\$1.00) per mile Mileage premium required
- Two (2) hour deposit and total mileage premium payment required prior to scheduling
- Service includes: Professional movers, equipment, 15 large size boxes and materials (straps, blankets, etc.)
- Customers are responsible for supplying boxes if more than 15 is required
- Remaining balance due upon completion of service
- All invoices are due upon receipt

Junk Removal:

- One hundred and twenty five dollars (\$125.00) per hour
- Two hundred dollar (\$200.00) environmental disposal fee
- Two hundred dollar (\$200.00) environmental disposal fee deposit payment required prior to scheduling
- Service includes: Professional movers and equipment
- Remaining balance due upon completion of service
- All invoices are due upon receipt

Rules and regulations

- 1. Hours of operation are Monday through Sunday at 7:00 AM to 5:00 PM.
- Google Maps will be used to determine mileage between location of loading and location for unloading. Mileage will be calculated at \$1.00 per mile.
- A Fresh Start Moving & Junk Removal LLC will require a deposit equal to two hours of service at the time of scheduling.
- 4. All cancellations must be made 48 hours prior to the scheduled date of service.
- 5. All cancellations made less than 48 hours prior to service will result in a cancellation fee.
 The cancellation fee will be deducted from the deposit in the amount of one (1) hour of service charge. The remainder of the deposit will be returned in 5-10 business days.
- 6. A Fresh Start Moving & Junk Removal LLC accepts cash, certified checks, money orders, cashiers checks, and major credit or debit cards for payment of all services.
- 7. Any changes in the location for either loading and/or unloading must be made 24 hours prior to the scheduled date of service to ensure accurate mileage calculation.
- 8. When Replacement Value Protection is requested in writing by the customer, A Fresh Start Moving LLC will be liable to the maximum declared released value for replacement of the articles lost or damaged while in A Fresh Start Moving & Junk Removal LLC custody.

- 9. Replacement Value Protection will be provided by A Fresh Start Moving & Junk Removal LLC only if it is requested by the customer and if the customer states an amount equal to or greater than the minimum of \$10,000, whichever is greater, is subject to the option.
- 10. Option A -- \$1,000 Deductible The customer will pay for the protection 20¢ per \$100 or part thereof, of declared or released value and assumes responsibility for the first \$1,000 of any claim.
- 11. Note 1 -- A Fresh Start Moving & Junk Removal LLC maximum liability will not exceed the release or declared value on the shipment, 100% of the actual cash value of the items, or the full repair cost, whichever is less.
- 12. Note 2 -- This protection does not apply to lost, damaged, destroyed, or missing papers of any kind, including accounts, bills, passports, deeds, stocks, bonds, and money. This protection does not apply to items such as photographs, newspaper clippings and heirlooms having little or not market value. This protection does not apply to loss or damage due to insects or extreme temperatures.

Limitation on Service

Services may not be used for any unlawful purposes. A Fresh Start Moving & Junk Removal LLC reserves the right to discontinue services upon written notice, when

necessitated by conditions beyond its control or when the customer is using its services in violation of the provisions of this tariff or in violation of the law.

MDPU No. 1 Supplement 1 Effective 03/18/2021

Table of contents

Services and Charges

Packing/unpacking	3
Labor Only	3
Large household appliances	
Local moves under 50 miles	3
Long distance moves over 50 miles	3
Full service local moves under 50 miles	4
Full service long distance moves over 50 miles	4
Junk removal service	4
Rules and Regulations	
Hours of operation	5
Hours of operation	
·	5
Mileage calculation	5 5
Mileage calculation Deposits	5 5 5
Mileage calculation Deposits Cancellations	5 5 5
Mileage calculation Deposits Cancellations Changes	5
Mileage calculation Deposits Cancellations Changes Replacement value protection	5

Limitation on service	6	
Limitation on service	0	