

A GUIDE TO UNDERSTANDING YOUR WATER BILL

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**HOW
MUCH DO
I USE?**

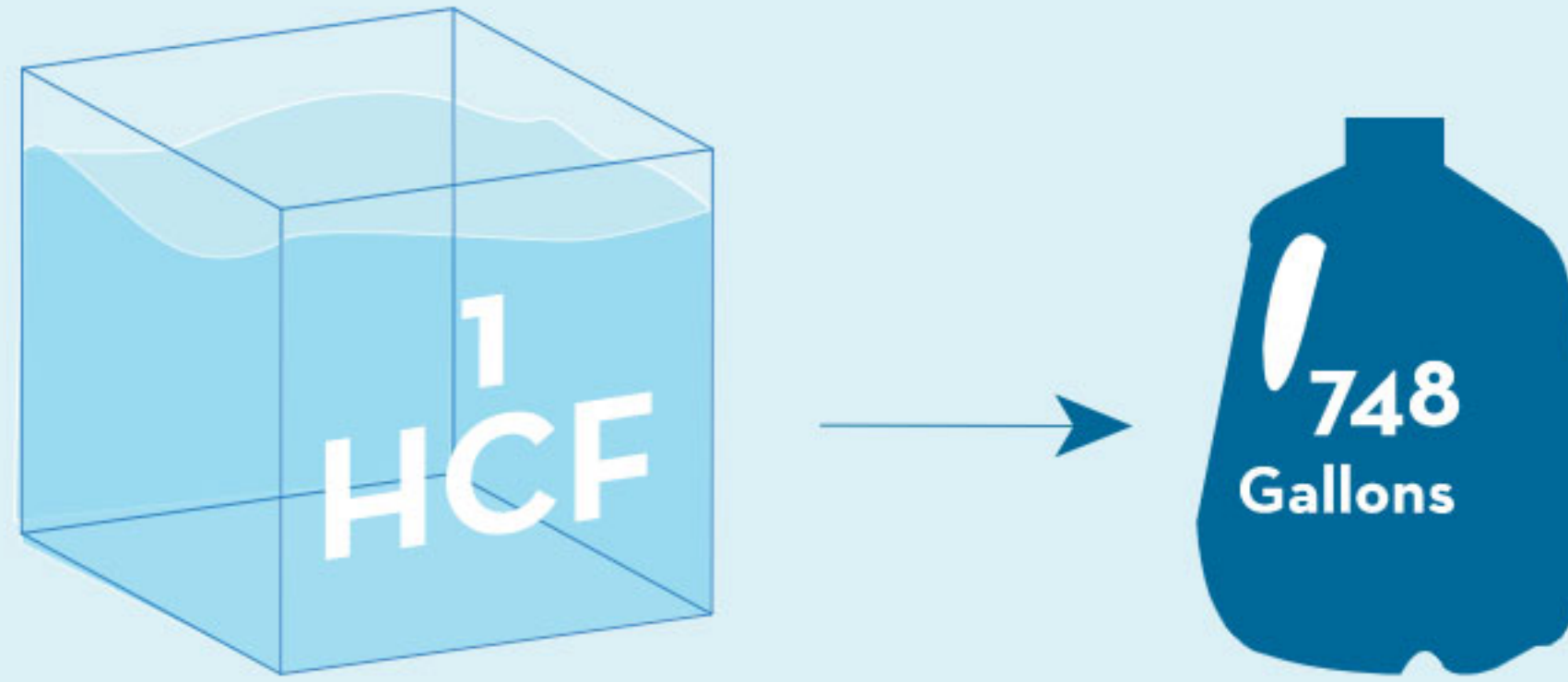
**HOW MUCH
DOES A
TYPICAL
HOUSEHOLD USE?**

**WHAT IS
A USAGE
TREND?**

**HOW DOES
MY USE
COMPARE
TO OTHERS?**

**WHAT TYPES
OF BILLS
ARE THERE?**

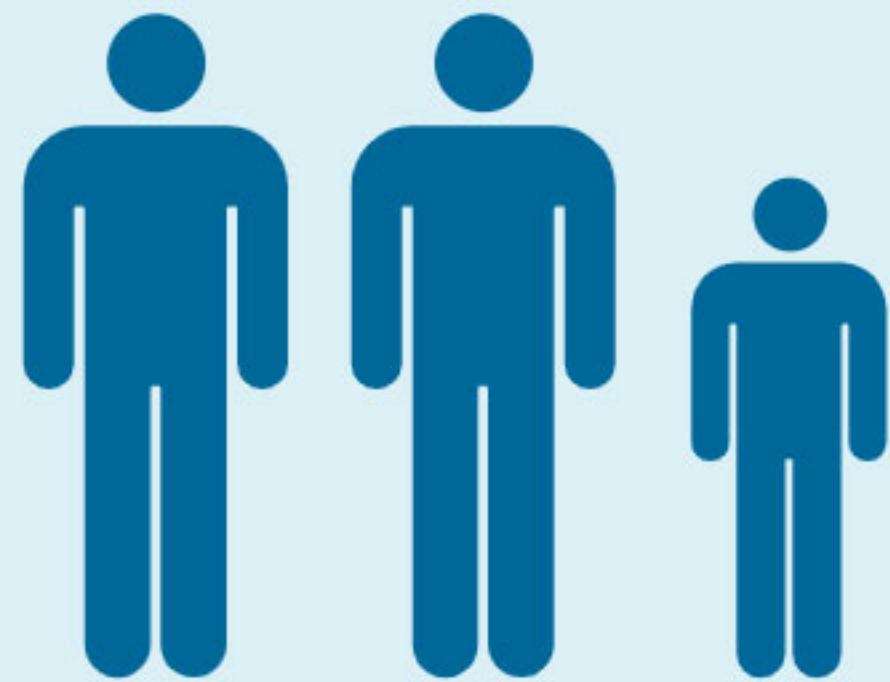
**WHAT AM
I BEING
CHARGED FOR?**



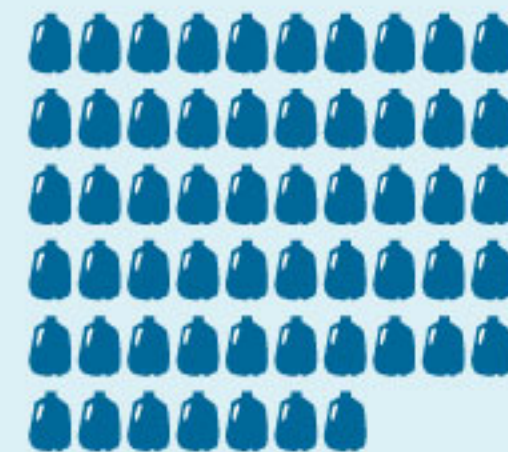
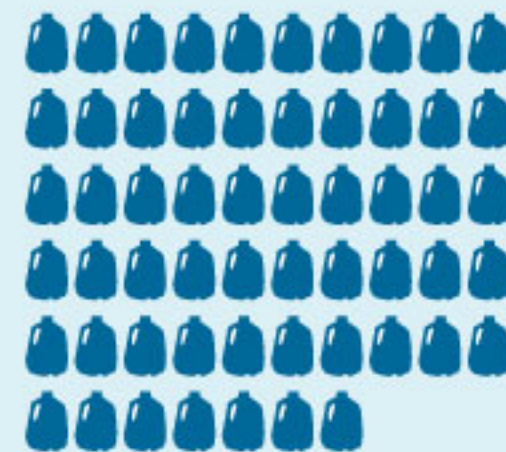
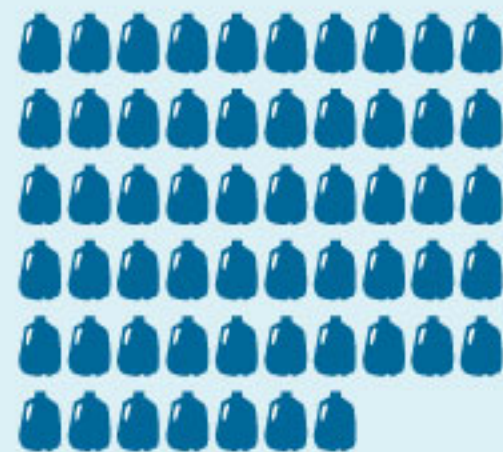
HOW MUCH DO I USE?

Different utilities use different units for measuring water use. The most common units are hundred cubic feet (HCF) and the gallon. See your bill for a record of your household's water use since your previous bill.

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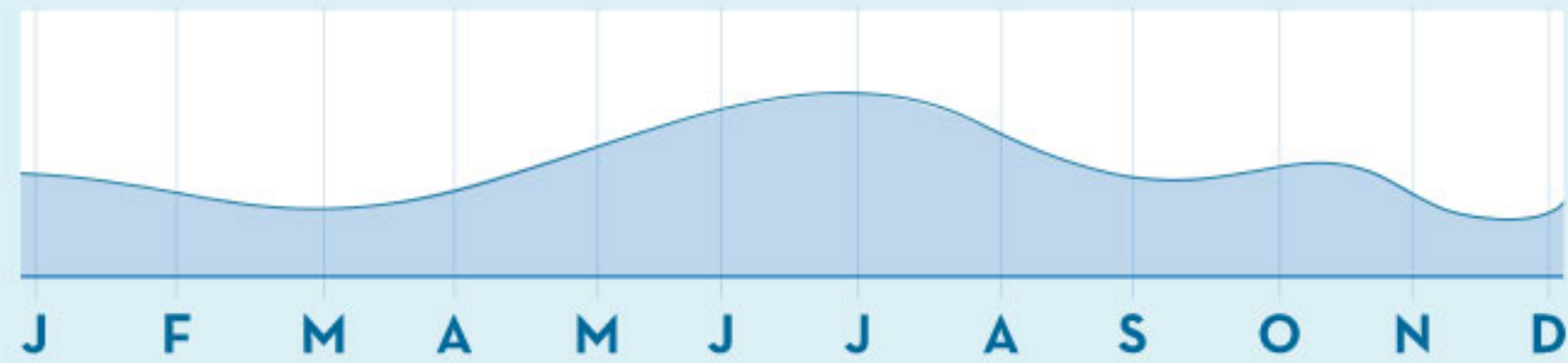
per
day!



HOW MUCH DOES A TYPICAL HOUSEHOLD USE?

The average Massachusetts household uses around 57 gallons per day per person, including both indoor and outdoor use. A family of three would use around 5,100 gallons in a 30-day period.

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USAGE TRENDS?

Some utilities provide graphs that show how your water use has varied over the course of the year and previous years. This can be a helpful way of seeing when your own water use reaches its highest levels.

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HOW DOES MY USE COMPARE TO OTHERS?

Some utilities provide information on how your household compares to that of your neighbors. This can help you see how your usage stacks up versus other users in your same climate area and can be a helpful way of gauging your "WaterSense."

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SERVICE CHARGE

WATER USE CHARGE



WHAT TYPES OF BILLS ARE THERE?

Systems have different ways of charging customers. Many have a portion of the bill that stays the same no matter how much water you use to help cover the cost of keeping the system up and running. Most systems also charge for the amount of water you use.

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WHAT AM I BEING CHARGED FOR?

Water utilities need to charge customers to build and maintain infrastructure; to pump, clean, test, and deliver your water; and to pay the workers who provide you with water service day or night.

VIDEO ►

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