**MassHealth Provider Manual**

*A quick reference for the most commonly requested information in the*

*MassHealth provider manuals.*

Sub-Chapter 1 (Introduction)

 Definitions

 Coverage Types

 Eligible Members & MassHealth Card

 Out-of-State Services

 Managed Care Directives

 Primary Care Clinician (PCC) Plan

 Behavioral Health Services

Sub-Chapter 2 (Administrative Regulations)

 Choice of Provider

 Nondiscrimination

 Payment (General, Full, Over)

 Medical Necessity

 Utilization Management

 Record Keeping & Disclosure

 Provider Eligibility

 Provider Contract

 Sanctions

 Hearings

 Member & Provider Fraud

Sub-Chapter 3 (Billing Regulations)

 Claims

 Prior Authorization

 Claims Submission

 Unacceptable Billing Practices

 Time Limitations

 Final Deadlines for Claim Submissions

 Third Party Liability

 Claims Payment

Sub-Chapter 4

 Program Regulations

 Definitions

 Eligible Members

 Provider Eligiblity

Sub-Chapter 5 (Administrative and Billing Instructions)

 Eligiblity

 Prior Authorization

 How to Submit Claims

 Required Forms & Documentation

 How to Read the Remittance Advice

 Error Codes & Explanations

 Claim Status & Claim Correction

 Other Insurance

 Sub-Chapter 6\* (not included in all manuals)

 Service Codes Information

 Provider Type- Specific Prior Authorization Requirements

Appendices

 Directory (A)

 Enrollment Centers (B)

 Third Party Liability Codes (C)

 EPSDT Services (W)

 Family Assistance Co-Payment & Deductibles (X)

 REVS Codes Messages (Y)

 EPSDT Services Laboratory Codes