## COMMONWEALTH OF MASSACHUSETTS

Suffolk, SS.

**COMMISSIONER OF BANKS** MORTGAGE LENDER AND MORTGAGE BROKER **LICENSING** Docket No. 2009-067

In the Matter of

ABSOLUTE MORTGAGE SOLUTIONS, LLC Wethersfield, Connecticut

Mortgage Broker License No(s).: MB5237 et al.

FINDINGS OF FACT AND TEMPORARY ORDER TO CEASE AND DESIST

The Commissioner of Banks ("Commissioner") having determined that ABSOLUTE MORTGAGE SOLUTIONS, LLC ("Absolute Mortgage" or the "Licensee"), with its main address located at 943 Silas Deane Highway, Wethersfield, Connecticut has engaged in, or is engaging in, or is about to engage in, acts or practices constituting violations of Massachusetts General Laws chapter 255E and applicable regulations found at 209 CMR 42.00 et seq., hereby issues the following FINDINGS OF FACT AND TEMPORARY ORDER TO CEASE AND DESIST ("Temporary Order") pursuant to General Laws chapter 255E, section 7(b).and chapter 255F, section 8(b).

## **FINDINGS OF FACT**

1. The Division of Banks ("Division"), through the Commissioner, has jurisdiction over the licensing and regulation of persons and entities engaged in the business of a mortgage lender and mortgage broker in Massachusetts pursuant to Massachusetts General Laws chapter 255E, section 2.

In the Matter of Absolute Mortgage Solutions, LLC Findings of Fact and Temporary Order to Cease and Desist Docket No. 2009-067

Page 2 of 9

2. The Division, through the Commissioner, also has jurisdiction over the licensing and regulation of persons engaged in the business of a mortgage loan originator in Massachusetts pursuant to Massachusetts General Laws chapter 255F, section 2.

3. Absolute Mortgage is, and at all relevant times has been, a Massachusetts licensed mortgage broker doing business in the Commonwealth.

## A. Failure to Obtain and Maintain a Surety Bond

4. Effective as of December 31, 2008, the Division's regulation 209 CMR 42.06(2)(a) states, in part:

An Applicant [for a license as a mortgage broker] shall demonstrate and maintain: . . . 2. a bond of \$75,000 in such form and with such sureties as may be approved by the Commissioner. The surety bond must contain a clause that the insurance company will notify the Commissioner at least 30 days prior to canceling the surety bond for any reason. The Commissioner shall automatically suspend the license on the date the cancellation takes effect, unless the surety bond has been replaced or renewed.

- 5. The amendments to 209 CMR 42.06(2)(a) followed a public hearing held on July 10, 2007, by the Division for the purpose of affording all interested parties an opportunity to provide oral and written testimony regarding the proposed amendments to 209 CMR 42.00 *et seq.*, including the surety bond requirement. The public hearing was followed by a 10-day comment period which remained open until July 20, 2007.
- 6. Upon finalization of the amendments to 209 CMR 42.00 *et seq.*, the Division issued an Industry Letter dated September 10, 2007 and distributed to all lender and broker licensees at the time, providing advance notice to mortgage lenders and brokers of the substantial revisions to the Division's regulations, including the necessity to obtain the surety bond, stating, in part:

In the Matter of Absolute Mortgage Solutions, LLC Findings of Fact and Temporary Order to Cease and Desist Docket No. 2009-067

Page 3 of 9

Any entity licensed on or before September 7th will be required to comply with the new net worth and surety bond requirements by December 31, 2008....Conducting business without obtaining the surety bond is a violation of the above cited regulation. The Division considers failure to obtain said surety bond a serious violation.

7. The Division's Regulatory Bulletin 5.2-101: Bond Requirements for Licensed Mortgage Lenders and Mortgage Brokers, issued on January 24, 2008, states, in part:

Pursuant to the Division's regulation 209 CMR 42.06(2)(a)(2), as a condition of obtaining and holding a mortgage broker license, a mortgage broker must establish and maintain a corporate surety bond of \$75,000. The duration of the corporate surety bond must be continuous and shall be issued by a bonding company or insurance company authorized to do business in Massachusetts.

- 8. On or about October 30, 2008, the Division sent detailed instructions to all licensed mortgage brokers and mortgage lenders regarding the 2009 license renewal application process, which included the following directive: "LICENSEES MUST HAVE EXECUTED SURETY BONDS IN PLACE BY DECEMBER 31, 2008." [Emphasis in original.]
- 9. On or about February 20, 2009, the Division sent additional information and instructions to all licensed mortgage brokers and mortgage lenders regarding the 2009 renewal requirements. The instructions provided that licensees must mail the original notarized surety bond to the Division by March 31, 2009.
- 10. On or about April 30, 2009, the Division sent notices to all licensed mortgage brokers and mortgage lenders who had not filed the required surety bond with the Division. The April 30, 2009 notice provided such licensees with additional time to submit the required surety bond(s) and stated, in part, that:

In the Matter of Absolute Mortgage Solutions, LLC Findings of Fact and Temporary Order to Cease and Desist Docket No. 2009-067 Page 4 of 9

[A]n original, notarized corporate surety bond . . . **must be** submitted to the Division by **Friday, May 15, 2009**. ... [T]he necessity to obtain the corporate surety bond is a requirement for *all* mortgage broker and mortgage lender licensees as a condition of maintaining the license, without exception. [Emphasis in original.]

11. As of the date of this Temporary Order, Absolute Mortgage has failed to file with the Division the required corporate surety bond.

## B. Failure to Submit Financial Statements as Required

12. The Division's regulation 209 CMR 42.06(2)(b)3 states:

Renewal Applications. Within 90 days of the close of its fiscal year, an Applicant for [mortgage broker] license renewal shall submit financial statements for the preceding fiscal year that have been **audited or reviewed** by an independent certified public accountant and such other financial information as the Commissioner may require. [Emphasis supplied.]

- 13. On or about October 30, 2008, the Division sent detailed instructions to all licensed mortgage brokers and mortgage lenders regarding the 2009 license renewal application process.
- 14. The license renewal instructions notified each recipient that by December 31, 2008, all mortgage lender and mortgage broker licensees were required to establish compliance with 209 CMR 42.03 and 209 CMR 42.06, respectively, including the requirement to submit to the Division audited or reviewed financial statements, as determined by the type of license(s) held, within ninety (90) days of the end of a licensee's fiscal year end.
- 15. On or about February 20, 2009, the Division sent instructions to all licensed mortgage brokers and mortgage lenders regarding the 2009 license renewal requirements.

Findings of Fact and Temporary Order to Cease and Desist

Docket No. 2009-067

Page 5 of 9

Pursuant to the instructions contained therein, all licensed mortgage brokers and mortgage

lenders with a fiscal year end date of December 31st were directed to file through the

Nationwide Mortgage Licensing System (NMLS) the required financial statements between

March 9<sup>th</sup> and March 31, 2009. All licensed mortgage brokers and mortgage lenders with a

fiscal year end date other than December 31st were directed to submit directly to the Division

their financial statements prepared for the twelve-month period ending December 31, 2008.

16. On March 20, 2009, Absolute Mortgage uploaded internally prepared financial

statements through the NMLS. These financial statements are insufficient, as they were not

audited or reviewed by an independent certified public accountant as required.

17. As of the date of this Temporary Order, the Licensee has failed to provide the

required financial statements to fulfill the Division's license renewal requirements.

**CONCLUSIONS OF LAW** 

18. Based upon the information contained in Paragraphs 1 through 17, by failing to

obtain and maintain a surety bond, Absolute Mortgage has violated 209 CMR 42.06(2)(a).

19. Based upon the information contained in Paragraphs 1 through 17, by failing to

file a surety bond with the Division on or before May 15, 2009, Absolute Mortgage has failed

to satisfy the Division's filing requirements for licensed mortgage brokers which are a

condition of holding the license(s) for the license period ending December 31, 2009.

20. Based upon the information contained in Paragraphs 1 through 17, engaging in

further activity under the mortgage license(s) without a surety bond, and in the absence of the

intended protections of such bond for the consumers of the Commonwealth, would constitute

Findings of Fact and Temporary Order to Cease and Desist

Docket No. 2009-067

Page 6 of 9

the operation of the licensed business in a financially irresponsible manner in violation of the

Division's regulation 209 CMR 42.06(2)(a)2.

21. Based upon the information contained in Paragraphs 1 through 17, by failing to

file the financial statements that are required pursuant to the license renewal process,

Absolute Mortgage has violated 209 CMR 42.06(2)(b)3.

22. Based upon the information contained in Paragraphs 1 through 17, the

Commissioner has determined that:

(a) Absolute Mortgage has engaged in, is engaging in, or is about to engage in,

acts or practices which warrant the belief that it is not operating honestly,

fairly, soundly and efficiently in the public interest in violation of standards

governing the licensing and conduct of a mortgage broker including, but

not limited to, the provisions of the Division's regulations at 209 CMR

42.00 et seq.; and

(b) The public interest will be irreparably harmed by delay in issuing an

ORDER TO CEASE AND DESIST to Absolute Mortgage.

23. Based upon the information contained in Paragraphs 1 through 17, had the

facts and conditions found therein existed at the time of Absolute Mortgage's original

mortgage broker license applications, the Commissioner would have been warranted in

refusing to issue such licenses. Further, the facts and conditions set forth in Paragraphs 1

through 17 present sufficient grounds for the revocation of Absolute's mortgage broker

licenses pursuant to Massachusetts General Laws chapter 255E, section 6 and the Division's

regulation at 209 CMR 42.07(2)(b).

Findings of Fact and Temporary Order to Cease and Desist

Docket No. 2009-067

Page 7 of 9

ORDER TO CEASE AND DESIST

24. After taking into consideration the FINDINGS OF FACT and

CONCLUSIONS OF LAW stated herein, it is hereby:

25. ORDERED that Absolute Mortgage and any and all officers, members,

managers, employees, independent contractors, or agents, operating on behalf of Absolute

Mortgage, and their successors or assigns, shall immediately cease engaging in the activities

of: (a) a mortgage broker, as those activities are defined under Massachusetts General Laws

chapter 255E, section 1, and (b) a mortgage loan originator, as those activities are defined

under Massachusetts General Laws chapter 255F, section 1, on behalf of Absolute Mortgage

relative to any residential property in Massachusetts, not otherwise expressly permitted by the

terms of this Temporary Order. Therefore, Absolute Mortgage is ordered to immediately

cease soliciting or accepting, either directly or indirectly, any residential mortgage loan

applications from consumers for residential property located in Massachusetts.

26. IT IS FURTHER ORDERED that Absolute Mortgage, shall immediately place

any fees previously collected from Massachusetts consumers relative to any pending

mortgage loan applications in a separate escrow account maintained at a federally insured

bank.

27. IT IS FURTHER ORDERED that Absolute Mortgage shall immediately place

with one or more qualified broker(s) or lender(s), as appropriate based on the status of the

application and with no loss to applicants, all of its pending Massachusetts residential

mortgage loan applications. Absolute Mortgage shall place such applications with a licensed

Massachusetts broker(s) or lender(s), as appropriate, or with a financial institution(s) that is

Findings of Fact and Temporary Order to Cease and Desist

Docket No. 2009-067

Page 8 of 9

exempt from the mortgage licensing requirements under Massachusetts General Laws chapter

255E, section 2.

28. IT IS FURTHER ORDERED that as soon as possible, but in no event later

than two days after the effective date of this Temporary Order, Absolute Mortgage shall

submit the following information in writing to the Commissioner:

(a) A detailed record of all pending residential mortgage loan applications,

which shall include, but is not limited to, the following: customer name,

address, telephone number; all prepaid loan fees submitted by the

customer; amount of loan; application status (i.e. filed, submitted to

lenders); scheduled closing date; rate lock status; the location of all original

open application files; and a list of applicable wholesale lenders. The latter

list should include telephone numbers of contact persons familiar with

Absolute Mortgage's submitted loans.

29. IT IS FURTHER ORDERED that Absolute Mortgage shall immediately

secure all pending mortgage loan application files and, to the extent that any original

documents must be forwarded to the relevant mortgage lender or mortgage broker pursuant to

this Temporary Order, a copy of such document, correspondence, or paper relating to the

mortgage loan shall be retained in Absolute Mortgage's books and records and shall be

available to the Commissioner, in their entirety, immediately upon request on the date and

time specified by the Commissioner.

30. IT IS FURTHER ORDERED that this Temporary Order shall become

effective immediately and shall remain in effect unless vacated, modified, or suspended by the

Findings of Fact and Temporary Order to Cease and Desist

Docket No. 2009-067

Page 9 of 9

Commissioner or upon court order after review under Massachusetts General Laws chapter

30A.

(a) It being understood that the Licensee may petition the Commissioner to

vacate or modify this Temporary Order upon presenting to the Division

satisfactory evidence that the Licensee has fully complied with the

provisions of this Temporary Order and has obtained and filed with the

Division the required surety bond(s) in accordance with the applicable

regulations and regulatory bulletins.

31. IT IS FURTHER ORDERED that a hearing will be scheduled on this matter to

determine whether or not such Temporary Order shall become permanent and final only upon

receipt of a written request for such a hearing from Absolute Mortgage within twenty (20)

days of the effective date of this Temporary Order. If no hearing is requested within this

twenty (20) day period, this Temporary Order shall become permanent and final until it is

modified or vacated by the Commissioner.

BY ORDER AND DIRECTION OF THE COMMISSIONER OF BANKS.

Dated at Boston, Massachusetts, this 4th day of June , 2009.

By:\_\_\_\_

Steven L. Antonakes Commissioner of Banks Commonwealth of Massachusetts