

**Massachusetts Workforce Development Board Certification Workgroup
Abstract**

MA Executive Office of Labor and Workforce Development	Department of Career Services
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Abstract Narrative	
Goal Statement	Drive improvement for the Massachusetts workforce system through continued high standards of excellence for Workforce Boards.
Project Description	Review and improve the process and standards for MA Workforce Development Board certification. Establish criteria that are measurable across all Boards and promotes the articulation of regional workforce development activities to optimize services to residents, businesses and partners.
Strategic Service Delivery Components	The main elements of the Workforce Board Certification process include: Strategic Plan, Scorecard, One-Stop Career Center Procurement/Oversight and Performance Tools, Youth Procurement/Oversight and Performance Tools and Revenue Plan.
Strategic Partners	Includes representation from MA Workforce Boards, including Hampden County, Greater Lowell, Metro South West, Brockton and South Shore.; MA Community Colleges Executive Office; Commonwealth Corporation; MA Commission for the Blind (MCB); MA Rehabilitation Commission (MRC); Adult Community Learning Services (ACLS). Also representation from MA Public Schools and Community Colleges, the Executive Office of Labor and Workforce Development and Department of Career Services.
Proposed Outcomes	An improved Workforce Development Board Certification process with measurable standards that produce evidence that the work of the boards is demand-driven and aligns workforce resources through regional markets.