

IMPORTANT CHANGES TO YOUR DENTAL BENEFITS

Starting January 1, 2026, you will get dental benefits through MassHealth fee-for-service (FFS).

This notice explains the steps that you may need to take to keep getting care. Some benefits could change, because your SCO plan may cover extra dental services that MassHealth FFS doesn't.

Will I be able to keep seeing my dentist for routine procedures?

- If your dentist is enrolled as a provider with MassHealth, you'll be able to keep seeing them.
- If your dental provider isn't enrolled with MassHealth, you may need to find a new provider. Visit massdhp.org or call the MassHealth Dental Customer Service Center at 844-MH-DENTL/(844) 643-3685 for help with this process.

What dental benefits are covered by MassHealth FFS?

- To get a list of all of MassHealth's FFS dental benefits, visit mass.gov/info-details/learn-about-masshealth-dental-benefits.

Do I need approval from my dentist to get certain dental benefits?

- Certain dental benefits may need approval from MassHealth FFS. If so, your dentists can send the approvals to MassHealth.
- From January 1, 2026, to March 31, 2026, MassHealth FFS won't need these approvals. If you need a dental service after March 31, 2026, your dentist will have to send a prior authorization to MassHealth FFS for any services that need it.

What should I do if I have questions or need help with this process?

- For questions about these changes, please contact the **MassHealth Customer Service Center** Monday to Friday from 8:00 a.m. to 5:00 p.m., at (800) 841-2900, TDD/TTY: 711. You can also visit our website at www.mass.gov/info-details/2026-sco-eligibility-changes.
- For questions about dental services, please contact the **MassHealth Dental Customer Service Center** at (844) 643-3685, TDD/TTY: 711, or visit our website at massdhp.org.