

TELECOMMUNICATIONS SERVICE TARIFF

Title Sheet

REGULATIONS AND CHARGES APPLYING TO
TELECOMMUNICATIONS SERVICES BETWEEN ONE OR MORE POINTS IN
THE COMMONWEALTH OF MASSACHUSETTS

ACC LONG DISTANCE OF MASSACHUSETTS CORP.

Issued: February 22, 1994

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By: Michael L. LaFrance, President
400 West Avenue
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TELECOMMUNICATIONS SERVICE TARIFF

CHECK SHEET

The Title Page and pages 1 through 81, inclusive, of this tariff are effective as of the date shown. The original and revised pages named below contain all changes from the original tariff and are in effect on the date shown.

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SYMBOLS

A revision of a Tariff page is coded to designate the type of change from the previous revision. These symbols, which appear in the right-hand margin of the page, are used to signify:

C - Change regulation

D - Discontinued rate or regulation

I - Increase rate or change

M - Moved from another tariff location

N - New rate or regulation

R - Reduction in a rate or charge

S - Incorporation of material previously effective on a Supplement

T - Changed in text but no change in rate or regulation

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TELECOMMUNICATIONS SERVICE TARIFF

A. APPLICATION OF TARIFF

This tariff contains regulations and charges applying to intrastate resale common carrier communications service provided by Carrier between locations within the Commonwealth of Massachusetts as specified herein. This tariff further contains regulations and charges applying to operator services provided by the Carrier between locations within the Commonwealth of Massachusetts as specified herein.

B. DEFINITIONS

As used in this tariff, the following terms shall have the following meanings:

Application for Service

A standard order form which includes all pertinent billing, technical and other descriptive information which will enable Carrier to provide the specified communication services.

Authorization Code

A numerical code, one or more of which are assigned to a customer to enable Carrier to identify use of service on the customer's account and to bill the customer accordingly. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users. All authorization codes shall be the property solely of the Carrier, and a customer shall have no property or other right or interest in the use of any particular authorization code.

Bandwidth

The total frequency, in Hertz, allocated for a channel.

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B. DEFINITIONS (continued)

Calling Card Service

Denotes a calling arrangement offered on both a customer-dialed and operator-dialed basis, whereby the End User, through the use of a Calling Card, places a call.

Carrier or Company

ACC Long Distance of Massachusetts Corp., unless otherwise clearly indicated from the context.

Carrier's Point of Presence

Location of the serving central office associated with the local dial access number used by customers to access the Carrier's terminal.

Carrier's Terminal

The Carrier's switching equipment.

Collect Call

The term "Collect Call" denotes a billing arrangement by which the charge for a call may be reversed, provided the charge is accepted at the called station.

Customer

The person, firm, corporation, or other entity which utilizes services provided by the Carrier. A customer is responsible for the payment of charges and for compliance with all terms of Carrier's tariff.

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B. DEFINITIONS continued)Department

The term "Department" refers to the Department of Public Utilities of Massachusetts.

Dialed Access

An arrangement whereby a dialed access customer uses the public switched network facilities of a local exchange telephone company to access the terminal of the Carrier or a Common Carrier from which the Carrier acquires service.

End User

The term "End User" denotes an individual who places and/or accepts calls placed over the Carrier's services. The End User may or may not be directly responsible for billing of calls, depending upon the payment method selected by the End User.

LATA

Local Access and Transport Area ("LATA") denotes a geographic area established for the administration of telecommunications service. It encompasses designated local operating Telephone Company exchanges which are grouped to serve common social, economic and miscellaneous purposes.

Local Call

Any call which, if placed by a customer over the facilities of a local exchange telephone company, would not be rated as a toll call.

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B. DEFINITIONS (continued)Major Commercial Credit Card

A universally accepted charge card. MasterCard, VISA, Diner's Club International, American Express, Carte Blanche and enRoute are examples of major commercial credit cards accepted by the Carrier.

Operator Surcharges

A charge applied to operator assisted calls processed by the Carrier requiring the assistance of a Carrier operator. This charge may vary depending upon the method selected by the End User (i.e., collect call, person-to-person call, calling card call, etc.). The term "incremental charges" is synonymous with the term "operator surcharges".

Person-to-Person Service

Denotes a calling arrangement offered on both a customer-dialed and operator dialed basis whereby the person originating the call specifies to a carrier operator a person to be reached, or individual with whom to be connected, a particular mobile station to be reached through a miscellaneous common carrier operator, or a particular station, department, or office to be reached through a private branch exchange (PBX) attendant.

Station-to-Station Service

Denotes a calling arrangement whereby the completion of a call, (e.g., collect, third party) is offered on both a customer-dialed and operator-dialed basis.

TELECOMMUNICATIONS SERVICE TARIFF

B. DEFINITIONS (continued)

Subscriber

Any individual, partnership, association, joint stock company, trust corporation, governmental agency, or any other entity who subscribes to the services offered in this tariff; Hotels/Motels, Hospitals, Universities, and pay telephone owners are examples of Carrier subscribers. For the purpose of this tariff, the term "Subscriber" is not to be confused with the term "End User, as defined herein.

Third Party Billing

Denotes a payment arrangement which allows an End User to assign billing of a call to a telephone number which is different from the calling or called telephone number(s).

Toll Call

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the local exchange telephone company.

United States

The United States mainland, i.e., the District of Columbia and the 48 contiguous states.

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C. REGULATIONS1. Description of Service

- a. Carrier is a resale common carrier providing intrastate communications service to customers for their direct transmission of voice, data and other types of telecommunications to points within the Commonwealth of Massachusetts.
- b. The Carrier may act as the customer's agent for ordering access connection facilities provided by other carriers or entities. The customer shall be responsible for all charges due for such service arrangements.
- c. The regulations set forth in this section explain how to apply the rate tables associated with the various service offering described in Section D, following. Unless otherwise indicated, rates identified in Section D are rates per minute.
- d. Timing of Calls
 - (i) Unless otherwise indicated, all calls are timed by the Carrier in twentieths of a minute and all calls which are fractions of a minute are rounded up to the next whole minute. Timing begins at the "starting event" and ends at "the terminating event" unless otherwise specified. Time between the starting event and the terminating event is the call duration, subject to upward rounding to the next full minute.
 - (ii) The "starting event" occurs when the Carrier's terminal experiences an "Outgoing Signaling Protocol Successful", i.e., upon the seizure of an outgoing trunk.

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C. REGULATIONS (continued)

d. Timing of Calls (continued)

- (iii) The "terminating event" occurs when the Carrier's terminal receives a signal from the local exchange telephone company that either the calling party or the called party has hung up.
- (iv) Completed calls are timed from the starting event to the terminating event.
- (v) Silent default calls less than 60 seconds are not charged. Silent default calls 60 seconds or longer are charged for the call duration.
- (vi) "Ring - no answer" calls less than 90 seconds are not charged. Ring - no answer calls 90 seconds or longer are charged for the call duration.
- (vii) "Ring - busy" calls less than 30 seconds are not charged. Ring - busy 30 seconds or longer are charged for the call duration.

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C. REGULATIONS (continued)2. Responsibility for Charges

The customer is responsible for all calls placed using any authorization code assigned to the customer; using any direct connect facilities utilized by the customer; and any calls using switched access facilities placed from the customer's premises, and calls forwarded by Call-Forwarding equipment. Upon knowledge of facts which would alert a reasonable person to the possibility an unauthorized person is using the customer's authorization code, the customer shall alert and give notice to the Carrier of such fact. Customer shall be excused from liability only with respect to such calls placed after receipt by the Carrier of such notice. Customer shall at all times remain liable for calls placed over direct connect facilities utilized by the customer and for calls using switched access facilities placed from the customer's premises.

3. Limitations on Service

Service is offered by the Carrier subject to the availability of necessary facilities and/or equipment, including facilities or equipment to be provided by Carrier, underlying and connecting carriers, and local exchange carriers.

4. Use of Service

- a. Service may be used for any lawful purpose by the customer or the customer's authorized agent or customer.
- b. The customer obtains no property right or interest in or to the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items shall remain, at all times, solely with the Carrier.

TELECOMMUNICATIONS SERVICE TARIFF

C. REGULATIONS (continued)5. Termination or Denial of Service by Carrier

The following rules apply to all users of the Carrier's services and will govern termination or denial of service by the Carrier, unless inconsistent with any rule, order, or regulation of the Department of Public Utilities, including those annexed to the tariff as Appendix A which are incorporated herein by reference. In the case of any inconsistency, the rule, order, regulation of the Department, or other provision of law shall prevail.

- a. The Carrier may immediately and without notice to the customer, and without liability of any nature, temporarily deny, terminate, or suspend service to any customer in the event such customer or his agent willfully or negligently damages company equipment, interferes with use of Carrier's service with use of Carrier's service by other customers of the Carrier, unreasonably places capacity demands upon Carrier's facilities or service, or violates any statute or provision of law, or any rule or regulation of any state or federal regulatory agency relating to communications, or otherwise fails to comply with the provisions of this tariff or applicable law.
- b. In the event a customer fails to pay any bill rendered by the Carrier, relating either to regulated telephone service or the provision by Carrier of non-regulated service, equipment, facilities, or the nonpayment of any required deposit, the Carrier may terminate service until the bill rendered or the required deposit has been paid:
 - (i) 48 hours after written notice is received by the customer or its responsible agent demanding payment of the account due or the required deposit, and such payment or deposit is not received by Carrier within 48 hours of receipt of such notice by the Customer or its responsible agent; or

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C. REGULATIONS (continued)5. Termination or Denial of Service by Carrier (continued)

- (ii) Five days after written notice is mailed to the customer, at the billing address maintained by the Carrier for the customer, demanding payment of the amount due or the required deposit, and such payment or deposit is not received by Carrier within five days of mailing such notice.
- (iii) The notice specified in (i) and (ii) above shall inform the customer that service will be terminated without further notice if the specified payment or deposit is not received within the 48 hour or five day period, which ever is appropriate.

c. The Carrier may suspend or terminate service when the customer account has experienced inactivity for periods of more than 60 days.

d. Responsible Organizations (Resp Org) - At the customer's request ACC will perform the function of Resp Org, which includes: 1) search for and reservation of 800 numbers in the SMS/800; 2) creating and maintaining the 800 number customer record in the SMS/800; and 3) provision of a single point of contact for trouble reporting on 800 service.

800 reservation, assignment or activation - In its capacity as Resp Org, ACC will reserve, assign, activate or change 800 numbers for a customer, and will administer 800 numbers in accordance with customary industry standards and practices. A request to release the routing of the 800 number from ACC to another carrier can be made by a customer. If a customer owes the Carrier, ACC, \$250 or more for intrastate service, and that amount is 30 days past due, ACC may refuse to request, or honor a request, for a Resp Org change on the customer's behalf until the obligation is paid.

TELECOMMUNICATIONS SERVICE TARIFF

C. REGULATIONS (continued)

6. Termination by Customer

Service may be terminated by the customer at any time, subject to payment in full of all charges for the period service is rendered, or other minimum billing cycle charges, except that if termination occurs within the initial contract period charges apply for the full initial contract period.

7. Initial Contract Period

The initial contract period for service is one month. Thereafter, contract periods shall be for successive one-month periods.

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TELECOMMUNICATIONS SERVICE TARIFF

C. REGULATIONS (continued)8. Payment, Billing, and Deposits

The following rules apply only to the Carrier's resold interexchange services and will govern payment, billing and deposit practices of the Carrier, unless inconsistent with any rule, order or regulation of the Department of Public Utilities including those annexed to the tariff as Appendix A which are incorporated herein by reference. In the case of any inconsistency, the rule, order, or regulation of the Department, or other provision of law, shall prevail.

a. Payment and Billing

- (i) Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt. Interest at the rate of 1.5% per billing cycle, or the amount otherwise authorized by law, whichever is lower, will accrue upon any unpaid amount commencing 28 days after rendition of bills. For regulations pertaining to quarterly billing cycles see Section 9(e).
- (ii) The customer is responsible for payment of all charges for services and facilities furnished by the Carrier to the customer, as well as all charges for services and facilities furnished by the Carrier to all persons using the customer's codes, premises, facilities, or equipment, with or without the knowledge or consent of the customer. The security of the customer's authorization codes, premises, switched access connections, and direct connect facilities is the sole responsibility of the customer. All calls placed using such direct connect facilities, authorization codes, premises, or switched access connections will be billed to, and must be paid by, the customer. Recurring charges, deposits, and non-recurring charges are billed in arrears. The initial billing may, at Carrier's option, also include two month's estimated usage billed in advance.

TELECOMMUNICATIONS SERVICE TARIFF

C. REGULATIONS (continued)8. Payment, Billing, and Deposits (continued)a. Payment and Billing (continued)

Thereafter, charges based on actual usage during a month and any accrued interest will be billed monthly in arrears.

- (iii) All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Carrier in writing within 28 days after such bills are rendered.
- (iv) Carrier shall be entitled to revise bills previously rendered to adjust for previously unbilled service, or to adjust upward a bill previously rendered, for a period equivalent to the applicable contract law statute of limitations.

b. Deposits

- (i) Applicants or customers may be required to make a deposit in an amount equaling up to two months' actual or estimated charges for regulated and non-regulated services and facilities to be provided. In the case of a cash deposit, interest will be in accordance with the Department, including those annexed to the tariff as Appendix A which are incorporated herein by reference. The deposit will be held for a period of one year. A deposit will be returned when an application for service has been cancelled prior to the establishment of service. The deposit will be applied to any charges applicable in accordance with the tariff and the excess portions of the deposits will be returned; or upon discontinuance of service. The Carrier will refund the subscriber's deposit or the balance in excess of unpaid bills for the service.
- (ii) Carrier may at any time increase the deposit to be posted by the Customer to reflect actual or anticipated increases in the customer's billings.

TELECOMMUNICATIONS SERVICE TARIFF

C. REGULATIONS (continued)9. Quarterly Billing

- a. Customers whose total billing was less than \$30 per calendar quarter, for two consecutive quarters, may choose to be placed on a quarterly billing cycle.
- b. Customers shall have their accounts reviewed after a three month period. Customers shall have the option of being placed on a quarterly billing cycle if their total billing during said three month period is less than \$30.
- c. Customers will be notified by mail or telephone of any conversion to or from a quarterly billing cycle, at least thirty days in advance of such conversion.
- d. Quarterly bills will be rendered on or about the following dates for all services provided during the prior quarter:

January 1
April 1
July 1
October 1
- e. Payment of quarterly bills shall be due in full 20 days after the billing date. Interest at the rate of 1.5% per month, for three months, shall be applied to any outstanding balance at the time the subsequent quarterly bill is issued.
- f. Customers may be removed from quarterly billing when a customer's total quarterly bill, for two consecutive quarters, equals or exceeds \$30 in each quarter.

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C. REGULATIONS (continued)10. Inspection, Testing and Adjustments

- a. Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to investigate the installation, operation or maintenance of the customer's or the Carrier's equipment or connecting facilities. The Carrier may interrupt service at any time, without penalty or liability to itself, where necessary to prevent improper use of service, facilities, or connections.
- b. Upon reasonable notice, the facilities provided by the Carrier shall be made available to Carrier for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to Carrier. No interruption allowance will be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four hours in length.

11. Interconnection

- a. Service furnished by the Carrier may be interconnected with services or facilities or other authorized communications common carriers, with underlying carriers, and with private systems, subject to technical limitations established by the Carrier. Service furnished by the Carrier is not part of a joint undertaking with such other carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of the Carrier and other participating carriers shall be provided at the customer's expense.
- b. Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs or maintained under the Carrier's contractual arrangement with that other carrier.

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TELECOMMUNICATIONS SERVICE TARIFF

C. REGULATIONS (continued)12. Liability of the Carrier

- a. Due to the unavoidability of errors incident to the services and to the use of the facilities furnished by the Carrier or connecting carriers, the services and facilities furnished by the Carrier and connecting carriers are subject to the terms, conditions and limitations set forth herein.
- b. When service is interrupted for a period of at least 24 hours after notice by the customer to the Carrier, an allowance equal to 1/28 of fixed billing cycle charges for services and facilities furnished by the Carrier rendered useless or substantially impaired shall apply to each 24 hours during which the interruption continues after notice by the customer to the Carrier. Credit in any billing period shall not exceed the total non-usage charges for that period for the services and facilities furnished by the Carrier rendered useless or substantially impaired.
 - (i) The word "interruption" shall mean the inability to complete calls due to equipment malfunctions or human errors. "Interruption" does not include, and no allowance shall be given for, service difficulties such as slow dial tone, circuits, busy or other network and/or switching capacity shortages. Nor shall "interruption" include the failure of any service or facilities provided by a common carrier or other entity other than the Carrier. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the customer, or where the Carrier, pursuant to the terms of this tariff, terminates service because of non-payment of bills or deposits due to the Carrier, unlawful or improper use of the Carrier's facilities or service, or any other reason covered by this tariff or by applicable law.
 - (ii) No allowance shall apply to any non-recurring or usage charges.

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C. REGULATIONS (continued)

12. Liability of the Carrier (continued)

- c. The liability of the Carrier for any loss or damages whatsoever arising out of mistakes, omissions, delays, errors, defects or failures in the service, or in any regulated or non-regulated equipment or facilities, shall not exceed an amount equivalent to the proportionate charge to the customer for the period during which the mistake, omission, delay, defect, or failure existed, or the tariff charge for the call involved. Under no circumstances shall the Carrier be liable for any consequential, special, indirect, incidental or exemplary damages.
- d. The Carrier is not liable for:
 - (i) any act or omission or any connecting carrier, underlying carrier, or local exchange telephone company; for acts or omissions of any other providers of connections, facilities, or service other than the Carrier; or for culpable conduct of the customer or failures of equipment, facilities or connections provided by the customer.
 - (ii) mistakes, omissions, interruptions, errors, delays, or defects in transmission, or failure to transmit, when caused by acts of God, fire, war, riots, Government authorities, or other causes beyond the Carrier's control.
 - (iii) The Carrier is not liable for any defacement of, or damage to, the premises of a customer resulting from the attachment or instruments, apparatus and associated wiring furnished by the Carrier on such customer's premises or by the installation or removal thereof, when such defacement or damage is not the result of the Carrier's gross negligence. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Carrier.

TELECOMMUNICATIONS SERVICE TARIFF

C. REGULATIONS (continued)12. Liability of the Carrier (continued)

- (iv) The customer is responsible for taking all necessary legal steps for interconnecting his customer-provided terminal equipment of communications systems with Carrier's facilities. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.

13. Liability of the Customer

- a. The Carrier shall be indemnified and held harmless by the customer against any and all loss, liability, damage and expense including reasonable counsel fees, due to:
 - (i) claims for libel, slander, harassment, improper use of telecommunications service or facilities, infringement of copyright, or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Carrier's facilities; and
 - (ii) claims for patent infringement arising from combining or connecting the Carrier's equipment or facilities with apparatus and systems of the customer; and
 - (iii) all other claims arising out of any act or omission of the customer or any person utilizing the customer's codes, services, or facilities, with or without the consent of the customer, in connection with any service, equipment, or facilities provided by the Carrier.

TELECOMMUNICATIONS SERVICE TARIFF

C. REGULATIONS (continued)

13. Liability of the Customer (continued)

- b. The customer shall indemnify and hold the Carrier harmless from and against all claims, demands, losses or liabilities, including, but not limited to, fees and expenses of counsel, arising out of any damage to business or property, or injury to, or death of, any person, occasioned by, or in connection with, any act or omission of the customer or of any person utilizing the customer's codes, services, equipment, or facilities, with or without the consent or knowledge of the customer.

14. Local Charges

In certain instances, customers may be subject to local telephone company charges or message unit charges to access the Carrier's terminal. Carrier is not responsible for any such local or message unit charges incurred by customer in gaining access to Carrier's terminal.

15.

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By: Michael L. LaFrance, President
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TELECOMMUNICATIONS SERVICE TARIFF

C. REGULATIONS (continued)16. Bad Check Charge

A charge will be assessed for all checks returned by drawee bank or other financial institution for: insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

Per Returned Check	\$15.00
--------------------	---------

17. Provision of Bills

Customer shall receive a single copy of invoices or billing statements following conclusion of each billing cycle. Duplicate copies will be provided on reasonable request at a charge of a minimum of fifteen dollars (\$15.00) per request for each separate account, plus a minimum of fifteen cents (\$.15) per page of the bill provided.

18. Minimum Usage Guarantee

From time to time, the Company will offer services which require a Minimum Usage Guarantee (MUG) wherein the Customer agrees, in writing, to pay the minimum amount per period agreed to upon commencement of service. Customers falling below their Minimum Usage Guarantee (MUG) will be billed for their actual usage for that period plus the difference between their actual usage for that period and their MUG.

19. Term Commitments

Should Customer choose to terminate their contract prior to expiration of the Term agreed to, Customer will be liable for the minimum usage requirements contained in the contract multiplied by the number of months remaining in the Term, unless Customer converts to another ACC service with equal or greater term and minimum usage commitments. If no minimum usage requirements are specified in the contract, upon any early termination of Customer's contract, Customer will be liable for their monthly average usage (calculated over the last three full months immediately preceding the date of termination) multiplied by the number of months remaining in the Term.

(N)

(N)

Rochester, NY 14614

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES1. Time Periods Defined, unless otherwise indicated herein:

- a. Day: 8:00 a.m. - 5:00 p.m. - Mon-Fri
- b. Evening: 5:00 p.m. - 11:00 p.m. - Sun-Fri
All Holidays
- c. Night/Weekend: 11:00 p.m. - 8:00 a.m. - All days
8:00 a.m. - 11:00 p.m. - Saturday
8:00 a.m. - 5:00 p.m. - Sunday
- d. Holidays include Christmas, New Year's Day, Thanksgiving, Independence Day, and Labor Day.

2. Regulations and Computation of Mileage

- a. All times refer to local time.
- b. All calls are rated between the originating point and terminating point.
 - (i) Originating Point:

A customer's primary local exchange number is in the NNX specified as being associated with a specific serving central office. The originating point of all calls charged to that customer's account shall be the location of the customer's serving central office.

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)2. Regulations and Computation of Mileage (continued)

(ii) Terminating Point:

The terminating point for all calls shall be the location of the local serving central office associated with the called number.

c. Airline mileage, where mileage is the basis for rating calls, is obtained by using the "V" and "H" coordinates assigned to each point and contained in AT&T FCC Tariff No. 264 or successor tariffs. To determine the airline distance between any two cities, proceed as follows:

- (i) Obtain the "V" and "H" coordinates for each city. The "V" coordinate is the first four digits in the "VH" column. The "H" coordinate is the next four digits.
- (ii) Obtain the difference between the "V" coordinates of each of the cities. Obtain the difference between the "H" coordinates.
- (iii) Square each difference obtained in step (ii) above.
- (iv) Add the square of the "V" difference and the "H" difference obtained in step (iii) above.
- (v) Divide the sum of the square by 10. Round to the next higher whole number if any fraction is obtained.
- (vi) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)3. Taxes

In addition to all recurring, non-recurring, minimum usage or special charges, customer shall also be responsible for and shall pay all applicable federal, state and local taxes or surcharges, including sales, use, excise, gross earnings, and gross income taxes. All such taxes shall be separately shown and charged on bills rendered by Carrier. Sales and use taxes shall be applied to all charges and shall also be applied to all applicable gross earnings, gross revenue and gross income taxes.

4. Special Contracts

Carrier may enter into contracts with large users such as hotels, or special categories of users, wherein additional discounts may be provided for volume use or to reflect services performed for the Carrier by such users.

5. Hearing Impaired Provision

- a. For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
- b. Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance.

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)5. Hearing Impaired Provision (continued)

Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired may receive a discount off their message toll service rates.

- c. Upon receipt of the appropriate application, and certification or verification, the following discounts off basic message toll service shall be made available for the benefit of the impaired: the evening discount off the intrastate, interexchange, customer-dialed, station to station calls originating 8:00 a.m. to 4:59 p.m. Monday through Friday; the night/weekend discount off the intrastate, interexchange, customer-dialed, station to station calls originating 5:00 p.m. to 10:59 p.m. Sunday through Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Furthermore, the night/weekend discount plus an additional discount equivalent to no less than ten percent of the company's current, price list, day rates for basic message toll service shall be made available for intrastate, interexchange, customer-dialed, station to station calls occurring between 11:00 p.m. and 7:59 a.m. any day, 8:00 a.m. and 4:59 p.m. Sunday, and all day Saturday.

6. Rate Quotes

Rate quotes will be provided to end users 24 hours per day seven (7) days a week.

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service Descriptions and Ratesa. PROGRAM NAME: SAVE (Dial 1/Direct Dial)

Save calls allow the customer to originate and terminate calls via local business telephone lines or other exchange access facilities.

USAGE RATES:

Massachusetts Intrastate (All points): InterLATA and IntraLATA

Day Rates:

<u>Mileage</u>	<u>Initial Minute</u>	<u>Additional Minute</u>
0-10	\$0.17	\$0.17
11-14	\$0.19	\$0.19
15-19	\$0.20	\$0.20
20-25	\$0.23	\$0.23
26-33	\$0.24	\$0.24
34-43	\$0.27	\$0.27
44-55	\$0.31	\$0.31
56-70	\$0.33	\$0.33
71-85	\$0.35	\$0.35
Over 85	\$0.37	\$0.37

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)a. PROGRAM NAME: SAVE (continued)Evening Rates:

<u>Mileage</u>	<u>Initial Minute</u>	<u>Additional Minute</u>
0-10	\$0.10	\$0.10
11-14	\$0.12	\$0.12
15-19	\$0.13	\$0.13
20-25	\$0.14	\$0.14
26-33	\$0.15	\$0.15
34-43	\$0.16	\$0.16
44-55	\$0.18	\$0.18
56-70	\$0.20	\$0.20
71-85	\$0.22	\$0.22
Over 85	\$0.24	\$0.24

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)

7. Service and Description Rates (continued)

a. PROGRAM NAME: SAVE (continued)

Night/Weekend Rates:

<u>Mileage</u>	<u>Initial Minute</u>	<u>Additional Minute</u>
0-10	\$0.07	\$0.07
11-14	\$0.08	\$0.08
15-19	\$0.09	\$0.09
20-25	\$0.10	\$0.10
26-33	\$0.11	\$0.11
34-43	\$0.12	\$0.12
44-55	\$0.13	\$0.13
56-70	\$0.14	\$0.14
71-85	\$0.15	\$0.15
Over 85	\$0.16	\$0.16

ACCESS: Switched

BILLING: 1 minute minimum/1 minute increments

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)b. PROGRAM NAME: SAVE PLUS (Dial 1/Direct Dial)

Save Plus calls allow the customer to originate and terminate calls via any local telephone lines or other exchange access facilities.

USAGE RATES:

Massachusetts Intrastate (All points): InterLATA and IntraLATA

RATES PER MINUTE

<u>Day Rates:</u>	\$0.1970	(I)
<u>Evening Rates:</u>	\$0.1450	(I)
<u>Night/Weekend Rates:</u>	\$0.1350	(I)

ACCESS: Switched

BILLING: 1 minute minimum/1 minute increments

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By: Michael L. LaFrance, President
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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)c. PROGRAM NAME: SUPERLINE III RESIDENTIAL
(Dial 1/Direct Dial)

Superline III calls allow the customer to originate and terminate calls via any local telephone lines or other exchange access facilities.

ACCESS: Switched or Dedicated

USAGE RATES:

i. Massachusetts Intrastate (InterLATA):

Day Rates:

<u>Mileage</u>	<u>Initial Minute</u>	<u>Additional Minute</u>	
0-10	\$0.1350	\$0.1170	(I)
11-25	\$0.1620	\$0.1350	
26-55	\$0.1800	\$0.1710	
56-70	\$0.1890	\$0.1800	
71-85	\$0.1890	\$0.1800	
Over 85	\$0.2070	\$0.1980	

Evening Rates:

<u>Mileage</u>	<u>Initial Minute</u>	<u>Additional Minute</u>	
0-10	\$0.1080	\$0.0810	
11-25	\$0.1350	\$0.1080	
26-55	\$0.1530	\$0.1260	
56-70	\$0.1530	\$0.1440	
71-85	\$0.1530	\$0.1530	
Over 85	\$0.1620	\$0.1530	(I)

Issued: September 13, 1996

Effective: October 15, 1996

By: Mae Squier-Dow, President
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Rochester, NY 14611

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)c. PROGRAM NAME: SUPERLINE III RESIDENTIAL (continued)i. Massachusetts Intrastate (All points): InterLATA (continued)Night/Weekend Rates:

<u>Mileage</u>	<u>Initial Minute</u>	<u>Additional Minute</u>	
0-10	\$0.0815	\$0.0540	(I)
11-25	\$0.0810	\$0.0630	
26-55	\$0.0900	\$0.0810	
56-70	\$0.1080	\$0.0900	
71-85	\$0.1170	\$0.0990	
Over 85	\$0.1170	\$0.1080	(I)

ii. "Discount Day" Special Promotion: On April 12, 1995, carrier shall offer a 10% discount off all Superline III rates to all subscribers of this service for calls made by subscribers during the 24-hour period.

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By: Mae Squier-Dow, President
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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)c. PROGRAM NAME: SUPERLINE III RESIDENTIAL (continued)iii. Massachusetts Intrastate: IntraLATA

SCHEDULE I - 617/508 LATA

<u>RATE</u> <u>MILEAGE</u>	<u>DAY</u> <u>RATE PERIOD</u>		<u>EVENING</u> <u>RATE PERIOD</u>		<u>NIGHT/WEEKEND</u> <u>RATE PERIOD</u>	
	Initial	Each	Initial	Each	Initial	Each
	<u>Minute</u>	<u>Add'l</u>	<u>Minute</u>	<u>Add'l</u>	<u>Minute</u>	<u>Add'l</u>
0-10	\$.1400	\$.0600	\$.0740	\$.0550	.0460	\$.0360
11-14	.2100	.0900	.1190	.0550	.0540	.0360
15-19	.2700	.1100	.1580	.0610	.0780	.0360
20-25	.2700	.1100	.1580	.0610	.0780	.0360
26-33	.2700	.1100	.1580	.0610	.0780	.0360
34-43	.2700	.1100	.1580	.0610	.0780	.0360
44-55	.2700	.1100	.1580	.0610	.0780	.0360
56-70	.2700	.1100	.1580	.0610	.0780	.0360
71-85	.2700	.1100	.1580	.0610	.0780	.0360
Over 86	.2700	.1100	.1580	.0610	.0780	.0360

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By: Michael L. LaFrance, President
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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)

7. Service and Description Rates (continued)

c. PROGRAM NAME: SUPERLINE III RESIDENTIAL (continued)

iii. Massachusetts Intrastate: IntraLATA (continued)

SCHEDULE II - 413 LATA
 Per Message Rate \$.01

	<u>Peak</u>	<u>Off-Peak</u>
Per Minute Rate	\$.055	\$.036

Rate Discount and Applications Periods for IntraLATA Schedule II

	MON	TUES	WED	THU R	FRI	SAT	SUN
9:00 AM to *9:00 PM	PEAK RATE PERIOD						
9:00 PM to *9:00 PM	OFF PEAK RATE PERIOD						
* to, but not including							

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By: Michael L. LaFrance, President
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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)

7. Service and Description Rates (continued)

c. PROGRAM NAME: SUPERLINE III RESIDENTIAL (continued)

iii. Massachusetts Intrastate: IntraLATA (continued)

Rate Discount and Applications Periods for IntraLATA Schedule I (C)

	MON	TUES	WED	THU R	FRI	SAT	SUN
8:00 AM to *5:00 PM	DAY RATE PERIOD					NIGHT/ WEEKEND	
5:00 PM to *11:00 PM	EVENING (EVE) RATE PERIOD					N/W E	EVE
*11:00 PM to *8:00 AM	NIGHT/WEEKEND (N/WE) RATE PERIOD						
* to, but not including							

ACCESS: Switched

BILLING: 1 minute minimum/1 minute increments

ELIGIBILITY: 50% of the subscriber's minutes of use in each month must be incurred in the evening or night/weekend period.

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)

7. Service and Description Rates (continued)

d. PROGRAM NAME: GREAT RATE UNIVERSITY

ELIGIBILITY: This service is available only for calls originating at a college or university location.

BILLING: 6 second minimum/6 second increments

PORT CHARGE:

(i) Not applicable to T-1 connection

(ii) Non - T-1 connections \$25.00 per month (per circuit)

1. Massachusetts Intrastate: InterLATA

A. Agent Program

1. Rates for InterLATA service - Available and applicable only to college or universities set up as an ACC customer for service in 1993.

USAGE RATES (All rate periods)

\$0.0950

2. (Reserved)

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)

7. Service and Description Rates (continued)

d. PROGRAM NAME: GREAT RATE UNIVERSITY

1. Massachusetts Intrastate: InterLATA

B. Standard Program

1. Small college/universities (less than 700 students)

(a) Rates applicable only to small college/universities set up as an ACC customer for service in 1992.

USAGE RATES (All rate periods)

\$0.0900

(b) Rates applicable only to small college/universities set up as an ACC customer for service in 1994 and 1995. (N)

I. College/University location is in LATA 128

USAGE RATES (All rate periods)

\$0.1200

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)

7. Service and Description Rates (continued)

d. PROGRAM NAME: GREAT RATE UNIVERSITY

1. Massachusetts Intrastate: InterLATA

B. Standard Program

1. Small college/universities (less than 700 students)

(b) Rates applicable only to small college/universities set up as an ACC customer for service in 1994.

II. College/University location is in LATA 126

USAGE RATES (All rate periods)

\$0.1400

2. Large college/universities (more than or equal to 700 students)

(a) Rates applicable only to large college/universities set up as an ACC customer for service in 1992 through 1994.

USAGE RATES (All rate periods)

\$0.0900

(b) (Reserved)

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)d. PROGRAM NAME: GREAT RATE UNIVERSITY

2. Massachusetts Intrastate: IntraLATA

For college/university customers that provide their own intraLATA services on a resale basis to their students, the following intraLATA rates are available:

USAGE RATES:

	RATES PER MINUTE	
<u>Day Rates:</u>	\$0.0700	
<u>Evening Rates:</u>	\$0.0700	(M)
<u>Night/Weekend Rates:</u>	\$0.0700	

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)e. PROGRAM NAME: GREAT RATE IIUSAGE RATES:

Massachusetts Intrastate (All points): InterLATA and IntraLATA

RATES PER MINUTE

Day Rates: \$0.1870 (I)Evening Rates: \$0.1250 (I)Night/Weekend Rates: \$0.1250 (I)

(M)(Z)

ACCESS: Switched

SERVICE CHARGE: \$55.00 per month

BILLING: 6 second minimum/6 second increments

(D)

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By: Michael L. LaFrance, President
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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)f. PROGRAM NAME: GREAT RATE IIIUSAGE RATES:

Massachusetts Intrastate (All points): InterLATA and IntraLATA

RATES PER MINUTE

Day Rates: \$0.2700 (I)Evening Rates: \$0.1760 (I)Night/Weekend Rates: \$0.1140 (I)

ACCESS: Switched

SERVICE CHARGE: \$0.00 per month

BILLING: 1 minute minimum/1 minute increments

(D)

MINIMUM USAGE*:

Residential \$5.00

Commercial \$50.00

*Total monthly usage includes intrastate and interstate usage.

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)

7. Service and Description Rates (continued)

g. PROGRAM NAME: GREAT RATE 1000

USAGE RATES:

Massachusetts Intrastate (All points): InterLATA and IntraLATA

RATES PER MINUTE

<u>Day Rates:</u>	\$0.1580	(I)
<u>Evening Rates:</u>	\$0.1250	(I)
<u>Night/Weekend Rates:</u>	\$0.1250	(I)

ACCESS: Switched

SERVICE CHARGE: \$0.00 per month

BILLING: 6 second minimum/6 second increments

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)

7. Service and Description Rates (continued)

h. PROGRAM NAME: GREAT RATE 2000

i. GREAT RATE 2000(a): (T)

USAGE RATES:

Massachusetts Intrastate (All Points): InterLATA and IntraLATA

RATES PER MINUTE

Day Rates: \$0.1550 (I)

Evening Rates: \$0.1250 (I)

Night/Weekend Rates: \$0.1250 (I)

ACCESS: Switched

SERVICE CHARGE: \$55.00 per month

BILLING: 6 second minimum/6 second increments

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)h. PROGRAM NAME: GREAT RATE 2000 (continued)ii. GREAT RATE 2000(b): (N)USAGE RATES:

Massachusetts Intrastate (All Points): InterLATA and IntraLATA

RATES PER MINUTE

Day Rates: \$0.1490Evening Rates: \$0.1200Night/Weekend Rates: \$0.1200

ACCESS: Switched

SERVICE CHARGE: \$0.00 per month

BILLING: 6 second minimum/6 second increments

MINIMUM USAGE: 50 billable minutes per month for calls
terminating within mileage band 1 (0-10 miles).

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)i. PROGRAM NAME: GREAT RATE 800

Great Rate 800 is an incoming "800" service which will transport terminating traffic from the carrier's terminal to the customer's premises. This service may not be offered in all areas served by the Carrier.

NON-RECURRING SERVICE ORIGINATION FEE: \$25.00
(per 800)

USAGE RATES:

Massachusetts Intrastate (All points): InterLATA and IntraLATA

	RATES PER MINUTE	
	<u>Switched</u>	<u>Dedicated</u>
<u>Day Rates:</u>	\$0.1900	\$0.1450
<u>Evening Rates:</u>	\$0.1500	\$0.1175
<u>Night/Weekend Rates:</u>	\$0.1335	\$0.1000

ACCESS: Switched 800

RECURRING CHARGE (per 800): \$25.00 per month

BILLING: 1 minute minimum/6 second increments

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By: Arunas A. Chesonis, President
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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)

GREAT RATE 800 OPTIONS

I. OPTION - Call Detail Reports

Customers may purchase Call Detail Reports which show for each completed call the following details:

Calls Which Originate in Equal Access Areas

- originating date
- originating time
- originating city name
- originating ANI
- duration of call
- charge to customer for call

Calls Which Originate in Non-Equal Access Areas

- originating date
- originating time
- originating NPA (Area Code)
- duration of call
- charge to customer for call

NON-RECURRING SET UP FEE (per 800): \$50.00

MONTHLY RECURRING CHARGES:

RECURRING CHARGE (per 800): \$0.00

RECORD CHARGE: \$0.01

(for each call for which call detail is provided)

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By: Arunas A. Chesonis, President
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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)

GREAT RATE 800 OPTIONS (continued)

II. OPTION - SELECTIVE BLOCKING OF INCOMING CALLS BY NPA:

Customers may purchase this service in order to allow calls only from specified areas of the state to be completed over 800 numbers obtained under Great Rate 800 Service. For each separate 800 number, the customer will specify those NPA's (Area Codes) within the state from which originating calls to customer's 800 number will be blocked. Customer will pay the following non-recurring initial installation charge, at the time this option is ordered, and will be subject to additional non-recurring Change/Cancel charges in the event NPA's are added to or deleted from the list of NPA's from which calls are to be blocked:

NON-RECURRING INSTALLATION FEE: \$150.00
(per 800 number)

CHANGE/CANCEL CHARGE: \$150.00
(per 800 number)

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By: Arunas A. Chesonis, President
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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)

7. Service and Description Rates (continued)

GREAT RATE 800 OPTIONS (continued)

III. OPTION - INTERCEPT - TRANSFER ANNOUNCEMENT

NON-RECURRING INSTALLATION FEE: \$600.00
(per 800 number)

For a pre-existing 800 number no longer in service, one of the following announcement options can be selected to play for callers: (i) a message that informs the caller that the number has been changed; or (ii) a message that refers a caller to a new number. Message can be made available for up to three months.

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39 State Street
Rochester, NY 14614

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)

GREAT RATE 800 OPTIONS (continued)

IV. OPTIONAL 800 SERVICE FEATURES

Customers may purchase the following features at the specified rates and charges in connection with their 800 service. All charges are per 800 number unless otherwise indicated.

i. Time of Day Routing

Calls to the customer's 800 number(s) are re-routed to an alternate destination based on time of day.

Installation	\$100.00
Monthly Charge	\$100.00

ii. Day of Week Routing

Calls to the customer's 800 number(s) are re-routed to an alternate destination based on the day of the week.

Installation	\$100.00
Monthly Charge	\$100.00

iii. Holiday Routing

Calls to the customer's 800 number(s) are re-routed to an alternate destination on holidays specified by the customer.

Installation	\$50.00
Monthly Charge	\$100.00

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)

GREAT RATE 800 OPTIONS (continued)

IV. OPTIONAL 800 SERVICE FEATURES (continued)

iv. Point of Call Routing

Allows the customer to send specific regional calls to an alternate destination.

Installation	\$100.00
Monthly Charge	\$100.00

v. Percentage Allocation Routing

Calls from a certain origination area are re-routed to two or more answering locations.

Installation	\$100.00
Monthly Charge	\$100.00

vi. Tailored Call Coverage

Allows the customer to block calls from one or more specific originating areas.

FROM AN NXX:

Installation	\$200.00
Monthly Charge	\$200.00

FROM AN NPA/NXX:

(N)

Installation	\$100.00
Monthly Charge	\$100.00

(N)

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By: Mae Squier-Dow, President
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Rochester, NY 14611

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)

GREAT RATE 800 OPTIONS (continued)

IV. OPTIONAL 800 SERVICE FEATURES (continued)vii. Direct Termination Overflow

For a dedicated access line customer, this feature sends calls to a pre-determined alternate routing group when the first choice is busy.

Installation	\$25.00
Monthly Charge	\$100.00

viii. Directory Listing

A customer may arrange to have its 800 number listed in an 800 directory.

Initial Listing	\$25.00
Monthly Charge	\$15.00

ix. Extended Call Coverage

Allows 800 calls to originate from Canada, Hawaii, Alaska, Puerto Rico and the U.S. Virgin Islands.

Installation	\$ 0.00
Monthly Charge	\$25.00

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)

7. Service and Description Rates (continued)

GREAT RATE 800 OPTIONS (continued)

IV. OPTIONAL 800 SERVICE FEATURES (continued)

x. Busy / No Answer Transfer

Re-routes calls made to the customer's 800 number to another location when the line is busy or there is no answer.

Installation	\$1000.00
Monthly Charge	\$1500.00

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)

GREAT RATE 800 OPTIONS (continued)

IV. OPTIONAL 800 SERVICE FEATURES (continued)

xi. Account Codes

This feature assigns account codes to the 800 number to track usage or to limit use of the 800 number to only certain users. In all cases, a summary of calling by account number will be itemized on the customer's bill. Customers may choose from:

(1) Non-verified -- permits any two, three, or four digit code selected by the customer to complete the call. The Company does not verify these codes. All calls are completed without verification.

Installation	\$25.00
Monthly Charge	\$25.00

(2) Block Verified -- only two, three, or four block numbers selected by the Company and verified when the call is made will enable the call to be completed. All other codes entered will not work.

Installation	\$50.00
Monthly Charge	\$50.00

(3) Custom Verified -- permits any two, three, or four digit codes selected by the customer to complete the call. The company verifies the code and only authorized calls are completed.

Installation	\$10.00 per code
Monthly Charge	\$10.00 per code

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)

7. Service and Description Rates (continued)

GREAT RATE 800 OPTIONS (continued)

IV. OPTIONAL 800 SERVICE FEATURES (continued)

xii. Volume Discounts

Selection of three or more of the above features will entitle the customer to a volume discount as follows:

3-4 features -- 0% discount on installation; 25% discount on total monthly charges.

5 or more features -- 0% discount on installation; 40% discount on total monthly charges.

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)j. PROGRAM NAME: Travel Service Elite

Travel Service Elite is a travel service enabling customers to make calls when they are away from their home or office through use of a long distance calling card. Customers pay both a per-call surcharge and a per-minute charge for each call.

USAGE RATES:

Massachusetts Intrastate (All points): InterLATA and IntraLATA

	RATES PER MINUTE	
<u>Day Rates:</u>	\$0.2000	(R)
<u>Evening Rates:</u>	\$0.1800	(R)
<u>Night/Weekend Rates:</u>	\$0.1600	

ACCESS: Switched

SURCHARGE PER CALL: \$0.50

BILLING: Residential customers -	(T)
1 minute minimum/1 minute increments	
Commercial customers -	
30 second minimum/6 second increments	(N)

Issued: August 31, 1994

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By: Michael L. LaFrance, President
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Rochester, NY 14611

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)j.(1) PROGRAM NAME: Travel Service Elite II

Travel Service Elite II is a travel service enabling customers to make calls when they are away from their home or office through use of a long distance calling card. Customers pay only a per-minute charge for each call.

USAGE RATES:

Massachusetts Intrastate (All points): InterLATA and IntraLATA
RATES PER MINUTE

<u>Day Rates:</u>	\$0.2500
<u>Evening Rates:</u>	\$0.2400
<u>Night/Weekend Rates:</u>	\$0.2300

ACCESS: Switched

BILLING:

Residential customers-1 minute minimum/1 minute increments

Commercial customers - 30 second minimum/6 second increments

j.(2) PROGRAM NAME: *Road Trip* (N)

Road Trip is a travel service enabling student customers to make calls when they are away from their home or campus through use of a long distance calling card. Students customers pay only a per-minute charge for each call. This service is available to new students enrolled in a small college or university (less than 700 students) who enrol in our Superline III interstate/intrastate program during the 1996-1997 school year.

USAGE RATES:

Massachusetts Intrastate (All points): InterLATA and IntraLATA
RATES PER MINUTE

Day Rates:	\$0.2200
Evening Rates:	\$0.1800
Night/Weekend Rates:	\$0.1600

ACCESS: Switched

BILLING: 1 minute minimum/1 minute increments (N)

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By: Mae Squier-Dow, President
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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)k. PROGRAM NAME: Phone Home (Personal 800)

Phone Home allows the customer to hotline their call directly to a predetermined telephone, by dialing a designated 800 number assigned by the Carrier and inserting a confidential 4-digit code.

USAGE RATES:

Massachusetts Intrastate (All points): InterLATA and IntraLATA

RATES PER MINUTE

<u>Day Rates:</u>	\$0.2500	(R)
<u>Evening Rates:</u>	\$0.2000	(R)
<u>Night/Weekend Rates:</u>	\$0.1900	(R)

ACCESS: Switched 800

BILLING: 1 minute minimum/1 minute increments

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By: Michael L. LaFrance, President
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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)1. PROGRAM NAME: Resale of Local Service in Institutional Environments

When included in a contract arrangement with a sponsoring institution such as a college, university, hospital, nursing home or similar entity, resold local service will be provided to users under this section in lieu of any toll or other rate schedule set forth in this tariff.

The local calling areas for each institution, and the definitions of each Band, unless otherwise specified by such contractual arrangement, will coincide with the local calling area and Band definitions of the Local Exchange Carrier servicing the geographical area in which the institution is located. Installation, record order charge, and reconnect charges apply for each local calling option.

RATES:

- (i) OPTION I - Rates for local service available and applicable to Institutional Environments set up for service in 1992.

Monthly Recurring Charges:	\$20.00	
Installation Charge:	\$20.00	
Record Order Charge:	\$ 5.00	
Reconnect Charge:	\$20.00	(I)

- (ii) OPTION II - All Other Massachusetts Rates

- (A) Rates for local service available and applicable to Institutional Environments set up for service in 1993.

Monthly Recurring Charges:	\$17.51	
Installation Charge:	\$35.02	
Record Order Charge:	\$ 5.00	
Reconnect Charge:	\$35.02	(I)

Issued: June 23, 1995

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By: Michael L. LaFrance, President
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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)

7. Service and Description Rates (continued)

1. PROGRAM NAME: Resale of Local Service in Institutional Environments
(Cont'd)

RATES: (Cont'd)

(ii) OPTION II - All Other Massachusetts Rates (Cont'd)

(B) Rates for local service available and applicable to
Institutional Environments set up for service after 1993.

1) Metropolitan Calling Region -Boston Area
Monthly Recurring Charges: \$25.00
Installation Charge: \$34.00
Record Order Charge: \$ 5.00
Reconnect Charge: \$34.00

2) All others
Monthly Recurring Charges: \$17.86
Installation Charge: \$35.72
Record Order Charge: \$ 5.00
Reconnect Charge: \$35.72 (I)

Issued: September 29, 1995

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By: Michael L. LaFrance, President
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Rochester, NY 14611

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)

7. Service and Description Rates (continued)

1. PROGRAM NAME: Resale of Local Service in Institutional Environments
(continued)

SPECIAL REGULATIONS:

- I. All persons utilizing any line provided by carrier for completion of local or toll service shall be jointly and severally liable for all local service charges (flat rated or usage rated) chargeable to said line.
- II. Notice of termination or suspension of local service sent to the person listed as the primary subscriber to local service shall be deemed adequate and sufficient notice to all persons utilizing said line for local service of such termination or suspension.

ACCESS: Switched (T)
BILLING: The carrier, ACC, acts as the billing agent for the institution. The Local Exchange Carrier bills the institution for local services, in care of ACC. As specified by contractual arrangement, ACC makes payment for the institution to the Local Exchange Carrier. ACC then bills the end user the rates above.

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (Continued)

m. PROGRAM NAME: "Back to Basics" Direct Dial Service

Description

A service offering entitled "Back to Basics" Rate Plan, applicable to direct dial toll service, is available on the following terms and conditions:

AVAILABILITY: This service is available only to customers that sign up prior to December 16, 1995. All contract plans are renewable under the same terms and usage commitments. Customers must renew prior to expiration of the term.

Switched Access calls will be timed in six second increments, subject to a minimum of thirty seconds per call.

Dedicated Access calls will be timed in six second increments, subject to a minimum of six seconds per call.

Usage Rates

(A) SWITCHED ACCESS:

(1) **Basic Service Plan A:**
Minimum Usage: None

DAY	EVE	N/W
\$.1690	\$.1490	\$.1390

(2) **Basic Service Plan B:**
Minimum Usage: \$500/month
(total long distance usage)

DAY	EVE	N/W
\$.1490	\$.1350	\$.1290

Issued: November 16, 1995

Effective: December 16, 1995

By: Michael L. LaFrance, President
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Rochester, NY 14611

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (Continued)m. "Back to Basics" Direct Dial Service (Cont'd)Usage Rates (Cont'd)

(A) SWITCHED ACCESS: (Cont'd)

(3) **Contract Plan A:**

Minimum Usage: None

(a) TERM OPTION 1: One Year term

DAY	EVE	N/W
\$.1490	\$.1350	\$.1290

(b) TERM OPTION 2: Two year term

"Advantage Plan": At any time during the term should the company lower its tariffed rates for Back To Basics Contract Plan A, above, the company guarantees to match the lower rates.

(4) **Contract Plan B:**

Minimum Usage: \$500/month
(total long distance usage)

(T)

(a) TERM OPTION 1: One Year term

DAY	EVE	N/W
\$.1290	\$.1250	\$.1190

(b) TERM OPTION 2: Two year term

"Advantage Plan": At any time during the term should the company lower its tariffed rates for Back To Basics Contract Plan B, above, the company guarantees to match the lower rates.

Issued: March 31, 1994

Effective: April 30, 1994

By: Arunas A. Chesonis, President
39 State Street
Rochester, NY 14614

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)

7. Service and Description Rates (Continued)

m. "Back to Basics" Direct Dial Service (Cont'd)

Usage Rates (Cont'd)

(B) DEDICATED ACCESS:

(1) **Basic Contract Plan:**

Minimum Usage: None

Term: One year

DAY	EVE	N/W
\$.0890	\$.0850	\$.0790

(D)

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (Continued)n. "Back to Basics" 800 ServiceDescription

A service offering entitled "Back to Basics" 800 Rate Plan, applicable to 800 inbound service, is available on the following terms and conditions:

AVAILABILITY: This service is available only to customers that sign up prior to December 16, 1995. All contract plans are renewable under the same terms and usage commitments. Customers must renew prior to expiration of the term.

Calls will be timed in six second increments, subject to a minimum of thirty seconds per call.

Usage Rates

(A) ACCESS: Switched 800

(1) **Basic Service Plan A:**

Minimum Usage:	None	
Monthly Fee:	\$15.00 (per 800 number)	
Installation Fee:	\$15.00 (per 800 number)	
Term:	None	

DAY	EVE	N/W
\$.1690	\$.1570	\$.1490

Issued: November 16, 1995

Effective: December 16, 1995

By: Michael L. LaFrance, President
400 West Avenue
Rochester, NY 14611

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (Continued)n. "Back to Basics" 800 Service (Cont'd)Usage Rates (Cont'd)

(A) ACCESS: Switched 800 (Cont'd)

(2) **Basic Service Plan B:**

Minimum Usage:	\$500/month		
	(total long distance usage)		(T)
Monthly Fee:	\$15.00 (per 800 number)		(T)
Installation Fee:	\$15.00 (per 800 number)		(T)
Term:	None		

DAY	EVE	N/W	
\$.1530	\$.1530	\$.1490	(R)

(3) **Contract Plan A:**

Minimum Usage:	None
Monthly Fee:	None
Installation Fee:	None
Term:	One year

DAY	EVE	N/W
\$.1690	\$.1570	\$.1490

Issued: March 31, 1994

Effective: April 30, 1994

By: Arunas A. Chesonis, President
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Rochester, NY 14614

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (Continued)n. "Back to Basics" 800 Service (Cont'd)Usage Rates (Cont'd)

(A) ACCESS: Switched 800 (Cont'd)

(4) **Contract Plan B:**Minimum Usage: \$500/month
(total long distance usage)

Monthly Fee: None

Installation Fee: None

Term: One year term

DAY	EVE	N/W	
\$.1530	\$.1530	\$.1490	(R)

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By: Arunas A. Chesonis, President
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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)

7. Service and Description Rates (Continued)

n. "Back to Basics" 800 Service (Cont'd)

Usage Rates (Cont'd)

(B) ACCESS: Dedicated 800

(1) **Contract Plan:**

Minimum Usage: None

Term: One year

DAY	EVE	N/W	
\$0.0990	\$0.0890	\$0.0790	(I)

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (Continued)o. Superline IV - "Switch on to Summer" ResidentialDescription:

An interlata direct dial service available to residential customers that subscribe to the carrier's "Switch on to Summer" Superline '95 Interstate program.

This program is no longer available as of the effective date of this tariff. (T)

IntraLATA service and rates are to be found in section 7.c.iii.

SUPERLINE III RESIDENTIAL.

Billing: 1 Minute Minimum/1 Minute Increments

Access: Switched

Usage Rates: (Interlata)

<u>Day Rates:</u>	<u>Mileage</u>	<u>Initial Minute</u>	<u>Additional Minute</u>
	0-10	\$0.1300	\$0.1000
	11-25	\$0.1600	\$0.1400
	26-55	\$0.1800	\$0.1800
	56-70	\$0.1837	\$0.1837
	71-85	\$0.1837	\$0.1837
	Over 85	\$0.2100	\$0.2100
<u>Evening Rates:</u>	<u>Mileage</u>	<u>Initial Minute</u>	<u>Additional Minute</u>
	0-10	\$0.0900	\$0.0600
	11-25	\$0.1300	\$0.0900
	26-55	\$0.1500	\$0.1300
	56-70	\$0.1500	\$0.1500
	71-85	\$0.1600	\$0.1600
	Over 85	\$0.1600	\$0.1600

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By: Mae Squier-Dow, President
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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)

7. Service and Description Rates (Continued)

o. Superline IV - "Switch on to Summer" Residential (Cont'd)

Usage Rates (Cont'd)

<u>Night/Weekend Rates:</u>	<u>Mileage</u>	<u>Initial Minute</u>	<u>Additional Minute</u>
	0-10	\$0.0650	\$0.0370
	11-25	\$0.0700	\$0.0550
	26-55	\$0.0800	\$0.0800
	56-70	\$0.1000	\$0.1000
	71-85	\$0.1100	\$0.1100
	Over 85	\$0.1100	\$0.1100

o.(i) **Residential 800/888 Program A**

(N)

Access: Switched
 Minimum Term: One Year
 Billing: One Minute Minimum/One Minute Increments
 Usage Rates: Per Minute

DAY	EVE	N/WE
\$0.19	\$0.13	\$0.13

Installation/Set Up Charges: None

o.(ii) **Residential 800/888 Program B**

Access: Switched
 Minimum Term: Two Years
 Billing: One Minute Minimum/One Minute Increments
 Usage Rates: Per Minute

DAY	EVE	N/WE
\$0.18	\$0.12	\$0.12

Installation/Set Up Charges: None

(N)

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By: Mae Squier-Dow, President
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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (Continued)p. The Answersm Direct Dial ProgramsDescription:

A direct dial service for new residential and business customers.

(A) The Complete Answersm Residential Plan

ACCESS: Switched

BILLING: 1 Minute Minimum/1 Minute Increments

Usage Rates:

	DAY	EVE	N/WE
	\$0.1800	\$0.1200	\$0.1200

Installation/Set Up Charges: None

Issued: June 23, 1995

Effective: July 23, 1995

By: Michael L. LaFrance, President
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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (Continued)p. The Answersm Direct Dial Programs (Cont'd)(B) The Answersm Switched Business Plans

AVAILABILITY: This plan is not available after October 14, 1996. (T)

ACCESS: Switched

BILLING: Six Second Minimum/6 Second Increments

Usage Rates:(1) **The Answersm Switched Service Plan A:**

AVAILABILITY:

This plan is not available after October 14, 1996. (T)

Minimum Usage: None

Term: 1 year

DAY	EVE	N/W
\$.1590	\$.1590	\$.1590

Installation/Set Up Charges: None

(2) **The Answersm Switched Service Plan B:**

AVAILABILITY:

This plan is not available after October 14, 1996. (T)

Minimum Usage: None

Term: 3 year

DAY	EVE	N/W
\$.1550	\$.1550	\$.1550

Installation/Set Up Charges: None

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (Continued)p. The Answersm Direct Dial Programs (Cont'd)(B) The Answersm Switched Business Plans (Cont'd)Usage Rates: (Cont'd)(3) **The Evening Answersm**

AVAILABILITY:

This plan is not available after October 14, 1996. (T)

Minimum Usage: None

Term: 1 year

DAY	EVE	N/W
\$.1800	\$.1200	\$.1200

Installation/Set Up Charges: None

(4) **The Corporate Answersm Switched Plan A:**

This direct dial message toll service is available to new business customers subscribing to this service on or before February 15, 1996.

Minimum Usage: \$750 per month

Term: 1 year

DAY	EVE	N/W
\$.1390	\$.1390	\$.1390

Installation/Set Up Charges: None

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (Continued)p. The Answersm Direct Dial Programs (Cont'd)(B) The Answersm Switched Business Plans (Cont'd)Usage Rates: (Cont'd)(5) **The Corporate Answersm Switched Plan B:**

AVAILABILITY:

This plan is not available after October 14, 1996. (T)

Minimum Usage: \$750 per month

Term: 3 years

DAY	EVE	N/W
\$.1350	\$.1350	\$.1350

Installation/Set Up Charges: None

(6) The Answer Switched Business Discount"One-For-All" Offering

This offering is available to business customers that subscribe to any of the Answer Switched Business Plans by December 31, 1995 and agree to a one year term commitment.

Usage Rates: (per minute)

DAY	EVE	N/W
\$.1290	\$.1290	\$.1290

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (Continued)p. The Answersm Direct Dial Programs (Cont'd)(C) The Answersm Dedicated Business Plans

ACCESS: Dedicated

BILLING: Six Second Minimum/6 Second Increments

Usage Rates:

AVAILABILITY:

This plan is not available after October 14, 1996. (T)

(1) **The Dedicated Answersm Plan:**

Minimum Usage: None

Term: 2 year

DAY	EVE	N/W
\$.0900	\$.0900	\$.0900

Installation/Set Up Charges: Customer is responsible for all T-1 access charges.

(2) **The Executive Answersm Plan:**

AVAILABILITY:

This plan is not available after October 14, 1996. (T)

Minimum Usage: \$25,000

Term: 2 year

DAY	EVE	N/W
\$.0790	\$.0790	\$.0790

Installation/Set Up Charges: Customer is responsible for all T-1 access charges.

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (Continued)q. The Answersm 800 Services(A) The Answersm Switched 800 Service

BILLING: Thirty Second Minimum/6 Second Increments

Usage Rates:(1) **The Answersm Switched 800 Plan A:**

AVAILABILITY:

This plan is not available after October 14, 1996. (T)

Minimum Usage: None

Term: 1 year

DAY	EVE	N/W
\$.1590	\$.1590	\$.1590

Installation/Set Up Charges: None

(2) **The Answersm Switched 800 Plan B:**

AVAILABILITY:

This plan is not available after October 14, 1996. (T)

Minimum Usage: None

Term: 3 year

DAY	EVE	N/W
\$.1550	\$.1550	\$.1550

Installation/Set Up Charges: None

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By: Mae Squier-Dow, President
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Rochester, NY 14611

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)**7. Service and Description Rates (Continued)****q. The Answersm 800 Services** (Cont'd)**(A) The Answersm Switched 800 Service** (Cont'd)**(3) The Evening Answersm 800:****AVAILABILITY:**

This plan is not available after October 14, 1996. (T)

Minimum Usage: None

Term: 1 year

DAY	EVE	N/W
\$.1800	\$.1200	\$.1200

Installation/Set Up Charges: None

(4) The Corporate Answersm Switched 800 Plan A:

This direct dial message toll service is available to new business customers subscribing to this service on or before February 15, 1996.

Minimum Usage: \$750 per month

Term: 1 year

DAY	EVE	N/W
\$.1390	\$.1390	\$.1390

Installation/Set Up Charges: None

(5) The Corporate Answersm Switched 800 Plan B:

Minimum Usage: \$750 per month

Term: 3 years

DAY	EVE	N/W
\$.1350	\$.1350	\$.1350

Installation/Set Up Charges: None

Issued: September 13, 1996

Effective: October 15, 1996

By: Mae Squier-Dow, President
400 West Avenue

Rochester, NY 14611

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (Continued)q. The Answersm 800 Services (Cont'd)(A) The Answersm Dedicated 800 Service

BILLING: Thirty Second Minimum/6 Second Increments

Usage Rates:(1) **The Dedicated Answersm 800 Plan:**

AVAILABILITY:

This plan is not available after October 14, 1996. (T)

Minimum Usage: None

Term: 2 year

DAY	EVE	N/W
\$.0900	\$.0900	\$.0900

Installation/Set Up Charges: None

(2) **The Executive Answersm 800 Plan:**

AVAILABILITY:

This plan is not available after October 14, 1996. (T)

Minimum Usage: 25,000

Term: 2 year

DAY	EVE	N/W
\$.0790	\$.0790	\$.0790

Installation/Set Up Charges: None

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By: Michael L. LaFrance, President
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Rochester, New York 14611

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)**7. Service and Description Rates** (continued)**r. ANSWER II****(A) Answer II Direct Dial - Switched**

AVAILABILITY: This direct dial message toll service is available to commercial customers subscribing to this service after February 15, 1996. Pricing is dependent on total monthly billing.

BILLING: Six Second Minimum/Six Second Increments (X)

(i) MINIMUM TERM: ONE YEAR (T)

**MONTHLY
REVENUE**

<u>VOLUME</u>	<u>DAY</u>	<u>EVENING</u>	<u>N/WE</u>	
<\$500	\$0.1290	\$0.1290	\$0.1290	(T)
\$500 - \$1,999	\$0.1250	\$0.1250	\$0.1250	
\$2,000 - \$6,999	\$0.1190	\$0.1190	\$0.1190	
\$7,000 - \$11,999	\$0.1150	\$0.1150	\$0.1150	
\$12,000 - \$19,999	\$0.1150	\$0.1150	\$0.1150	
\$20,000 +	\$0.1090	\$0.1090	\$0.1090	(T)

(ii) MINIMUM TERM: TWO YEARS (N)

AVAILABILITY: This direct dial message toll service is available to commercial customers subscribing to this service after October 15, 1996.

Pricing is dependent on total monthly billing.

BILLING: Six Second Minimum/Six Second Increments

**MONTHLY
REVENUE**

<u>VOLUME</u>	<u>DAY</u>	<u>EVENING</u>	<u>N/WE</u>	
<\$500	\$0.1250	\$0.1250	\$0.1250	
\$500 - \$1,999	\$0.1190	\$0.1190	\$0.1190	
\$2,000 - \$6,999	\$0.1150	\$0.1150	\$0.1150	
\$7,000 - \$11,999	\$0.1090	\$0.1090	\$0.1090	
\$12,000 - \$19,999	\$0.1050	\$0.1050	\$0.1050	
\$20,000 +	\$0.1050	\$0.1050	\$0.1050	(N)

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By: Mae Squier-Dow, President
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Rochester, NY 14611

TELECOMMUNICATIONS SERVICE TARIFF

D.RATES AND CHARGES (continued)7. Service and Description Rates (continued)r. ANSWER II(continued)(A) Answer II Direct Dial - Switched (continued) (N)

(iii) MINIMUM TERM: THREE YEARS

AVAILABILITY: This direct dial message toll service is available to commercial customers subscribing to this service after October 15, 1996. Pricing is dependent on total monthly billing.

BILLING: 6 Second Minimum/6 Second Increments

**MONTHLY
REVENUE**

VOLUME	DAY	EVENING	N/WE	
<\$500	\$0.1190	\$0.1190	\$0.1190	
\$500 - \$1,999	\$0.1150	\$0.1150	\$0.1150	
\$2,000 - \$6,999	\$0.1150	\$0.1150	\$0.1150	
\$7,000 - \$11,999	\$0.1090	\$0.1090	\$0.1090	
\$12,000 - \$19,999	\$0.1050	\$0.1050	\$0.1050	
\$20,000 +	\$0.0990	\$0.0990	\$0.0990	(N)

(B) Answer II Direct Dial - Dedicated (M)(T)

AVAILABILITY: This direct dial message toll service is available to commercial customers subscribing to this service after February 15, 1996. Pricing is dependent on total monthly billing. Customer shall provide all necessary facilities.

BILLING: Six Second Minimum/Six Second Increments (X)

(i) MINIMUM TERM: ONE YEAR

**MONTHLY
REVENUE**

VOLUME	DAY	EVENING	N/WE	
\$2,000 - \$6,999	\$0.0850	\$0.0850	\$0.0850	
\$7,000 - \$11,999	\$0.0800	\$0.0800	\$0.0800	
\$12,000 - \$19,999	\$0.0750	\$0.0750	\$0.0750	
\$20,000 +	\$0.0700	\$0.0700	\$0.0700	(M)(T)

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By: Mae Squier-Dow, President
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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)r. ANSWER II (continued)(B) Answer II Direct Dial - Dedicated

(ii) MINIMUM TERM: TWO YEARS (N)

AVAILABILITY: This direct dial message toll service is available to commercial customers subscribing to this service after October 15, 1996. Pricing is dependent on total monthly billing. Customer shall provide all necessary facilities.

BILLING: Six Second Minimum/Six Second Increments

**MONTHLY
REVENUE**

VOLUME	DAY	EVENING	N/WE
\$500 - \$1,999	\$0.0850	\$0.0850	\$0.0850
\$2,000 - \$6,999	\$0.0800	\$0.0800	\$0.0800
\$7,000 - \$11,999	\$0.0750	\$0.0750	\$0.0750
\$12,000 - \$19,999	\$0.0650	\$0.0650	\$0.0650
\$20,000 +	\$0.0650	\$0.0650	\$0.0650

(iii) MINIMUM TERM: THREE YEARS

AVAILABILITY: This direct dial message toll service is available to commercial customers subscribing to this service after October 15, 1996. Pricing is dependent on total monthly billing. Customer shall provide all necessary facilities.

BILLING: Six Second Minimum/Six Second Increments

**MONTHLY
REVENUE**

VOLUME	DAY	EVENING	N/WE
\$500 - \$1,999	\$0.0800	\$0.0800	\$0.0800
\$2,000 - \$6,999	\$0.0750	\$0.0750	\$0.0750
\$7,000 - \$11,999	\$0.0700	\$0.0700	\$0.0700
\$12,000 - \$19,999	\$0.0650	\$0.0650	\$0.0650
\$20,000 +	\$0.0600	\$0.0600	\$0.0600 (N)

Issued: September 13, 1996

Effective: October 15, 1996

By: Mae Squier-Dow, President
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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)r. ANSWER II (continued)(C) Answer II 800 - Switched (M)(T)

(i) MINIMUM TERM: ONE YEAR

AVAILABILITY: This 800 inbound toll service is available to commercial customers subscribing to this service after February 15, 1996. Pricing is dependent on total monthly billing

BILLING: Thirty Second Minimum/Six Second Increments (X)

**MONTHLY
REVENUE**

<u>VOLUME</u>	<u>DAY</u>	<u>EVENING</u>	<u>N/WE</u>	
<\$500	\$0.1390	\$0.1390	\$0.1390	
\$500 - \$1,999	\$0.1350	\$0.1350	\$0.1350	
\$2,000 - \$6,999	\$0.1290	\$0.1290	\$0.1290	
\$7,000 - \$11,999	\$0.1250	\$0.1250	\$0.1250	
\$12,000 - \$19,999	\$0.1190	\$0.1190	\$0.1190	
\$20,000 +	\$0.1150	\$0.1150	\$0.1150	(M)(T)

(ii) MINIMUM TERM: TWO YEARS (N)

AVAILABILITY: This 800 inbound toll service is available to commercial customers subscribing to this service after October 15, 1996. Pricing is dependent on total monthly billing

BILLING: Thirty Second Minimum/Six Second Increments

**MONTHLY
REVENUE**

<u>VOLUME</u>	<u>DAY</u>	<u>EVENING</u>	<u>N/WE</u>	
<\$500	\$0.1350	\$0.1350	\$0.1350	
\$500 - \$1,999	\$0.1290	\$0.1290	\$0.1290	
\$2,000 - \$6,999	\$0.1250	\$0.1250	\$0.1250	
\$7,000 - \$11,999	\$0.1190	\$0.1190	\$0.1190	
\$12,000 +	\$0.1150	\$0.1150	\$0.1150	(N)

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By: Mae Squier-Dow, President
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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)r. ANSWER II (continued)(C) Answer II 800 - Switched (continued)

(iii) MINIMUM TERM: THREE YEARS (N)
 AVAILABILITY: This 800 inbound toll service is available to commercial customers subscribing to this service after October 15, 1996. Pricing is dependent on total monthly billing.
 BILLING: Thirty Second Minimum/Six Second Increments

**MONTHLY
REVENUE**

<u>VOLUME</u>	<u>DAY</u>	<u>EVENING</u>	<u>N/WE</u>
<\$500	\$0.1290	\$0.1290	\$0.1290
\$500 - \$6,999	\$0.1250	\$0.1250	\$0.1250
\$7,000 - \$11,999	\$0.1190	\$0.1190	\$0.1190
\$12,000 - \$19,999	\$0.1150	\$0.1150	\$0.1150
\$20,000 +	\$0.1090	\$0.1090	\$0.1090

(D) Answer II 800 - Dedicated

(i) MINIMUM TERM: ONE YEAR
 AVAILABILITY: This 800 inbound toll service is available to commercial customers subscribing to this service after October 15, 1996. Pricing is dependent on total monthly billing. Customer shall provide all necessary facilities.
 BILLING: Thirty Second Minimum/Six Second Increments

**MONTHLY
REVENUE**

<u>VOLUME</u>	<u>DAY</u>	<u>EVENING</u>	<u>N/WE</u>
\$2,000 - \$6,999	\$0.0950	\$0.0950	\$0.0950
\$7,000 - \$11,999	\$0.0900	\$0.0900	\$0.0900
\$12,000 - \$19,999	\$0.0850	\$0.0850	\$0.0850
\$20,000 +	\$0.0800	\$0.0800	\$0.0800 (N)

Issued: September 13, 1996

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By: Mae Squier-Dow, President
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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)7. Service and Description Rates (continued)r. ANSWER II (continued)(D) Answer II 800 - Dedicated (continued) (N)

(ii) MINIMUM TERM: TWO YEARS

AVAILABILITY: This 800 inbound toll service is available to commercial customers subscribing to this service after October 15, 1996. Pricing is dependent on total monthly billing. Customer shall provide all necessary facilities.

BILLING: Thirty Second Minimum/Six Second Increments

**MONTHLY
REVENUE**

<u>VOLUME</u>	<u>DAY</u>	<u>EVENING</u>	<u>N/WE</u>
\$500 - \$1,999	\$0.0950	\$0.0950	\$0.0950
\$2,000 - \$6,999	\$0.0900	\$0.0900	\$0.0900
\$7,000 - \$11,999	\$0.0850	\$0.0850	\$0.0850
\$12,000 +	\$0.0750	\$0.0750	\$0.0750

(iii) MINIMUM TERM: THREE YEARS

AVAILABILITY: This 800 inbound toll service is available to commercial customers subscribing to this service after October 15, 1996. Pricing is dependent on total monthly billing. Customer shall provide all necessary facilities.

BILLING: Thirty Second Minimum/Six Second Increments

**MONTHLY
REVENUE**

<u>VOLUME</u>	<u>DAY</u>	<u>EVENING</u>	<u>N/WE</u>
\$500 - \$1,999	\$0.0900	\$0.0900	\$0.0900
\$2,000 - \$6,999	\$0.0850	\$0.0850	\$0.0850
\$7,000 - \$11,999	\$0.0800	\$0.0800	\$0.0800
\$12,000 - \$19,999	\$0.0750	\$0.0750	\$0.0750
\$20,000 +	\$0.0700	\$0.0700	\$0.0700 (N)

Issued: September 13, 1996

Effective October 15, 1996

By: Mae Squier-Dow, President
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Rochester, NY 14611

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (Continued)7. Service and Description Rates (Continued)s. IntraLATA Commercial Rate Program (N)

(i) LATA 128

Access: Switched

Billing: Six Second Minimum/Six Second Increments

Minimum Term: One Year

Availability: This intraLATA program is available to commercial customers who enroll after December 19, 1996.

Usage Rates: Per Minute
\$0.109 for all time periods

(ii) LATA 126

Access: Switched

Billing: Six Second Minimum/Six Second Increments

Minimum Term: One Year

Availability: This intraLATA program is available to commercial customers who enroll after December 19, 1996.

Usage Rates: Per Minute

\$0.109 for all time periods (N)

Issued: November 19, 1996

Effective: December 19, 1996

By: Mae Squier-Dow, President
400 West Avenue
Rochester, NY 14611

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)

[Programs Previously Described On These Pages Are Obsolete And Have Been Discontinued] (D)

(D)

8. Affinity Group Services: (N)

A. Commercial Affinity Group Services:

This service is available, where offered, to commercial customers that meet the following set of criteria:

The carrier, ACC, may enter into master account agreements with firms, organizations or groups to provide service to members thereof, who establish subaccounts. The carrier will aggregate the usage of all subaccounts for purposes of applying usages charges and minimums. As long as said member remains affiliated with such firm, organization or group, members continue to receive rates below. Each member is subject to all rules and regulations set forth in this tariff.

If the organization, association or business fails to meet the minimum after three months, the arrangement ends. Members will continue to receive rates for additional six months after which the group will revert to the appropriate Answer business programs.

1) Affinity Group A:

The organization, association or business must: 1) commit to a minimum term of service of 1 year and 2) for each of the first five months of the term, generate monthly revenue of at least \$10,000 attributable to its members' use of ACC services, then at the sixth month, and all subsequent months, generate monthly revenue of at least \$40,000.

(N)

Rochester, NY 14611

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)

[Programs Previously Described On These Pages Are Obsolete And Have Been Discontinued] (D)

(D)

8. Affinity Group Services: (Continued) (N)

A. Commercial Affinity Group Services: (continued)

- 1) Affinity Group A: (continued)
Switched Direct Dial:
BILLING: Calls are timed in 6 second increments, subject to a minimum of 6 seconds per call.

USAGE RATES: (Per Minute) \$0.1250

Switched 800:
BILLING: Calls are timed in 6 second increments, subject to a minimum of 30 seconds per call.

USAGE RATES: (Per Minute) \$0.1250

- 2) Affinity Group B:
The organization, association or business must: 1) commit to a minimum term of service of 1 year and 2) for each month of the term, generate monthly revenue of at least \$50,000 attributable to its members' use of ACC services.

Switched 800:
BILLING: Calls are timed in 6 second increments, subject to a minimum of 30 seconds per call.

USAGE RATES: (Per Minute) \$0.1190

(N)

Issued: November 16, 1995

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By: Michael L. LaFrance, President
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Rochester, NY 14611

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)

[Programs Previously Described On These Pages Are Obsolete And Have Been Discontinued] (D)

8. Affinity Group Services: (Continued) (N)

B. Residential Affinity Group Services:

This service is available, where offered, to residential customers that meet the following set of criteria:

The carrier, ACC, may enter into master account agreements with firms, organizations or groups to provide service to members thereof, who establish subaccounts. The carrier will aggregate the usage of all subaccounts for purposes of applying usages charges and minimums. As long as said member remains affiliated with such firm, organization or group, members continue to receive rates below. Each member is subject to all rules and regulations set forth in this tariff.

If the organization, association or business fails to meet the minimum after three months, the arrangement ends. Members will continue to receive rates for additional six months after which the group will revert to the standard residential programs.

1) Affinity Group A:

The organization, association or business must: 1) commit to a minimum term of service of 1 year and 2) for each of the first five months of the term, generate monthly revenue of at least \$1,000 attributable to its members' use of ACC services, then at the sixth month, and all subsequent months, generate monthly revenue of at least \$5,000.

Direct Dial:

BILLING: Calls are timed in 1 minute increments, subject to a minimum of 1 minute per call.

USAGE RATES: (Per Minute)

DAY	EVENING	N/WE	
\$0.1700	\$0.1200	\$0.1100	(N)

Issued: November 16, 1995

Effective: December 16, 1995

By: Michael L. LaFrance, President
400 West Avenue

Rochester, NY 14611

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)

8. Affinity Group Services: (Continued)

B. Residential Affinity Group Services:

2) Affinity Group B (N)

The organization, association or business must commit to a minimum term of service of 1 year.

Direct Dial:

BILLING: Calls are timed in 1 minute increments, subject to a minimum of 1 minute per call.

USAGE RATES: (Per Minute)

DAY	EVENING	N/WE
\$0.2500	\$0.1400	\$0.1200

3) Affinity Group C

The organization, association or business must commit to a minimum term of service of 2 years.

Direct Dial:

BILLING: Calls are timed in 1 minute increments, subject to a minimum of 1 minute per call.

USAGE RATES: (Per Minute)

DAY	EVENING	N/WE
\$0.1500	\$0.1100	\$0.1100

4) Affinity Group D

The organization, association or business must commit to a minimum term of service of 1 year and generate monthly revenue of at least \$2,000 attributable to its members' use of ACC services.

Direct Dial:

BILLING: Calls are timed in 1 minute increments, subject to a minimum of 1 minute per call.

USAGE RATES: (Per Minute)

DAY	EVENING	N/WE
\$0.1800	\$0.1200	\$0.1200

Issued: October 29, 1996

Effective: November 29, 1996

By: Mae Squier-Dow, President
400 West Avenue
Rochester, NY 14611

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)

[Programs Previously Described On These Pages Are Obsolete And Have Been
Discontinued]

(D)

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By: Michael L. LaFrance, President
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Rochester, NY 14611

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)

9. Promotional Programs

- A. Any current Superline III customer making a referral of a new customer to Superline IV service, which results in receipt, by the carrier, of a completed "Switch On To Summer" sign-up form before December 31, 1995, shall receive credit on the current invoice for up to \$20.00. The credit amount is subject to collection of all amounts due to the carrier.

- B. "Discount Day"
All current Superline III customers will receive a ten percent (10%) discount off their existing ACC interLATA rates for the twenty-four hour period starting at 12:00 AM December 24, 1996 and ending at 12:00 Midnight on December 24, 1996.

Issued: October 29, 1996

Effective: November 29, 1996

By: Mae Squier-Dow, President
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Rochester, NY 14611

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)9. Promotional Programs (continued)

Program previously described in this section is obsolete and has been discontinued. (D)

C. Promotion "C" (N)

Availability: This program is available to new customers and existing customers whose existing contracts expire on or before June 20, 1997 and enroll before December 31, 1996. Customers must commit to a minimum monthly usage guarantee for intraLATA and interlata calls as listed below for a one year (12 months) term contract. Customers who enroll in this promotion but do not meet the 12 month minimum usage level will be billed for all calls at the rate originally agreed to at the time the contract is signed.

Billing: Six Second Minimum/Six Second Increments

Rates: Rates shown are per-minute rates.

Monthly Minimum Usage	<u>\$2,500+</u>	<u>\$1,000-\$2,500</u>	<u>\$500-\$1,000</u>	<u>\$100-\$500</u>	
Switched 1+ IntraLATA/IntraState	\$0.0990	\$0.1050	\$0.1090	\$0.1190	
Switched 800	\$0.1090	\$0.1150	\$0.1190	\$0.1290	(N)

Issued: November 19, 1996

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By: Michael L. LaFrance, President
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Rochester, NY 14611

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)9. Promotional Programs (continued)D. ***Crystal Clear Connection*** (N)

ACC will offer the following promotion between the effective date of this tariff and September 30, 1997 to new commercial customers and customers whose existing contracts expire on or before September 30, 1997.

Customers must commit to a minimum monthly usage guarantee for intraLATA and intrastate calls as listed below for a one, two, or three year term contract to be eligible for this promotion. Customers who enroll in this promotion but do not meet the minimum usage level will be billed for their actual usage for that period plus the difference between their actual usage for that period and their minimum usage guarantee. Customers who terminate their contract prior to the expiration of the term will be liable for the minimum usage requirements contained in the contract multiplied by the number of months remaining in the term, unless Customer converts to another ACC service with equal or greater term and minimum usage commitments.

Billing: Switched 1+ and Dedicated 1+ intrastate and intraLATA:
Six Second Minimum/Six Second Increments
800/888 Switched and Dedicated:
Thirty Second Minimum/Six Second Increments

i. One Year Term

Monthly Minimum <u>Usage</u>	\$75- <u>\$299</u>	\$300- <u>\$599</u>	\$600- <u>\$1,199</u>	\$1,200- <u>\$1,799</u>	\$1,800- <u>\$2,399</u>	<u>\$2,400+</u>	
Switched 1+ Intrastate	\$0.125	\$0.119	\$0.115	\$0.109	\$0.105	\$0.105	
Switched 1+ IntraLATA	\$0.085	\$0.079	\$0.075	\$0.069	\$0.069	\$0.069	
Dedicated 1+ Intrastate	N/A	N/A	\$0.079	\$0.075	\$0.069	\$0.069	
Switched 800/888 Intrastate	\$0.135	\$0.129	\$0.125	\$0.119	\$0.115	\$0.115	
Dedicated 800/888 Intrastate	N/A	N/A	\$0.089	\$0.085	\$0.079	\$0.079	(N)

 Issued: February 13, 1997

Effective: March 17, 1997

By: Mae Squier-Dow, President
400 West Main Street
Rochester, NY 14611

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)9. Promotional Programs (continued)D. *Crystal Clear Connection* (N)ii. **Two Year Term**

Monthly						
Minimum	\$75-	\$300-	\$600-	\$1,200-	\$1,800-	
<u>Usage</u>	<u>\$299</u>	<u>\$599</u>	<u>\$1,199</u>	<u>\$1,799</u>	<u>\$2,399</u>	<u>\$2,400+</u>
Switched 1+						
Intrastate	\$0.119	\$0.115	\$0.109	\$0.105	\$0.105	\$0.105
Switched 1+						
IntraLATA	\$0.085	\$0.079	\$0.075	\$0.069	\$0.069	\$0.069
Dedicated 1+						
Intrastate	N/A	N/A	\$0.075	\$0.069	\$0.065	\$0.065
Switched 800/888						
Intrastate	\$0.129	\$0.125	\$0.119	\$0.115	\$0.115	\$0.115
Dedicated 800/888						
Intrastate	N/A	N/A	\$0.085	\$0.079	\$0.075	\$0.075

iii. **Three Year Term**

Monthly						
Minimum	\$75-	\$300-	\$600-	\$1,200-	\$1,800-	
<u>Usage</u>	<u>\$299</u>	<u>\$599</u>	<u>\$1,199</u>	<u>\$1,799</u>	<u>\$2,399</u>	<u>\$2,400+</u>
Switched 1+						
Intrastate	\$0.115	\$0.109	\$0.105	\$0.105	\$0.099	\$0.099
Switched 1+						
IntraLATA	\$0.079	\$0.075	\$0.069	\$0.069	\$0.065	\$0.065
Dedicated 1+						
Intrastate	N/A	N/A	\$0.069	\$0.065	\$0.065	\$0.065
Switched 800/888						
Intrastate	\$0.125	\$0.119	\$0.115	\$0.115	\$0.115	\$0.109
Dedicated 800/888						
Intrastate	N/A	N/A	\$0.079	\$0.075	\$0.075	\$0.075

Issued: February 13, 1997

Effective: March 17, 1997

By: Mae Squier-Dow, President
400 West Main Street

Rochester, NY 14611

TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)9. Promotional Programs (continued)D. *Crystal Clear Connection* (N)

iv. Business Program with no Minimum Usage Guarantee and no Term Commitment

Billing: Switched 1+, Dedicated 1+ intrastate and intraLATA

Six Second Minimum/Six Second increments

800/888

Thirty Second Minimum/Six Second increments

Rates: Rates shown are per-minute rates

Switched 1+

Intrastate \$0.129

Switched 1+

IntraLATA \$0.089

Switched 800

Intrastate \$0.139

(N)

Issued: February 13, 1997

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By: Mae Squier-Dow, President
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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)**10. *ACC PREPAID CARD SERVICE***

ACC Prepaid Card Service provides an outbound voice grade communications service for calls charged to an ACC Prepaid Card. Intrastate ACC Prepaid Card Service is accessed using the ACC 800/888 number printed on the card.

A. Availability:

ACC Prepaid Card Service is available twenty-four hours a day, seven days a week. The number of available ACC Prepaid Cards is subject to technical limitations. Such cards will be offered to Customers on a first come, first served basis.

B. Regulations:

- i. ACC Prepaid Card Service is accessed using the ACC 800/888 number printed on the card.
- ii. All calls must be charged against an ACC Prepaid Card that has a sufficient available balance. After entering the authorization code ("PIN") assigned by the Company, the Customer will be notified of the available balance. After dialing the desired number, the Customer will be notified of the available minutes based on the terminating location of the call.
- iii. Customer's call will be interrupted with an announcement when the available balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted, based on the terminating location of the call.
- iv. Calls in progress will be terminated by the Company if the balance on the ACC Prepaid Card is insufficient to continue the call.
- v. The Customer may add additional value to the ACC Prepaid Card by calling the ACC Customer Service number printed on the card and paying the appropriate recharge fee. No refund or credit will be provided for any unused balance associated with a PIN.

Recharge Fee: \$0.50 per PIN

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)**10. *ACC PREPAID CARD SERVICE*** (Continued)**B. Regulations:** (Continued)

- vi. The following types of calls may not be completed with the ACC Prepaid Card Service:

Calls to 500 numbers
Calls to 700 numbers
Calls to 900 numbers
All Operator Service calls
Air-to-ground calls

C. Rates and Charges

- i. ACC Prepaid Cards will be made available in denominations between ten and fifty dollars as determined by the Company from time to time. These prices are inclusive of all taxes.
- ii. Cards will be decremented one unit for each minute for calls within the Commonwealth of Massachusetts. Calls completed using an ACC Prepaid Card are timed at one-minute intervals.

Rate Per Unit/Minute \$0.28

These rates apply twenty-four hours per day, seven days per week.

D. Use of ACC Prepaid Card Service

- i. The ACC Prepaid Card, as printed and distributed by ACC, shall not be modified or altered in any manner. The Customer further agrees that the Customer shall not indicate or suggest to any other party, including the Customer's own subscribers if any, that any business relationship exists between the Customer, its agents, distributors, or subscribers and ACC, except that the Customer may inform its subscribers that calls placed

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TELECOMMUNICATIONS SERVICE TARIFF

D. RATES AND CHARGES (continued)10. *ACC PREPAID CARD SERVICE* (Continued)D. Use of ACC Prepaid Card Service (Continued)

using the ACC Prepaid Card account number will be carried over ACC facilities. The Customer shall not use ACC's name or logo, including but not limited to a picture or graphical representation of an ACC Prepaid Card, without ACC's prior express written permission. The Customer is granted no rights whatsoever in the tradenames or insignia (Marks) of ACC Prepaid Card Service, its corporate parent or corporate affiliates (Mark Holders). The Customer will not do business under any such Marks and acknowledges ownership and validity of the Marks by the Mark Holders and shall not assert any rights in the Marks and shall not bring or maintain any action or proceeding for invalidity of the Marks. The Customer will not sell or offer to sell the ACC Prepaid Card, or ACC Prepaid account numbers to persons residing outside the United States. The Customer acknowledges that any misuse of the Marks or any failure to abide by these terms shall cause ACC irreparable harm which may not be fully remedied by a damage award and ACC shall be entitled to seek, among other things, preliminary injunctive relief. Customers who desire to produce their own version of a card used to charge ACC Prepaid Card Service shall be required to sign a prepaid card bulk issuance agreement.

E. Expiration

ACC Prepaid Calling Cards will expire twelve months from date of PIN activation. Cards may be reactivated by calling the ACC customer service number printed on the card.

F. Liability

ACC is not responsible for theft, loss or unauthorized use of the Prepaid Calling Card or PIN associated with such card after PIN has been provided to the Customer.

Rochester, NY 14611

TELECOMMUNICATIONS SERVICE TARIFF

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES1. Classes of Service

Service is offered on both a customer-dialed and operator-dialed basis for each of the following classes of calls: Calling Card; Station-to-Station; Collect or Third Number; and Person-to-Person. Customer-dialed rates apply when the calling party actually dials the called party's telephone number. Operator-dialed rates apply when the calling party dials "0" for operator and the operator dials the called party's telephone number.

a. Customer-Dialed Calling Card Service

Customer-Dialed Calling Card Service rates apply to a call that is dialed by an End User in accordance with standard dialing instructions and billed to a Calling Card number. The services of an operator are not used to dial the called party, other than as excepted in c. below.

b. Operator-Dialed Calling Card Service

Operator-Dialed Calling Card Service rates apply to a call that is dialed by the operator and billed to a Calling Card. However, this class of service does not apply to the operator services specified in c. below when used with Customer-Dialed Calling Card Service.

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TELECOMMUNICATIONS SERVICE TARIFF

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)1. Classes of Service (continued)c. Customer-Dialed Station-To-Station Service

Customer-Dialed Station-to-Station Service Rates apply to a call that is dialed and completed by a customer without the assistance of an operator. The services of an operator are not used to complete such a call or to furnish any information or assistance relating to billing or charges for such a call, except that an operator will:

- (i) place a call or a calling party who identifies himself as being handicapped and unable to dial the call because of the handicap.
- (ii) record the originating telephone number where automatic recording equipment is not available to record the number.
- (iii) re-establish a call that was interrupted after the called number was reached.
- (iv) reach the called telephone number where facilities are not available for customer dial completion.

d. Operator-Dialed Station-to-Station Service:

Operator-Dialed Station-to-Station Service rates apply to a station-to-station call when the operator dials the called telephone number, other than as excepted in c. preceding, or to calls which involve a request for information relating to the billing or charges for a call.

e. Customer-Dialed Collect or Bill to Third Number Service

Customer-Dialed Collect or Bill to Third Number Service rates apply to a call which is dialed by the customer and billed to the called party or to third number.

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TELECOMMUNICATIONS SERVICE TARIFF

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)1. Classes of Service (continued)f. Operator-Dialed Collect or Bill to Third number Service

Operator-Dialed Collect or Bill to Third Number Service rates apply to a call which is dialed by the operator and billed to the called party or to a third number. However, this class of service does not apply for the operator services specified in c. preceding when used with Customer-Dialed Collect or Bill to Third Number Service.

g. Customer-Dialed Person-to-Person Service

Customer-Dialed Person-to-Person Service rates apply to a call where the person originating the call dials the called number and specifies to the Carrier operator a particular person to be reached, a particular mobile station to be reached through a miscellaneous common carrier operator, or a particular station, department, or office to be reached through a private branch exchange (PBX) attendant.

- (i) If, after the telephone, Miscellaneous Common Carrier Mobile Radio System, or PBX system called is reached, and while the connection remains established, the person originating the call requests, or agrees to talk to, any person other than the person specified, or to any other person or mobile unit to be reached through a miscellaneous common carrier operator, or to any other station, department or office to be reached through a PBX attendant, the classification of the call remains Person-to-Person.
- (ii) When a person originating a call wishes arrangements made in advance with a particular party or station for the establishment of a connection at a specified time (appointment call), the call is classified as Person-to-Person.

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TELECOMMUNICATIONS SERVICE TARIFF

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)1. Classes of Service (continued)

- h. Operator-Dialed Person-to-Person -to-Person Service rates apply to a call dialed by the operator where the person originating the call specifies to the operator a particular person to be reached, a particular mobile station to be reached through a miscellaneous common carrier operator, or a particular station, department, or office to be reached through a private branch exchange (PBX) attendant.
 - (i) The regulations in g.(i) and g.(ii) preceding also apply to Operator-Dialed Person-to-Person calls.
 - (ii) When a person originating a call wishes arrangements made in advance with a particular party or station for the establishment of a connection at specified time (appointment call), the call is classified as Operator-Dialed Person-to-Person.

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TELECOMMUNICATIONS SERVICE TARIFF

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)2. Timing of Messages

- a. On all Station-to-Station calls, chargeable time begins when the connection is established between the calling telephone and the called telephone.
- b. On Person-to-Person calls, chargeable time begins when the connection is established between the calling person and the particular person or station specified or an agreed alternate.
- c. Chargeable time ends when the calling telephone "hangs up" thereby releasing the network connection. If the called telephone "hangs up" but the calling telephone does not, chargeable time ends when the network connection is released, either by automatic timing equipment in the telecommunications network or by an ACC operator.

3. Rate and Charge Application

- a. Initial Period and Overtime Rates
 - (i) For Calling Card, Station-to-Station, and Person-to-Person Services, the initial period rates are for telephone connections of one minute or any fraction thereof.
 - (ii) The charge for the initial period is the initial period billing rate applicable for the time period in which the message connect time occurs.

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TELECOMMUNICATIONS SERVICE TARIFF

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)3. Rate and Charge Application (continued)

- (iii) On Calling Card, Station-to-Station and Person-to-Person Services, an incremental charge applies in addition to the appropriate initial period rate.
- (iv) Overtime rates for all classes of service are for each additional minute or any fraction thereof that the telephone connection continues beyond the initial period. Overtime rates are the same for all classes of service and are governed by the time at which each additional minute begins.
- (v) Adjustments, when appropriate, are applied by deducting minutes from the call termination time.

b. Time Periods and Discounts

- (i) Day, Evening and Night/Weekend rates apply to the initial periods for all classes of service, and to overtime periods for all messages.
- (ii) The time at which the connection is established governs the application of Day, Evening and Night/Weekend rates.
 - (a) Day rates apply Mondays through Fridays from 8:00 AM to, but not including, 5:00 PM.
 - (b) Evening rates apply Sundays through Fridays from 5:00 PM to, but not including, 11:00 PM.
 - (c) Night/Weekend rates apply Sundays, through Thursdays from 11:00 PM to, but not including, 8:00 AM of the following day, and from 11:00 PM Fridays to, but not including, 5:00 PM Sundays.

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TELECOMMUNICATIONS SERVICE TARIFF

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)3. Rate and Charge Application (continued)

On Thanksgiving Day, Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), and Labor Day; or on resulting legal holidays when Christmas, New Year's Day, or Independence Day legal holidays fall on dates other than December 25, January 1, or July 4, respectively, evening rates apply unless a lower rate would normally apply.

c. Collection of Charges

Charges of all classes of service are generally billed against or collected from the End User. Upon request, toll charges may be billed:

- (i) Against or collected from the called number, i.e., charges are reversed if the charges are accepted at the called station;
- (ii) To a Calling Card;
- (iii) To a Major Commercial Credit Card; and
- (iv) To a third telephone number, i.e., billed to a telephone number other than the calling or called number(s). A charge may not be billed to a coin telephone.

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TELECOMMUNICATIONS SERVICE TARIFF

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)4. Rate SchedulesInitial Period and Overtime Rates

This section of the tariff sets forth the rates and charges applicable to the Carrier's services provided within the Commonwealth of Massachusetts.

a. InterLATA Rate Schedule

The rates set forth in this section are applicable to InterLATA calls originating and terminating within the Commonwealth of Massachusetts.

Day Rates:

<u>Mileage</u>	<u>*Initial Minute</u>	<u>Additional Minute</u>
0-10	\$0.1300	\$0.1000
11-14	\$0.1600	\$0.1400
15-19	\$0.1600	\$0.1400
20-25	\$0.1600	\$0.1400
26-33	\$0.1800	\$0.1800
34-43	\$0.1800	\$0.1800
44-55	\$0.1800	\$0.1800
56-70	\$0.1900	\$0.1900
71-85	\$0.2000	\$0.2000
Over 85	\$0.2100	\$0.2100

*In addition to the appropriate initial per minute charge, a surcharge applies as specified below in section 4.a.

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TELECOMMUNICATIONS SERVICE TARIFF

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)4. Rate Schedules (continued)

a. InterLATA Rate Schedule (continued)

Evening Rates:

<u>Mileage</u>	<u>*Initial Minute</u>	<u>Additional Minute</u>
0-10	\$0.0900	\$0.0600
11-14	\$0.1300	\$0.0900
15-19	\$0.1300	\$0.0900
20-25	\$0.1300	\$0.0900
26-33	\$0.1400	\$0.1400
34-43	\$0.1400	\$0.1400
44-55	\$0.1400	\$0.1400
56-70	\$0.1500	\$0.1400
71-85	\$0.1600	\$0.1500
Over 85	\$0.1600	\$0.1600

*In addition to the appropriate initial per minute charge, a surcharge applies as specified below in section 4.a.

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TELECOMMUNICATIONS SERVICE TARIFF

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)4. Rate Schedules (continued)a. InterLATA Rate Schedule (continued)Night/Weekend Rates:

<u>Mileage</u>	<u>*Initial Minute</u>	<u>Additional Minute</u>
0-10	\$0.0650	\$0.0370
11-14	\$0.0700	\$0.0550
15-19	\$0.0700	\$0.0550
20-25	\$0.0700	\$0.0550
26-33	\$0.0800	\$0.0800
34-43	\$0.0800	\$0.0800
44-55	\$0.0800	\$0.0800
56-70	\$0.1000	\$0.1000
71-85	\$0.1100	\$0.1100
Over 85	\$0.1200	\$0.1200

*In addition to the appropriate initial per minute charge, a surcharge applies as specified below in section 4.a.

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TELECOMMUNICATIONS SERVICE TARIFF

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)4. Rate Schedules (continued)a. InterLATA Rate Schedule (continued)

<u>Surcharges</u>	<u>Customer Dialed</u>	<u>Operator Dialed</u>
Station-to-Station Service:		
Calling Card Service		
Customer Dialed/Automated	\$0.50	\$0.86
Customer Dialed and Operator Assisted	\$0.50	\$0.86
Customer Dialed and Operator Must Assist	\$0.50	\$0.86
@All Other	\$0.50	\$0.86
Person-to-Person Service	\$2.04	\$2.04

When more than one class of service is involved, only the higher surcharge is applicable.

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TELECOMMUNICATIONS SERVICE TARIFF

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)

4. Rate Schedules (continued)

a. InterLATA Rate Schedule (continued)

Rate Discount and Applications Periods For Interlata Rate Schedule

DAY RATE PERIOD:	8:00 AM to *5:00 PM	Monday through Friday
EVENING RATE PERIOD:	5:00 PM to *11:00 PM	Monday through Sunday
NIGHT/WEEKEND		
RATE PERIOD:	11:00 PM to *8:00 AM	Monday through Sunday
	8:00 AM to *5:00 PM	Saturday and Sunday

* to, but not including

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TELECOMMUNICATIONS SERVICE TARIFF

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)4. Rate Schedules (continued)b. IntraLATA Rate Schedules

The rates set forth in this section are applicable to IntraLATA calls originating and terminating within the Commonwealth of Massachusetts.

SCHEDULE I - 413 LATA

Per Message Rate:* \$.01

	<u>Peak</u>	<u>Off-Peak</u>
Per Minute Rate	\$.055	\$.036

* In addition to the appropriate per message charge, a surcharge applies as specified below in Section 4.b.

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TELECOMMUNICATIONS SERVICE TARIFF

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)4. Rate Schedules (continued)b. IntraLATA Rate Schedules (continued)**SCHEDULE II - 617/508 LATA**

RATE MILEAGE	DAY		EVENING		NIGHT/WEEKEND	
	RATE PERIOD		RATE PERIOD		RATE PERIOD	
	Initial*	Each	Initial*	Each	Initial*	Each
	<u>Minute</u>	<u>Add'l</u>	<u>Minute</u>	<u>Add'l</u>	<u>Minute</u>	<u>Add'l</u>
0-10	\$.1400	\$.0600	\$.0740	\$.0550	\$.0460	\$.0360
11-14	.2100	.0900	.1190	.0550	.0540	.0360
15-19	.2700	.1100	.1580	.0610	.0780	.0360
20-25	.2700	.1100	.1580	.0610	.0780	.0360
26-33	.2700	.1100	.1580	.0610	.0780	.0360
34-43	.2700	.1100	.1580	.0610	.0780	.0360
44-55	.2700	.1100	.1580	.0610	.0780	.0360
56-70	.2700	.1100	.1580	.0610	.0780	.0360
71-85	.2700	.1100	.1580	.0610	.0780	.0360
Over 86	.2700	.1100	.1580	.0610	.0780	.0360

* In addition to the appropriate initial period rate, a surcharge applies as specified below in section 4.b.

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TELECOMMUNICATIONS SERVICE TARIFF

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)4. Rate Schedules (continued)b. IntraLATA Rate Schedules (continued)Surcharges

Operator-Dialed Station-to-Station	\$1.50
Customer-Dialed Calling Card	\$0.44
Operator-Dialed Calling Card	\$1.00
Customer-Dialed Collect and Bill to Third Number	\$1.00
Operator-Dialed Collect and Bill to Third Number	\$1.50
Customer-Dialed Person-to-Person	\$2.50
Operator-Dialed Person-to-Person	\$3.00

When more than one class of service is involved, only the higher surcharge is applicable.

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TELECOMMUNICATIONS SERVICE TARIFF

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)

4. Rate Schedules (continued)

b. IntraLATA Rate Schedules (continued)

Rate Discount and Applications Periods for IntraLATA Schedule I

PEAK RATE PERIOD:

MONDAY through SUNDAY 9:00 AM to *9:00 PM

OFF PEAK RATE PERIOD:

MONDAY through SUNDAY 9:00 PM to *9:00 AM

* to, but not including

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TELECOMMUNICATIONS SERVICE TARIFF

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)

4. Rate Schedules (continued)

b. IntraLATA Rate Schedules (continued)

Rate Discount and Applications Periods for IntraLATA Schedule II

	MON	TUES	WED	THU R	FRI	SAT	SUN
8:00 AM to *5:00 PM	DAY RATE PERIOD					NIGHT/ WEEKEND	
5:00 PM to *11:00 PM	EVENING (EVE) RATE PERIOD					N/W E	EVE
*11:00 PM to *8:00 AM	NIGHT/WEEKEND (N/WE) RATE PERIOD						
* to, but not including							

The total rate determined pursuant to above, is to be increased by adding all gross earning or gross revenue taxes applicable to Carrier in connection with such calls, and the amounts of such taxes shall be added to and included in the total price for the call as shown on the customers bill.

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TELECOMMUNICATIONS SERVICE TARIFF

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)

5. CONSUMER INFORMATION

All subscribers are required to label all telephones at which the Company provides operator services with ACC. The form and content of such information will be pre-approved by the Department of Public Utilities. The failure of any subscriber to post the Company's consumer information labels at all locations could result in the disconnection of service.

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