




MassHealth
Acute Inpatient Hospital Bulletin 153
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TO: Acute Inpatient Hospitals Participating in MassHealth
FROM: Daniel Tsai, Assistant Secretary for MassHealth 
RE: **Preadmission Screening Requests Processed through POSC**

Summary

MassHealth will no longer accept fax and paper Preadmission Screening (PAS) requests as of Thursday, October 1, 2015. This change has been made to correspond with the upcoming implementation of ICD-10 (10th revision of the International Statistical Classification of Diseases) on October 1, 2015.

Providers must use the Provider Online Service Center (POSC) to process all PAS requests.

In addition, providers will have to use ICD diagnosis and procedure codes—not Current Procedural Terminology (CPT) codes—for processing PAS requests.

Advantages of POSC

The POSC offers many advantages, including 24-hour access for submitting PAS requests, fewer fields to complete than on paper or fax formats, and faster processing time.

Instructions on use

Providers can find a new Job Aid on the MassHealth website with instructions on creating PAS requests using the POSC: [Create a PAS Request](#).

Questions

If you have any questions about the information in this bulletin, please contact the MassHealth Customer Service Center at 1-800-841-2900 (TTY: 1-800-497-4648 for persons who are deaf, hard of hearing, or speech disabled), e-mail your inquiry to providersupport@mahealth.net, or fax your inquiry to 617-988-8974.