MassHealth
Acute Inpatient Hospital Bulletin 174
April 2020

TO: Acute Inpatient Hospital Providers Participating in MassHealth

FROM: Amanda Cassel Kraft, Acting Medicaid Director

RE: **Elimination of Copayment on Acute Inpatient Hospital Stays**

Background

MassHealth is planning a number of upcoming changes to its copayment policies. Due to the COVID-19 public health emergency, MassHealth is accelerating its plans to eliminate the $3 copayment on acute inpatient hospital admissions.

Summary of Changes

Effective March 18, 2020, MassHealth has eliminated copayments on acute inpatient hospital stays for all members. Hospitals should no longer charge copayments to any MassHealth member for an inpatient stay. Hospitals that have collected copayments on or after March 18, 2020, for MassHealth inpatient hospital stays should refund those amounts.

MassHealth will adjust hospital claims as necessary to account for the elimination of this copay.

MassHealth Website

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Questions

If you have any questions about the information in this bulletin, please contact the MassHealth Customer Service Center at (800) 841-2900, email your inquiry to providersupport@mahealth.net, or fax your inquiry to (617) 988-8974.