




Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
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MassHealth
Acute Outpatient Hospital Bulletin 25
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TO: Acute Outpatient Hospitals Participating in MassHealth
FROM: Julian J. Harris, M.D., Medicaid Director 
RE: Clarification of Policy for Members' Home Use of Nebulizers

Background

This bulletin clarifies MassHealth's policy about how oxygen and respiratory therapy equipment providers may deliver, set up, and instruct MassHealth members on how to use nebulizers in their home to ensure access for members who have an immediate need for home use of nebulizers.

The information in this bulletin clarifies the role that acute outpatient hospitals and other providers play in the delivery process.

Clarification on Nebulizer Home Deliveries

Some members may require the immediate use of a nebulizer at home following a visit to a physician office, clinic office, or acute inpatient hospital. To ensure immediate access for these members, MassHealth encourages durable medical equipment (DME) and oxygen and respiratory therapy equipment (OXY) providers to partner with freestanding and hospital-based physician offices, clinic offices, and acute inpatient hospitals by leaving a limited number of "loaner" (used) nebulizers and supplies at these settings. Physician offices, clinic offices, and acute inpatient hospitals are encouraged to send these loaner nebulizers home with the member on a temporary basis, and to forward required documentation to the DME or OXY provider to initiate the delivery, set-up, and instruction to the member (or caregiver, if applicable) by the DME or OXY provider in the member's home on how to use the new machine.

At the time of home delivery, the DME or OXY provider must remove the "loaner" nebulizer from the member's home, return it to the DME or OXY provider's service location, clean it, and, if applicable, restock the physician office, clinic, or acute inpatient hospital with additional loaner nebulizers.

Questions

If you have any questions about the information in this bulletin, please contact MassHealth Customer Service at 1-800-841-2900, e-mail your inquiry to providersupport@mahealth.net, or fax your inquiry to 617-988-8974.
