



DLS

DIVISION OF LOCAL SERVICES
MA DEPARTMENT OF REVENUE

Division of Local Services Gateway

Quick Tips Series – Clerks

Adding and Editing Officials in DLS Gateway's Local Officials Directory

<https://dlsgateway.dor.state.ma.us/gateway/Login>

[Support: DLSGateway@dor.state.ma.us](mailto:DLSGateway@dor.state.ma.us)

DIR_035 | Add a new official by filling in the form below, or click an official's name to edit that person's data. Address and phone information has been pre-populated for the selected department

HAWLEY - 129

Jurisdiction Type: City/Town Jurisdiction: Hawley - 129 Department: Accountant/Auditor [Add Person/Position Details](#)

Person Information

Position:

Functional Role:

Salutation:

First Name:

Middle Name:

Last Name:

Suffix:

Department Head: ☒ Yes ☐ No

Is Active: ☒ Yes ☐ No

Official Address Information

Address 1:

Address 2:

Address 3:

City:

State: Zip: -

Official Phone Information

Main Phone: Ext:

Alt Phone: Ext:

Fax:

Mobile:

Official Website and Email Information

Web Site: [\(click here to launch\)](#)

Official / Unofficial: ☒ Official ☐ Unofficial

Email: [\(click here to send\)](#)

User Defined Fields (for DLS only)

User Defined Field 1:

User Defined Field 2:

User Defined Field 3:

User Defined Field 4:

[Save](#)**Elected / Term Information**

Elected / Appointed Info: ☐ Elected ☒ Appointed

Election Date:

Appointed Date:

Term Expires On Date:

Personal Address Information

Address 1:

Address 2:

Address 3:

City:

State: Zip: -

Personal Phone Information

Main Phone: Ext:

Alt Phone: Ext:

Fax:

Mobile:

Personal Email Information

Email: [\(click here to send\)](#)

Personal Disclosure Information

Disclose Personal Info: ☐ Yes ☒ No

Entering a new official using

[Add Person/Position Details](#)

1

Person Information

Enter data in these fields:

- Position: enter the person's job title
 - First, Middle and Last Name: enter the person's first and last name, and include a middle name if applicable (it's optional)
 - Functional Role: if this official is the only person filling a key functional role, choose that role from the list
 - Department Head: if this official is a department head, choose Yes
- Active is set to Yes by default for a new official. Functional Role, Salutation, Middle Name, and Suffix are optional.

2

"Official" Information sections

This data is automatically filled from the Department record. Review the information and edit the phone numbers and website if necessary.

- Email: enter the person's official email address

This is important, because Gateway notifications depend on a valid official email address.

3

Elected/Term Information

If the official is elected or appointed, choose the appropriate radio button and enter the applicable date(s).

Election Date: if the correct election date does not appear in the list, the clerk must enter it in the Election and Meeting Dates Screen. *(This data is vitally important for officials in the Assessors department.)*

4

Personal Information

All data in this section is optional. This data will be shown publicly if Yes is selected in the Personal Disclosure section. *No* is the default.

5

Save

When all data has been entered, click the Save button. Note any errors at the top of the screen; they must be corrected before leaving the screen in order to save the new official's data.

Replacing an official by typing over an existing record

1 Person Information

Change data in these fields:

- First, Middle and Last Name: enter the person's first and last name, and include middle name if applicable
- Functional Role: if this official is the only person filling a key functional role, choose that role from the list
- Department Head: if this official is a department head, choose Yes Active should be Yes for an official currently serving the community. Review all fields to make sure all data applies to the new official!

2 "Official" Information sections

Review the information and edit the phone numbers and website if necessary.

- Email: enter the new person's official email address

Gateway notifications depend on a valid official email address.

3 Elected/Term Information

If the official is elected or appointed, choose the appropriate radio button and enter the applicable date(s).

Election Date: if the correct election date does not appear in the list, the clerk must enter it in the Election and Meeting Dates Screen

This data is vitally important for officials in the Assessors department

4 Personal Information

All data in this section is optional. If entering data here, be sure to also make a selection (Yes or No) in the Personal Disclosure section.

5 Save

When all data has been entered, click the Save button.

When asked if this is a new official or a correction, click Add New.

Note any errors at the top of the screen; they must be corrected before leaving the screen in order to save the new official's data.

Directory
Person Information
HAWLEY - 129

Jurisdiction Type: City/Town Jurisdiction: Hawley - 129 Department: Accountant/Auditor Add Person/Position Details

Person Information
Position: Assistant Accountant
Functional Role: --Select a Functional Role--
Salutation: --Select a Salutation--
First Name:
Middle Name:
Last Name:
Suffix:
Department Head: ☐ Yes ☒ No
Is Active: ☒ Yes ☐ No

Official Address Information
Address 1: Town Hall
Address 2: 8 Pudding Hollow Rd
Address 3:
City: Hawley
State: MA Zip: 01339 -

Official Phone Information
Main Phone: Ext:
Alt Phone: Ext:
Fax:
Mobile:

Official Website and Email Information
Web Site (click here to launch):
Official / Unofficial: ☒ Official ☐ Unofficial
Email (click here to send):

User Defined Fields (for DLS only)
User Defined Field 1:
User Defined Field 2:
User Defined Field 3:
User Defined Field 4:

Elected / Term Information
Elected / Appointed Info: ☐ Elected ☒ Appointed
Election Date: --Select Election Date--
Appointed Date: 01/10/2022
Term Expires On Date:

Personal Address Information
Address 1:
Address 2:
Address 3:
City:
State: Zip: -

Personal Phone Information
Main Phone: Ext:
Alt Phone: Ext:
Fax:
Mobile:

Personal Email Information
Email (click here to send):

Personal Disclosure Information
Disclose Personal Info: ☐ Yes ☒ No

Save Delete

Save Person
Are you adding a newly elected or appointed official to Directory, or are you correcting the data of an existing official?

Click 'Add New' to inactivate the previous official and activate the new official. Click 'Correct' if you are correcting or adding data to an existing official's record. Click 'CANCEL' to discard all changes.

Add New Correct Cancel

Directory
Person Information
HAWLEY - 129

Jurisdiction Type: City/Town Jurisdiction: Hawley - 129 Department: Accountant/Auditor [Add Person/Position Details](#)

Person Information Position: Assistant Accountant Functional Role: --Select a Functional Role-- Salutation: --Select a Salutation-- First Name: <input type="text"/> Middle Name: <input type="text"/> Last Name: <input type="text"/> Suffix: <input type="text"/> Department Head: <input type="radio"/> Yes <input checked="" type="radio"/> No Is Active: <input checked="" type="radio"/> Yes <input type="radio"/> No	Elected / Term Information Elected / Appointed Info: <input type="radio"/> Elected <input checked="" type="radio"/> Appointed Election Date: --Select Election Date-- Appointed Date: 01/10/2022 Term Expires On Date: <input type="text"/>
Official Address Information Address 1: Town Hall Address 2: 8 Pudding Hollow Rd Address 3: <input type="text"/> City: Hawley State: MA Zip: 01339 - <input type="text"/>	Personal Address Information Address 1: <input type="text"/> Address 2: <input type="text"/> Address 3: <input type="text"/> City: <input type="text"/> State: <input type="text"/> Zip: <input type="text"/> - <input type="text"/>
Official Phone Information Main Phone: <input type="text"/> Ext: <input type="text"/> Alt Phone: <input type="text"/> Ext: <input type="text"/> Fax: <input type="text"/> Mobile: <input type="text"/>	Personal Phone Information Main Phone: <input type="text"/> Ext: <input type="text"/> Alt Phone: <input type="text"/> Ext: <input type="text"/> Fax: <input type="text"/> Mobile: <input type="text"/>
Official Website and Email Information Web Site (click here to launch): www.townofhawley.com Official / Unofficial: <input checked="" type="radio"/> Official <input type="radio"/> Unofficial Email (click here to send): <input type="text"/>	Personal Email Information Email (click here to send): <input type="text"/>
User Defined Fields (for DLS only) User Defined Field 1: <input type="text"/> User Defined Field 2: <input type="text"/> User Defined Field 3: <input type="text"/> User Defined Field 4: <input type="text"/>	Personal Disclosure Information Disclose Personal Info: <input type="radio"/> Yes <input checked="" type="radio"/> No

[Save](#) [Delete](#)

Correcting data in an official's Directory record

1

Change data in the applicable fields.

- When changing an official's name, Gateway will ask if this is a new official or a correction when you save.
- If this is only a correction and not a new person, **make sure you click the button labeled "Correct"**, which will correct the data and make no other changes to the person's account.

2

Save

When all data has been entered, click the Save button. **When asked if this is a new official or a correction, click Correct.** Note any errors at the top of the screen; they must be corrected before leaving the screen in order to save any changes to the official's data.

Save Person

Are you adding a newly elected or appointed official to Directory, or are you correcting the data of an existing official?

Click 'Add New' to inactivate the previous official and activate the new official. Click 'Correct' if you are correcting or adding data to an existing official's record. Click 'CANCEL' to discard all changes.

[Add New](#) [Correct](#) [Cancel](#)

Choosing "Correct" is the right choice when you're correcting something wrong in an existing official's data. If you're replacing a former official with a new person, "Add New" is the correct choice, to ensure the new official receives a new Gateway account.