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Administrative Bulletin 23-28

101 CMR 309.00: Rates for Certain Services for the Personal Care Attendant Program

Effective September 1, 2023

Update to Certain Rates for Personal Care Attendant Services

This administrative bulletin clarifies the substantive provisions of the rates for personal care attendant (PCA) services contained in 101 CMR 309.03(5). Specifically, the rates for PCA services are being updated in accordance with 101 CMR 309.03(5)(a) to align with the provisions of the collective bargaining agreement effective September 1, 2023.

Below are the rates of payment for PCA services, which include the wage and employer expense components.

PCA Rates Effective September 1, 2023

Code	Modifier	Rate	Unit	Service Description
T1019		\$5.27	15 minutes	Personal care services, per 15 minutes, not for an inpatient or resident of a hospital, nursing facility, ICF/ID or IMD, part of the individualized plan of treatment (code may not be used to identify services provided by home health aide or certified nurse assistant) (P.A.) (Use this code to bill for PCA services provided during day or night.)

Code	Modifier	Rate	Unit	Service Description
T1019	TU	\$2.64	15 minutes	Personal care services, per 15 minutes, not for an inpatient or resident of a hospital, nursing facility, ICF/ID or IMD, part of the individualized plan of treatment (code may not be used to identify services provided by home health aide or certified nurse assistant) Special payment rate, overtime (P.A.) (Use this code and modifier to bill for premium pay for overtime.)
T1019	TV	\$2.64	15 minutes	Personal care services, per 15 minutes, not for an inpatient or resident of a hospital, nursing facility, ICF/ID, or IMD, part of the individualized plan of treatment (code may not be used to identify services provided by home health aide or certified nurse assistant) Special payment rate, holidays (P.A.) (Use this code and modifier to bill for premium pay for holidays.)
99509	U2	\$5.27	15 minutes	Home visit for assistance with activities of daily living and personal care. (personal care services, per 15 minutes) (Use this code and modifier to bill for PCA paid earned time.) (Current P.A. for PCA services required for each member.)
99509	U3	\$84.20	Per diem	Home visit for assistance with activities of daily living and personal care. (personal care services) (Use this code and modifier to bill for PCA new hire orientation, per diem, per eligible PCA.)
99509	TU	\$0.18	1 minute	Home visit for assistance with activities of daily living and personal care. (personal care services) (Use this code and modifier to bill for overtime, per 1 minute, special payment rate.) (Current P.A. for PCA services required for each member.)
A0170		\$0.36	1 minute	Transportation ancillary: parking fees, tolls, other. (Use this code to bill for travel time for PCA services, per 1 minute.) (Current P.A. for PCA services required for each member.)

Effective as of September 1, 2023

Holidays include:

- New Year's Day Martin Luther King Jr Day
- Juneteenth
 4th of July (Independence Day)
 Thanksgiving
 Christmas Day

Explanation of PCA Rates Effective September 1, 2023.

PCA Rate Component	PCA Rate (Hourly)
PCA Wage Component	\$19.00
Employer Expense Component	\$2.05
Total PCA Rate	\$21.05

PCA Rates Effective September 7, 2023

EVV Mandatory Training Payment: A one-and-a-half hour paid training for electronic visit verification (EVV) will be required for PCAs who must use EVV. The fee schedule for the hour-and-a-half EVV training is based on the PCA rates in effect on the date the PCA receives such EVV training.

PCA Rates Effective September 20, 2023

One-time Collective Bargaining Agreement Signing Incentive Payment: An aggregate \$11.8M one-time collective bargaining agreement signing incentive will be paid to qualified PCAs as described below. The incentive will be apportioned across PCAs to correlate to the frequency each PCA worker provided services to MassHealth members using the following methodology to calculate each PCA's incentive payment: total number of hours the PCA worked between 12 a.m. July 1, 2023, through 11:59 p.m. August 31, 2023, x \$1. Example: PCA worked 160 hours between 12 a.m. July 1, 2023, through 11:59 a.m. August 31, 2023: PCA's incentive payment is \$160 (160 x 1). For purposes of this one-time signing incentive, a "qualified PCA" is a PCA who provided MassHealth-covered personal care attendant services during the first two months of state fiscal year 2024.

Night Visit Minimum Payment: PCAs who provide PCA services during shifts that begin and end between 12 a.m. and 5:59 a.m. will be paid for a minimum of two hours (eight 15-minute units) for their visit to the member's home to deliver PCA services at night. PCAs who provide PCA services during shifts that begin and end between 12 a.m. and 5:59 a.m., and that equal a total amount equivalent to two or more hours, will be paid in the normal course. Example 1: A PCA who works from 12:30 a.m. through 1 a.m. (half an hour) will be paid for the equivalent of two hours. Example 2: A PCA who works from 12:30 a.m. through 3 a.m. (two and a half hours) will be paid for the equivalent of two and a half hours.