



THE COMMONWEALTH OF MASSACHUSETTS
EXECUTIVE OFFICE OF LABOR AND WORKFORCE DEVELOPMENT
DEPARTMENT OF INDUSTRIAL ACCIDENTS

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SHERI BOWLES, JD
INTERIM DIRECTOR

Administrative Bulletin

To: All Interested Parties

From: Sheri Bowles, Interim Director

Re: Rates for Services Under the Workers' Compensation Act – Telehealth

Date: April 17, 2020

Pursuant to Governor Baker's State of Emergency Order in response to the COVID-19 pandemic, telehealth services will be allowed under M. G. L. c. 152 § 13(1) and § 30, and are effective for services beginning March 16, 2020 and will remain in place until the State of Emergency has been lifted by Governor Baker.

If the treatment has been deemed reasonable, necessary, and appropriate, the codes and rates for services as outlined in 114.3 CMR 40.00 shall be utilized. The Place of Service (POS) code shall be "02" to denote that the service has been delivered via telehealth.

The Department is not imposing specific requirements for technologies used to deliver services via telehealth. However, health care practitioners must inform patients of any relevant privacy considerations.

Regulatory Authority:

114.3 CMR 40.00, M. G. L. c. 118G, M. G. L. c. 152 § 13(1) and 30.

Link to Rates for Service under Workers' Compensation Act:

<https://www.mass.gov/doc/rates-for-services-under-mgl-c-152-workers-compensation-act-april-1-2009-0/download>.