



**Commonwealth of Massachusetts**  
**Executive Office of Health and Human Services**  
**Office of Medicaid**  
[www.mass.gov/masshealth](http://www.mass.gov/masshealth)

**MassHealth**  
**Adult Day Health Bulletin 33**  
**March 2022**

**TO:** Adult Day Health Providers Participating in MassHealth

**FROM:** Amanda Cassel Kraft, Assistant Secretary for MassHealth

**RE: Adult Day Health (ADH) Claims Submission – Elimination of Span Date Billing**

### **Background**

MassHealth has updated its Medicaid Management Information System (MMIS) system to deny claims for ADH services that include more than one date of service on a single claim line (referred to as “span date billing”). MassHealth is implementing this change to provide enhanced program integrity and improved tracking of the delivery of ADH services.

### **Claims Submission and Denial of Span Date Billing**

Effective for dates of service on or after May 1, 2022, ADH providers must bill for ADH services using one claim line for each date of service. Any claim for ADH services, provided on or after this effective date, that includes more than one date of service on the claim will cause the entire claim to be denied. ADH providers that have claims denied due to span date billing will need to correct and resubmit the claims using one claim line for each date of service.

Please work with your billing software provider to ensure that no claims with span date billing are submitted after this date.

### **MassHealth Website**

This bulletin is available on the [MassHealth Provider Bulletins](#) web page.

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### **Questions**

If you have questions about the information in this bulletin, please contact the Long Term Services and Supports (LTSS) Provider Service Center.

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