



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
www.mass.gov/masshealth

Adult Day Health Bulletin 40

DATE: September 2025

TO: All Providers Participating in MassHealth

FROM: Mike Levine, Undersecretary for MassHealth

RE: **Reminder and Clarification on Requirements for Adult Day Health Transportation**

Background

This bulletin provides guidance to adult day health (ADH) providers on ADH transportation, which includes transporting members from the member's home to the ADH provider or from the ADH provider to the member's home, including assisting the member while entering and exiting the vehicle, as appropriate and as set forth in ADH provider regulations at 130 CMR 404.413: *Transportation Services*.

The requirements in 130 CMR 404.413—along with the guidance provided in this bulletin—apply to all ADH transportation, whether it is provided directly by the ADH program or through subcontracted vendors.

Acceptable State Driver's License

To address ongoing staffing challenges related to ADH transportation, MassHealth is suspending enforcement of the requirement at 130 CMR 404.413(D)(3)(a) for drivers employed by ADH providers to have a valid Massachusetts driver's license. Pursuant to this bulletin, ADH providers may employ drivers who hold either a valid Massachusetts driver's license or a valid driver's license issued by the appropriate licensing authority of a neighboring state.

This change is intended to give ADH providers greater hiring flexibility while maintaining appropriate safety standards for ADH transportation services. This change aligns with MassHealth transportation provider regulations for in-state providers at 130 CMR 407.405(C)2, which do not limit acceptable driver licensure to only Massachusetts-issued driver's licenses.

All other applicable requirements under 130 CMR 404.000 remain in effect and will continue to be enforced.

ADH Driver Drug Testing and Safe Vehicle Operation Requirements

MassHealth is also issuing a reminder and clarification on the drug and alcohol testing requirements at 130 CMR 404.413(D)(3)(b) for drivers providing transportation services for

ADH programs. These regulations require that all ADH drivers undergo both a Criminal Offender Record Information (CORI) check and drug and alcohol testing before being hired.

In addition to the above, ADH drivers are strictly prohibited from providing ADH transportation while impaired by any substance, whether legal or illegal—including alcohol and cannabis—even if the substance is prescribed. This clarification is intended to help ensure the safety and wellbeing of MassHealth members during transportation.

MassHealth Website

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Questions?

If you have questions about the information in this bulletin, please contact us.

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