

Advanced Ethics for Prevention Professionals

Applying the Ethical Decision-making Process in Real World Situations

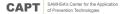


1

The views expressed in this training do not necessarily represent the views, policies, and positions of the Substance Abuse and Mental Health Services Administration or the U.S. Department of Health and Human Services. Please contact the training facilitator if you have any concerns or questions.

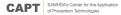
This training was developed under the Substance Abuse and Mental Health Services Administration's Center for the Application of Prevention Technologies task order. Reference #HHSS283201200024I/HHSS28342002T.

For training use only.



Objectives

- Refresh understanding of the Prevention Code of Ethics
- Understand ethical issues related to prevention topics
- Use an ethical decision-making process to apply the Prevention Code of Ethics to real-life situations



3

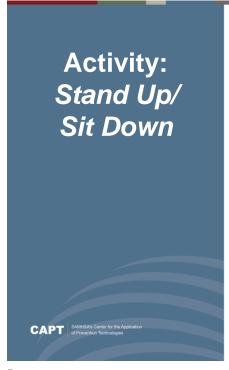
3

Intended Audience

Individuals who:

- Have completed a previous course in prevention ethics
- · Are experienced prevention professionals
- May be supervisors or in a senior position within their agency

CAPT SAMHSA's Center for the Application of Prevention Technologies









5

Agenda

- Welcome and introductions
- · Ethical decision-making process review
- Refresher on the six principles
- Ethical decision-making process scenarios
- Personal reflection



CAPT SAMHSA's Center for the Application of Prevention Technologies

Group Guidelines

- · Take turns speaking
- Participate fully
- · Be open and respectful
- ELMO (Enough, Let's Move On)
- · Go radio silent
- · Be punctual after breaks
- · Respect confidentiality

Our ground rules

CAPT SAMHSA's Center for the Application of Prevention Technologies

7

Running the Race

Making Tough Ethical Decisions

CAPT SAMHSA's Center for the Application of Prevention Technologies

Determining Actions

It is your responsibility to act in ways that are consistent with the Prevention Code of Ethics.



Sometimes this is clear.

Sometimes it is not.

An ethical decision-making process can help.

CAPT SAMHSA's Center for the Application of Prevention Technologies

9

9

When to Use the Process

When a number of values are at stake and...



... there seems to be no single best response



... there is a recognized difference of opinion



... people don't feel good about the circumstances or possible resolution

CAPT SAMHSA's Center for the Application of Prevention Technologies

Personal Reflection

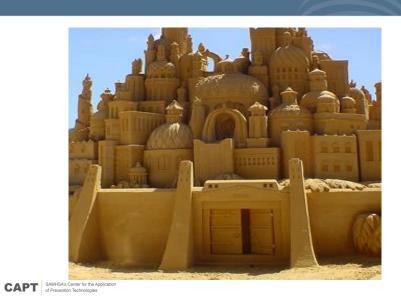


CAPT SAMHSA's Center for the Application of Prevention Technologies

Ethics in Action: Personal Reflection p. 1

p. 1

11



The Ethical Decision-making Process

Step 1: Step 2: Step 3: Step 4:

Assess Plan Implement Evaluate

CAPT SAMHSA's Center for the Application of Prevention Technologies

13

13

The Scenario

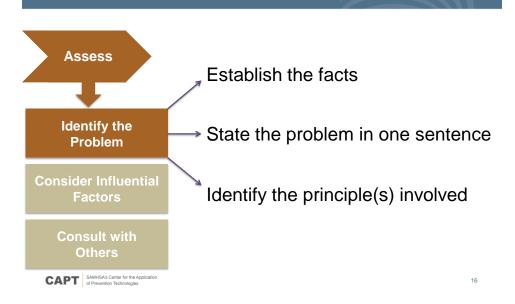


Step 1: Assess

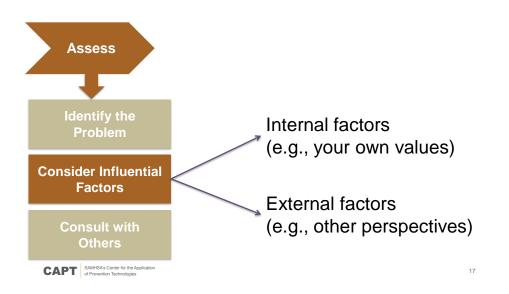


15

Identify the Problem

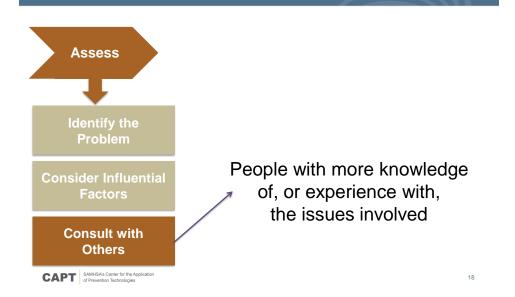


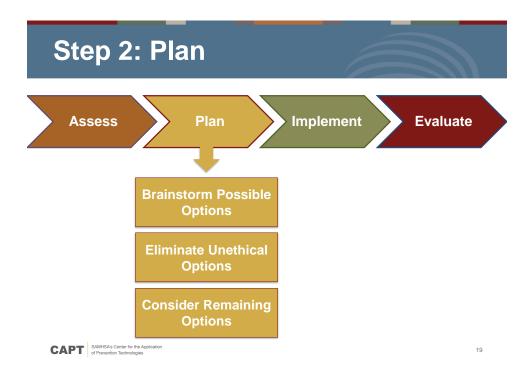
Consider Influential Factors



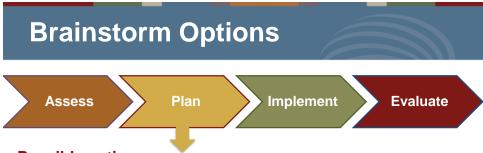
17

Consult with Others





19



Possible options:

- Do nothing
- Talk to Scott about the way in which he shares his opinions
- · Ask Scott to leave the coalition
- · Recruit a new coalition chair
- Offer training and technical assistance (T/TA) to the chair about running meetings and managing conflict

CAPT SAMINSA's Center for the Application of Prevention Technologies

Eliminate Unethical Options

Assess Plan Implement Evaluate

Possible options:

- Do nothing
- · Talk to Scott about the way in which he shares his opinions
- Ask Scott to leave the coalition
- · Recruit a new coalition chair
- Offer T/TA to the chair about running meetings and managing conflict

CAPT SAMHSA's Center for the Application of Prevention Technologies

21

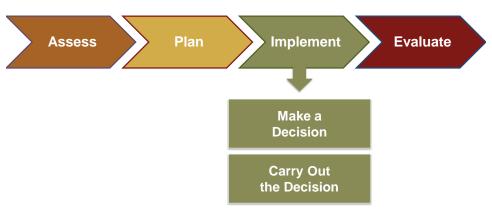
Consider Remaining Options

Assess Plan Implement Evaluate

Remaining options:	Pros	Cons
Talk to Scott about the way in which he shares his opinions	?	?
Recruit a new coalition chair	?	?
Offer T/TA to the coalition chair	?	?

CAPT SAMHSA's Center for the Application of Prevention Technologies

Step 3: Implement



CAPT SAMHSA's Center for the Application of Prevention Technologies

23

23

Make a Decision

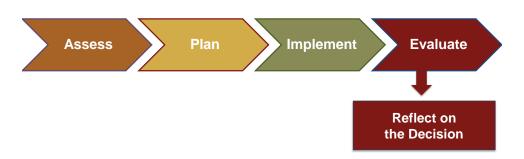


Which decision would you have made?

- Talk to Scott about the way in which he shares his opinions
- · Recruit a new coalition chair
- Offer T/TA to the chair about running meetings and managing conflict

CAPT SAMHSA's Center for the Application of Prevention Technologies

Step 4: Evaluate



CAPT SAMHSA's Center for the Application of Prevention Technologies

25

25

Reflect on the Decision



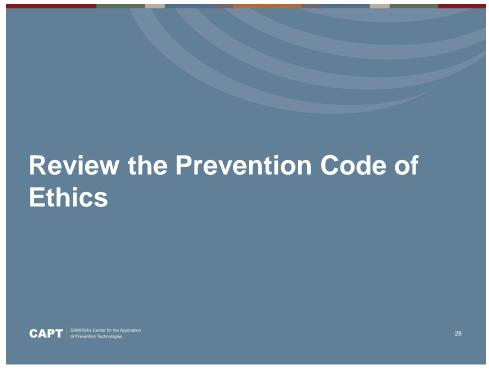
Ask yourself:

- · What was the outcome of the decision?
- · What worked well?
- What would you do differently?
- Should anything more be done?

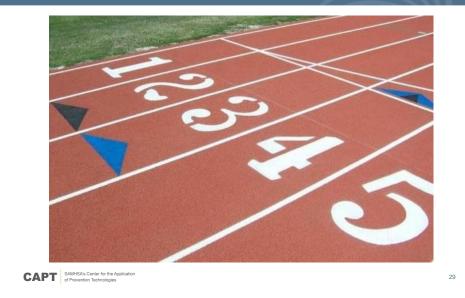
CAPTSAMHSA's Center for the Application of Prevention Technologies

Decision-making Process: Review

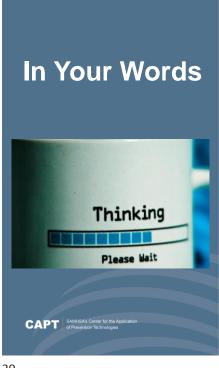




Staying on Course



29



- How have you applied ethics to your work in prevention?
- What do you believe are the most pressing ethical issues in our prevention work today?

Why a Code of Ethics?

To help prevention professionals...

- Respond appropriately to ethical dilemmas
- Make sound and respectful choices each day
- · Create a climate of respect
- Protect those involved in and served by prevention activities



31

Six Principles

- 1. Non-Discrimination
- 2. Competence
- 3. Integrity
- 4. Nature of Services
- 5. Confidentiality
- 6. Ethical Obligations for Community and Society





CAPT SAMHSA's Center for the Application of Prevention Technologies Prevention Think Tank Code of Ethical Conduct



Principle 1: Non-Discrimination

- Avoiding/preventing discrimination
- Complying with anti-discrimination laws and regulations
- · Promoting cultural competence



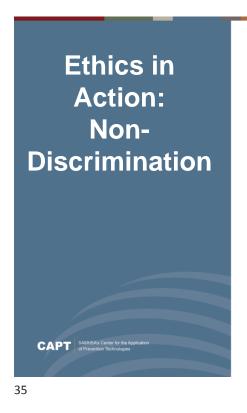
SAMHSA's Center for the Application of Prevention Technologies

33

33

Addressing Health Disparities





- Read the scenario presented on your worksheet.
- At your table, discuss the questions.
- Identify one key thought or idea to share.

Ethics in Action Worksheet: Health Disparities

Principle 2: Competence

- Assessing qualifications
- · Building knowledge and skills
- Using best prevention practices
- Addressing personal impairment
- Addressing the unethical conduct of colleagues



CAPT SAMHSA's Center for the Application of Prevention Technologies

Addressing Unethical Conduct

"It takes a great deal of bravery to stand up to our enemies, but just as much to stand up to our friends."

- J. K. Rowling, Harry Potter and the Sorcerer's Stone



3

37

Does Your Agency Have a Policy?



Follow the protocol.

These policies are established to support employees and ensure a consistent response.



CAPT SAMHSA's Center for the Application of Prevention Technologies

Use your best judgment.

- Talk to your supervisor
- Talk to your colleague
- · Report the behavior
- Help establish a policy

Ethics Policies for Organizations



CAPT SAMHSA's Center for the Application of Prevention Technologies

Ethics Policies for Agencies and Organizations



39

Ethics in Action: Competence

At your tables brainstorm a list of ways you might help build the competence of a new hire at your agency who is new to prevention.

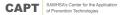
SAMHSA's Center for the Application

40

Principle 3: Integrity

- Providing accurate information
- Giving credit for ideas, information, and materials
- · Avoiding deception
- Supporting impaired* colleagues and service recipients

*Impaired from substance use or emotional/mental distress





41

Framework to Address Impairment

Preparation

- · Prepare your approach
- · Determine your boundaries
- · Be aware of available resources

Conversation

- Identify specific behaviors of concern
- · Offer resources
- Discuss next steps

CAPT SAMHSA's Center for the Application of Prevention Technologies



My funder requires prior approval for materials we develop. I am on a tight deadline to have something ready for prom. A partner at the local school said she'll create the handout so it doesn't need to be reviewed.



I found an image I would like to use in a training. I can't find the original source. When I looked online, it is used on over a million websites and I can't figure out where it originated. Can I use this image?

Principle 4: Nature of Services

- Involving the focus population
- Protecting participants from harm
- Maintaining appropriate boundaries



SAMHSA's Center for the Application of Prevention Technologies

45

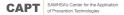
Dual Relationships





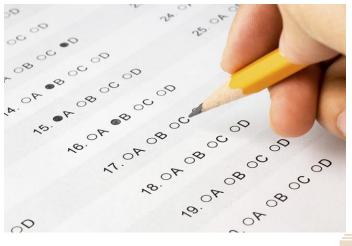
Factors to Consider

- Amount of time that has passed since the professional relationship
- Context, nature, duration, and intensity of the relationship
- Participant's age, history, and vulnerability
- Participant's mental health status
- Likelihood of an adverse impact on the participant
- Agency policy



47

Institutional Review Board (IRB)



CAPT SAMHSA's Center for the Application of Prevention Technologies

Seeking IRB Approval p.12 48

Mandated Reporting Guidelines

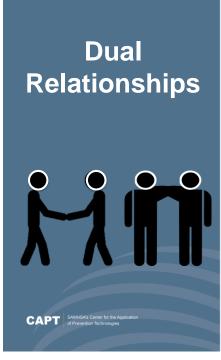
- Our code makes us mandatory reporters
- · Have access to laws on abuse reporting
- Include reporting guidance in agency policy
- Report within 24 hours
- · Report to appropriate government agency



CAPT SAMHSA's Center for the Application of Prevention Technologies

49

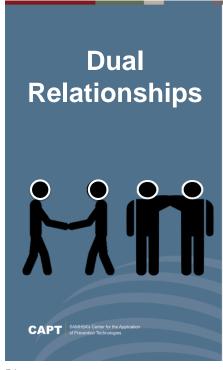
49



I know someone who started as a youth program participant and then became a peer educator. He is now graduating high school.

Can I attend his graduation party?

Should I accept his Facebook friend request?



I work with a coalition, so much of this work is about relationships. I am friends with several of the members.

Can I go to dinner with coalition members when we are at a conference?

Can we go to happy hour after a meeting?

51

51

Principle 5: Confidentiality

- Complying with confidentiality laws and regulations
- Protecting confidential information from disclosure
- Releasing confidential information



CAPT SAMHSA's Center for the Application of Prevention Technologies

52

Defining Confidential Information

Information about an individual's substance use behavior

Information that identifies an individual as a participant in a program for substance users





CAPT SAMHSA's Center for the Application of Prevention Technologies

53

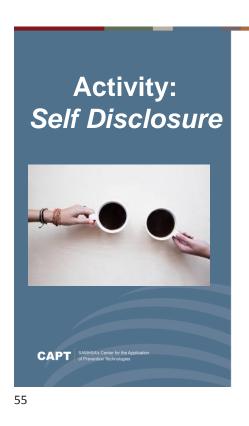
53

Search Warrants and Subpoenas





54



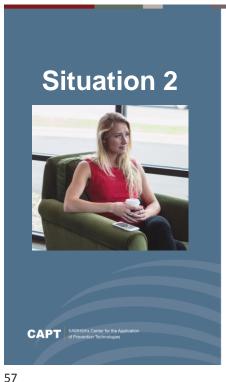
- · Work with a partner.
- Take turns practicing how you would handle a situation relating to sharing personal information.
- You will have a chance to reverse roles in a different situation.

55

Situation 1 CAPT SANISA'S Create for the Agolication of Prevention Technologies

During a discussion about marijuana, a student presses for information about your personal use.





A colleague says that she recently opened up to a student about being in long-term recovery. She felt it was important that she also share with the student the path that led to her addiction and the consequences she faced while using, but that she ultimately found recovery.

Debrief

- · What stood out to you in this interaction?
- What worked well?
- What is challenging about personal disclosure?



Principle 6: Ethical Obligations

- Advocating for prevention
- Protecting the health of others
- Promoting your own wellness



59













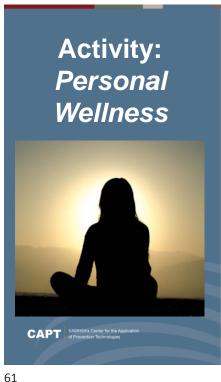


- Professional boundaries
- Security
- Personal vs. professional positions on public health issues

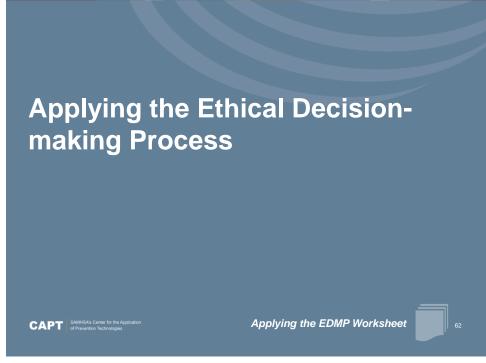




Using Social Media To Support Prevention Efforts: **Ethical Considerations**



- Identify three areas of personal wellness that you have strengths in.
- Identify one area of personal wellness you would like to improve.
- Identify two actions you can take in this area in the next week.





In your groups, work through the ethical decision-making process for your assigned scenario.

Be prepared to share the:

- Problem (in one sentence)
- Relevant ethics principle
- Possible options
- Option selected

Applying the EDMP: Scenarios p. 17 63

63

Carlos Scenario

Carlos is concerned about how he has been directed to charge his staff time to a grant. He has talked to his supervisor, Brenda, but is not satisfied.

CAPT SAMHSA's Center for the Application of Prevention Technologies

Danielle Scenario

Danielle, a coalition coordinator, attends Thanksgiving dinner with Margot's family.



65

65

Philip Scenario

Philip's coalition must determine which health disparities to address. Veronica, a Latina mother, is concerned about addressing opioid overdose among Hispanic/Latino youth.

CAPT SAMHSA's Center for the Application of Prevention Technologies

Takoda Scenario

Takoda's coalition received funds for a social marketing campaign. Lori is a longtime coalition member who has donated services and billboards to the coalition. Lori may be interested in being hired as a vendor for the social marketing campaign efforts.



67

67

Sara Scenario

David, the manager of a marijuana dispensary, approaches Sara, a coalition coordinator, to express interest in joining the coalition's Executive Committee.

CAPT SAMHSA's Center for the Application of Prevention Technologies



In your groups, work through the ethical decision- making process for your assigned scenario.

Be prepared to share the:

- Problem (in one sentence)
- Relevant ethics principle
- Possible options
- · Option selected

Applying the EDMP: Scenarios p. 20 69

p. 20

69

Beth Scenario

Beth supervises Gabe. She receives a complaint about one of Gabe's Facebook posts.

CAPT SAMHSA's Center for the Application of Prevention Technologies

Jawan Scenario

Jawan supervises both Michelle and Chandra who provide prevention services at a local high school. Michelle has some mental health concerns and Jawan has referred her for assistance. Chandra wants guidance on how to handle ongoing issues with Michelle.



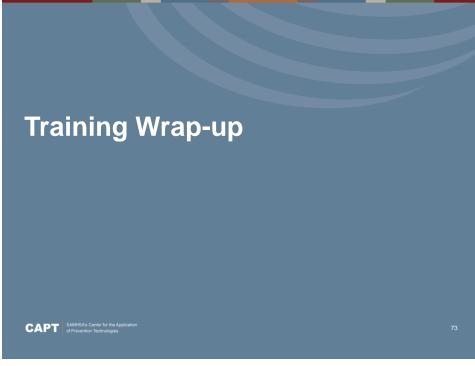
71

71

Tonia Scenario

Tonia is a supervisor at a non-profit. She is not the direct supervisor of Carlos, but he has asked for her advice in dealing with his own supervisor.

CAPT SAMHSA's Center for the Application of Prevention Technologies



Personal Reflection Revisited



CAPT SAMHSA's Center for the Application of Prevention Technologies

Looking Back and Moving Forward



CAPT SAMHSA's Center for the Application of Prevention Technologies

75

75

Questions?



CAPT SAMHSA's Center for the Application of Prevention Technologies

76

Your Feedback



CAPT SAMHSA's Center for the Application of Prevention Technologies

77

77

Thank you!

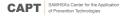


CAPT SAMHSA's Center for the Application of Prevention Technologies

If you have questions or comments, please don't hesitate to contact:

[INSERT NAME]

[Insert title]
[Insert email]
[Insert phone]



7

79

References

- Bankert, E.A., & Amdur, R. J. (2006). Institutional review board: Management and function. Sudbury, MA: Jones and Bartlett.
- 2. Fritsche, D., & Oz, E. (2007, November). Personal values' influence on the ethical dimension of decision making. *Journal of Business Ethics*, 75(4), 335-43.
- 3. Fisher, M. A. (2005). *Ethical decision-making model*. Retrieved from http://www.centerforethicalpractice.org/publications/models-mary-alice-fisher-phd/ethical-decision-making-model/
- 4. Hazelden Betty Ford Foundation. (n.d.) What can I say to get you to stop? Retrieved from http://www.hazeldenbettyford.org/articles/what-can-i-say-to-get-you-to-stop
- International Certification and Reciprocity Consortium. (2017). Prevention Code of Ethics Workgroup document.
- James Bell Associates. (2008). Evaluation brief: Understanding the IRB. Arlington, VA: Author. Retrieved from http://www.jbassoc.com/ReportsPublications/Understanding%20the%20IRB.pdf
- Markkula Center for Applied Ethics at Santa Clara University. (2009). A framework for ethical decision making. Retrieved from https://www.scu.edu/ethics/ethics-resources/ethical-decision-making/a-framework-for-ethical-decision-making/

CAPT SAMHSA's Center for the Application of Prevention Technologies

References Continued

- National Association of Social Workers. (2015). Code of Ethics of the National Association of Social Workers: 55th Anniversary Edition. Cary, NC: Author.
- Prevention Think Tank. (n.d.). Prevention Think Tank ethical code of conduct. Retrieved from
 - http://www.internationalcredentialing.org/Resources/Documents/Prevention%20Think%20Tank%20Code%20ef%20Ethical%20Conduct.pdf
- Substance Abuse and Mental Health Services Administration. (n.d.). Applying the Substance Abuse Confidentiality Requirements. Retrieved from http://www.samhsa.gov/about-us/who-we-are/laws/confidentiality-regulations-fags
- 11. U.S. Copyright Office. (n.d.). Frequently asked questions about copyright. Retrieved from http://www.copyright.gov/help/fag/
- U.S. Department of Health and Human Services, Office of Human Research Protections. 45 CFR part 46.
- White, W. L., & Popovits, R. M. (2001). Critical incidents: Ethical issues in the prevention and treatment of addiction (2nd ed.). Bloomington: Lighthouse Institute., pp. 259-260.



81

81

Image Sources

Slide 5: https://www.pexels.com/photo/photography-of-white-and-grey-short-coated-dog-sitting-on-green-and-pink-leaf-covered-ground-during-daytime-192550/;

https://commons.wikimedia.org/wiki/File:BostonTerrierBegging_wb.jpg

Slide 6:

https://www.iconfinder.com/icons/305742/clipboard_complete_editor_finish_list_task_icon

Slide 7: https://pixabay.com/en/post-it-notes-record-1135321/

Slide 12: https://commons.wikimedia.org/wiki/File:Building a Sand Castle (5914558251).jpg https://en.wikipedia.org/wiki/Sand_art_and_play

https://pixabay.com/en/child-playing-beach-bucket-sand-1005898/

Slide 14: https://pixabay.com/en/photos/asian%20girl/; https://pixabay.com/en/woman-confident-happy-1564001/; https://pixabay.com/en/man-full-figure-model-standing-796644/

Slide 29: https://www.pexels.com/photo/running-stadium-177566/;

https://en.wikipedia.org/wiki/Athletics_at_the_2016_Summer_Olympics_%E2%80%93_Women's 400_metres_hurdles; https://commons.wikimedia.org/wiki/File:Marathon_Runners.jpg

Slide 30: https://upload.wikimedia.org/wikipedia/commons/9/96/Thinking_(2808468566).jpg

Slides 33, 36, 41, 45, 52, 59 https://pixabay.com/en/photos/running%20track/

Slide 34: https://commons.wikimedia.org/wiki/File:Wikipedia community collage.png

Slide 39: https://pixabay.com/en/reading-manual-docs-help-book-man-99243/

CAPT SAMHSA's Center for the Application of Prevention Technologies

Image Sources Continued

Slides 43, 44: https://pixabay.com/en/banner-header-question-mark-1090830/

Slide 46:

https://t3.ftcdn.net/jpg/00/97/17/62/240_F_97176232_PHOEZ1IMpWwMI7Du8HY4Zt7yuJMxAUsP.

jpg; https://www.pexels.com/search/restaurant/

Slide 48: https://www.flickr.com/photos/albertogp123/5843577306

Slide 49: https://pixabay.com/en/african-american-grandma-grandpa-1038913/

http://www.publicdomainpictures.net/view-image.php?image=73294&picture=cartoon-kids-clipart

Slides 50, 51 http://www.freepik.com/free-photos-vectors/two-stickman;

https://pixabay.com/en/people-friendship-men-158018/

Slide 53: https://pixabay.com/en/relax-relaxation-hands-1276639/;

https://commons.wikimedia.org/wiki/File:MANNA_Counseling.jpg

Slide 54: https://en.wikipedia.org/wiki/Police_officer

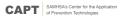
https://commons.wikimedia.org/wiki/File:Witness_stand_in_a_courtroom.jpg

Slide 55: https://pixabay.com/en/coffee-friends-chat-people-drink-1076582/

Slide 56: http://maxpixel.freegreatpicture.com/Old-Man-Aged-Man-Man-Person-Smiling-Elderly-

1842327; http://maxpixel.freegreatpicture.com/Young-People-Man-Boy-Friendly-Person-Laugh-412044

Slide 57: https://pixabay.com/en/woman-sitting-chair-phone-828886/



83

83

Image Sources Continued

Slide 58: http://www.publicdomainpictures.net/pictures/50000/velka/raised-hands.jpg

Slide 60: https://commons.wikimedia.org/wiki/File:F_icon.svg;

https://gn.wikipedia.org/wiki/Twitter; https://en.wikipedia.org/wiki/File:Logo_Youtube.svg;

https://commons.wikimedia.org/wiki/File:LinkedIn_logo_initials.png;

https://commons.wikimedia.org/wiki/File:Pinterest-logo.png;

https://commons.wikimedia.org/wiki/File:Instagram_logo_2016.svg;

https://commons.wikimedia.org/wiki/File:Tumblr_Logo.svg;

https://commons.wikimedia.org/wiki/File:Tumblr.svg;

https://commons.wikimedia.org/wiki/File:Google_plus.svg

Slide 61: https://www.pexels.com/photo/person-sitting-and-covering-the-sunlight-during-daytime-31329/

Slide 66:

https://commons.wikimedia.org/wiki/File:Rear view mirror view in Mt. Rainier National Park, driving to Longmire.jpg

Slide 68: https://pixabay.com/en/photos/check%20mark/

Slide 69: http://www.marketingpilgrim.com/2013/06/saying-thank-you-to-our-sponsors.html

CAPT SAMHSA's Center for the Application of Prevention Technologies