Introduction to PCMH and PCMH PRIME Certification: Foundational Concepts of the Medical Home
Agenda

Health Policy Commission
50 Milk Street, 8th Floor
Boston, MA 02109

Monday, May 23, 2016

12:00 p.m. – 1:00 p.m.	**Registered attendee sign-in**
1:00 p.m. – 1:10 p.m.	**Welcome / Seminar Goals / Logistics** William F. Tulloch, MA, PCMH CCE Director, Government Recognition Initiatives NCQA
1:10 p.m. – 2:15 p.m.	• **Background of Patient-Centered Medical Home™ (PCMH™) Recognition Program** • **Highlight and Discuss Key Components of Revised 2014 Program** William F. Tulloch • **Eligibility & Survey Components** Victoria Gavaghan, PCMH CCE Assistant Director, Government Recognition Initiatives NCQA
2:15 p.m. – 2:30 p.m.	**Break**

2:30 p.m. – 3:45 p.m.	**Discuss and Analyze the PCMH Recognition Requirements**
	     • **PCMH 1: Patient-Centered Access**
	 Group Activity for Patient-Centered Access
	     • **Interactive session to allow participants to analyze the requirements and practice scoring sample documents to determine compliance with the standards.**
	 William F. Tulloch

3:45 p.m. – 4:30 p.m.	**Discuss and Analyze the PCMH Recognition Requirements**
	     • **PCMH 2: Team-Based Care**
	 Group Activity for Team-Based Care
	
	     • **Interactive session to allow participants to analyze the requirements and practice scoring sample documents to determine compliance with the standards.**
	 Victoria Gavaghan

Tuesday, May 24, 2016

8:30 a.m. – 9:45 a.m.	**Discuss and analyze the PCMH Recognition Requirements**
	   • **PCMH 3: Population Health Management**
	
	Group Activity for Population Health Management
	   Interactive session to allow participants to analyze the requirements and practice scoring sample documents to determine support for the standards.
	
	William F. Tulloch

9:45 a.m. – 10:00 a.m.	**Break**

10:00 a.m. – 12:00 p.m.	**Discuss and analyze the PCMH Recognition Requirements**
	   • **PCMH 4: Care Management & Support**
	   • **Record Review Workbook**
	
	Group Activity for Care Management & Support
	   • **Interactive session to allow participants to discuss how practices provide solutions to the requirements.**
	
	Victoria Gavaghan

12:00 p.m. – 12:45 p.m.	**Lunch (on your own – list of nearby options will be provided)**
12:45 p.m. – 1:45 p.m.	**Discuss and Analyze PCMH Recognition Requirements** • **PCMH 5: Care Coordination & Care Transition** **Group Activity for Care Coordination & Care Transition** **Interactive session to allow participants to analyze the requirements and practice scoring sample documents to assess support for the standards.** William F. Tulloch

1:45 p.m. – 2:30 p.m.	**Discuss and Analyze the PCMH Recognition Requirements**
	   • **PCMH 6: Performance Measurement & Quality Improvement**
	
	Group Activity for Performance Measurement & Quality Improvement
	   • **Knowledge check regarding acceptable documentation**
	
	Victoria Gavaghan

2:30 p.m. – 2:45 p.m.	**Break**
2:45 p.m. – 3:45 p.m.	**Review and Discuss PCMH PRIME Certification Requirements** • **PCMH PRIME 1: Massachusetts PCMH PRIME Certification** William F. Tulloch
3:45 p.m. – 4:45 p.m.	**Review and Discuss the Start to Finish Recognition Process including Multi-Sites, Add-On Surveys; Renewals and NCQA support** Victoria Gavaghan
4:45 p.m. – 5:00 p.m.	**Q&A Regarding Content Addressed During the Seminar/Conclusion**