



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
MassHealth Office of Providers and Plans
One Ashburton Place, Suite 1109
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Assistant Secretary for
MassHealth

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Ombudsman for MassHealth Members with Disabilities Agenda

Friday April 7, 2017
10:00am – 11:30am
One Ashburton Place, 21st Floor, Rooms 1&2
Boston, MA 02108

Welcome/Introductions

Robin Callahan
Deputy Medicaid Director
MassHealth

Presentation and Discussion

- Overview
- Policy Goals
- Anticipated Scope of Services
- Target Populations for Ombudsman Services
- Timeline
- Discussion

MassHealth Presenters

Robin Callahan - *Deputy Medicaid Director*
Corri Altman Moore – *Director of Policy*

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