

Date: Friday, December 16, 2016

Start/End Time: 1:00 PM – 3:00 PM

Location: Department of Public Health - 250 Washington St. - Public Health Conference Room, 2nd Floor, Boston, MA

Purpose of Meeting: The purpose of the meeting is for the Implementation Council to:

- Approve Meeting Minutes
- Hear and discuss One Care Updates
- Hear and discuss updates from the One Care Ombudsman
- Hear comments from Implementation Council members and meeting attendees
- Make recommendations for next Implementation Council

Anticipated Attendees: Suzann Bedrosian, Bruce Bird, Lydia Brown, Joe Finn, Dennis Heaphy (Chair), Remon Jourdan, Rebecca Gutman, Denise Karuth, Jeff Keilson, Moses Mallard, David Matteodo, Dan McHale, Dale Mitchell, Vivian Nunez, Olivia Richard, Bob Rousseau, Paul Styczko, Howard Trachtman (Co-Chair), Sara Willig, Florette Willis (Co-Chair)

Guests: Burt Pusch, Director, & Scott McManus, Ombudsman - One Care Ombudsman (OCO) Office

Handouts: Agenda; Meeting Minutes from 11-18-16 (Draft); Implementation Council Workplan

Documents will be available online at www.mass.gov/masshealth/onecare.

Agenda

Welcome, Review of Agenda, & Approval of Meeting Minutes	<i>(Howard Trachtman)</i>	1:00-1:10
One Care Update	<i>(MassHealth)</i>	1:10-1:40
One Care Ombudsman Update	<i>(Burt Pusch & Scott McManus)</i>	1:40-2:10
Update on First Term	<i>(Dennis Heaphy)</i>	2:10-2:30
Closing thoughts from Council Members	<i>(All Council Members)</i>	2:30-2:45
Comments from Attendees	<i>(All stakeholders)</i>	2:45-3:00