

## MASSACHUSETTS 988 COMMISSION

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REMOTE MEETING: Monday, April 13th, 2026, from 1:30 PM to 3:00 PM ET

### AGENDA

- I. **Call to Order**
  - a. Welcome
  - b. Housekeeping Remarks
  - c. Announcements
  
- II. **Approval of the March 16<sup>th</sup> Meeting Minutes**
  - a. Roll call and vote on approval of meeting minutes
  
- III. **Annual Report Discussion and Voting**
  
- IV. **2026 Meeting Calendar & Agenda Planning Session for Tabled Recommendations**
  - a. Advance legislation that prohibits anyone from using AI to provide mental health and therapeutic decision making. Provide support to advance this bill and potentially an outline of where AI is and is not an appropriate use of technology.
  - b. Improved interoperability.
  - c. Increased training to increase warm handoffs between 988 and BHHL.
  - d. Implement a policy of 988 call-taker ending each call with an offer to transfer the caller to the BHHL to facilitate access to follow-up services as required by Mass. Gen Laws ch. 177, § 16EE (c)(x) (2022), unless contra-indicated by the substance of the call.
  
- V. **Next Steps**
  - a. Discuss next steps
  - b. The next 988 Commission meeting will be held on Monday, June 15th from 1:30 PM to 3:00 PM ET
  
- VI. **Adjournment**