

Date: Friday, March 13, 2015

Start/End Time: 1 PM – 3 PM

Location: Transportation Building, 10 Park Plaza, Boston MA – Conference Rooms 2-3

Purpose of Meeting: The purpose of the meeting is for the Implementation Council to:

- Hear One Care updates from MassHealth
- Hear updates from various workgroups
- Hear an update and engage in a discussion with the One Care Ombudsman
- Hear from One Care stakeholders

Anticipated Attendees: Suzann Bedrosian, Bruce Bird, Myiesha Demery, Rebecca Gutman, Dennis Heaphy (Chair), Denise Karuth (by phone), Jeff Keilson, David Matteodo, Dan McHale, Dale Mitchell, Vivian Nunez, Olivia Richard, Bob Rousseau (by phone), Howard Trachtman (Co-Chair), Florette Willis (Co-Chair)

Unable to Attend: Joe Finn

Guest Speakers: Burt Pusch, One Care Ombudsman (OCO) Director; Bill Griffin, OCO Deputy Director; Carla Wahnon, OCO Helpline Ombudsman; Kimberley Warsett, PCORI Grant; Bill Henning, DAAHR

Handouts: Agenda, Meeting Minutes (1/9/15), Year in Review Summary, Approved Motions Summary Document, One Care update, Encounter Data Workgroup and EIP Survey 2 Update, One Care Ombudsman Presentation, DAAHR Letter. Documents will be available online at www.mass.gov/masshealth/onecare.

Agenda

Welcome, Review of Agenda, Approval of Meeting Minutes	<i>(Co-Chairs)</i>
One Care Update	<i>(MassHealth)</i>
Subcommittee and Workgroup Updates	
• Procurement of New Council Members Subcommittee	<i>(Dennis Heaphy)</i>
• Encounter Data Workgroup and EIP Survey 2 Update	<i>(Olivia Richard)</i>
New Business	
• One Care Ombudsman Update	<i>(Burt Pusch, OCO Director)</i>
Guest Presentations	
• PCORI Grant Update	<i>(Kimberley Warsett)</i>
• Letter from DAAHR	<i>(Bill Henning)</i>
Comments from Attendees	<i>(All Stakeholders)</i>

Upcoming Council Meetings

Friday April 24, 2015

2:00-4:00pm

1 Ashburton Place, 21st Floor

Boston, MA

Friday May 29, 2015

1:00-3:00pm

1 Ashburton Place, 21st Floor

Boston. MA