



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
MassHealth Office of Providers and Plans
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MassHealth

www.mass.gov/eohhs

MassHealth Health Plan Ombudsman Open Meeting Agenda

Friday May 19, 2017
1:00pm – 3:00pm
Health Policy Commission Offices, 50 Milk Street
8th Floor, Conference Room A
Boston, MA
Conference Line:
888-822-7517, Participant Code: 163 4530#

Welcome/Introductions

Robin Callahan
Deputy Medicaid Director
MassHealth

Presentation and Discussion

- Overview
- Discussion Questions
- Next Steps

MassHealth Presenters

Robin Callahan - *Deputy Medicaid Director*
Corri Altman Moore – *Director of Policy*

MassHealth has posted a Request for Information (RFI) regarding the procurement of the MassHealth Health Plan Ombudsman. Please check [CommBUYS](http://www.mass.gov/commbuys) for all materials regarding this procurement and for detailed instructions for responding to the RFI. All responses are due by **June 1, 2017 at 4:00pm.**

Visit us at www.mass.gov/hhs/masshealth-innovations
Email us at MassHealth.Innovations@State.ma.us