

Date: Friday, November 13, 2015

Start/End Time: 12 PM – 2 PM

Location: Transportation Building, 10 Park Plaza, Boston – 2nd Floor Conference Rooms 1-3

Purpose of Meeting: The purpose of the meeting is for the Implementation Council to:

- Approve Meeting Minutes
- Introduce Council Members
- Hear and discuss One Care Updates
- Hear from the One Care Ombudsman
- Provide input on work plan activities
- Hear comments from Implementation Council meeting attendees

Anticipated Attendees: Suzann Bedrosian, Bruce Bird, Lydia Brown, Rebecca Gutman, Joe Finn, Dennis Heaphy (Chair), Remon Jourdan, Denise Karuth (by phone), Jeff Keilson, Marc Mallard, David Matteodo, Dan McHale, Dale Mitchell, Vivian Nunez, Olivia Richard, Bob Rousseau, Marilyn Spivack, Paul Styczko, Howard Trachtman (Co-Chair), Sara Willig, Florette Willis (Co-Chair)

Handouts: Agenda, Meeting Minutes from 10-16-15 (Draft), One Care Update, Tufts Auto-Assignment Notices (60 Day Notice, Facts and Figures Brochure, Medicare Part D Notice, Once Care Choice Form, Babel Card/Language Card, Return Envelope), Ombudsman Presentation, Work Plan Update slides. Documents will be available online at www.mass.gov/masshealth/onecare.

Agenda

Welcome, Review of Agenda, & Approval of Meeting Minutes	<i>(Howard Trachtman)</i>
Council Member Introductions	<i>(Howard Trachtman)</i>
One Care Update	<i>(MassHealth)</i>
One Care Ombudsman Presentation	<i>(Burt Pusch)</i>
Work plan Updates	
• Goal 1	<i>(David Matteodo & Jeff Keilson)</i>
• Objective 2.3	<i>(Bruce Bird)</i>
• Objective 4.1	<i>(Florette Willis)</i>
Comments from Attendees	<i>(All Stakeholders)</i>

Upcoming Meetings

Friday December 11, 2015
12:00-2:00 PM
1 Ashburton Place – 21st Floor
Boston, MA