The Honorable Alejandro Mayorkas  
Secretary of Homeland Security  
245 Murray Lane, SW  
Washington, DC 20528  

December 21, 2023  

Dear Secretary Mayorkas:

We, the Attorneys General of Illinois, Massachusetts, New York, Arizona, Connecticut, Delaware, District of Columbia, Hawaii, Maryland, Michigan, Minnesota, Nevada, New Jersey, New Mexico, Oregon, Pennsylvania, Rhode Island, Vermont, and Washington write to request that you take additional, prompt action to speed access to work authorization for eligible new arrivals in our states. We are grateful for the meaningful actions you announced in September to expedite and expand access to work authorization. These steps are vitally important to ensure that the large number of newcomers arriving every day can survive and thrive in our communities and our economy. But more must be done to eliminate the barriers that prevent recent immigrants from securing the work authorization they need to support themselves and their families. We also urge you to address the disparate impact these barriers pose to certain communities, such as the Haitian community, who have a history of being placed in a cruel and heartbreaking position: entering the U.S. with no pathway for legal, dignified employment, and significantly restricted access to other resources. Without additional changes, we will see more new arrivals unable to afford basic necessities like housing and food, and our state and local governments and nonprofit organizations may struggle to provide an adequate safety net for those most in need.

Our states have seen thousands of new arrivals in recent months, many lawfully paroled into this country, and many of whom are seeking refuge from dangerous conditions in their home countries. We have welcomed these newcomers proudly as part of a long tradition of celebrating vibrant immigrant communities and their contributions to our states. Many of these parolees and asylum seekers are eligible for work authorization and fervently want to work, but they face unnecessary barriers and delays in the application process that prevent their entry into the workforce. When parolees and asylum seekers are unable to legally work, many must turn to our
state and local safety net programs for food and shelter.\(^1\) Others—including too many families with children in some cases—have been forced to sleep in hospitals, police stations, and even in the streets.\(^2\) Many have no choice but to take jobs in the underground economy, where they are at risk of exploitation and abuse at the hands of unscrupulous employers.\(^3\)

Many recently-arrived migrants and asylum seekers find that the current procedures to apply for work authorization are arduous and difficult to navigate. For some parolees, the fees or fee waiver requirements are insurmountable barriers. It is no surprise that only 16% of working age “CBP One” entrants had applied for work authorization as of the end of August 2023.\(^4\) Lengthy processing times continue to affect many applicants, with current processing times still at 3.5 months for parolees.\(^5\) Many applicants who have successfully applied for work authorization face long delays. During those delays, parolees have no assurances as to how long they will be eligible to work if their applications are eventually approved. Until earlier this year, some parolees, and Haitians in particular, were granted humanitarian parole for such short periods of time that they could not secure employment authorization before their parole and work authorization eligibility expired.\(^6\) Recent reports document the significant and disparate impact of these barriers on survivors of gender-based violence.\(^7\)

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5. USCIS Case Processing Times available at https://egov.uscis.gov/processing-times/


Addressing processing delays and other barriers to applying for work authorization will ensure that work-eligible newcomers become self-sufficient as soon as possible and do not have to rely on state resources that are reserved for the most vulnerable people in our states. The changes announced on September 20, 2023 will make a significant difference in reducing processing delays and newcomers’ dependence on state resources. Those changes include: decreasing the average work authorization processing time for certain parolees to 30 days; increasing the time period during which a work authorization is valid to up to five years for asylum seekers and refugees; ensuring that the parole period for Cuban, Haitian, Nicaraguan, and Venezuelan parolees is generally two years; and notifying certain parolees of their eligibility to apply for work authorization. We also appreciate the Administration’s successful recent efforts to partner with state and local officials on work authorization clinics that allow for expedited processing of a large number of applications by USCIS personnel on site, including fee waivers and biometrics. We urge DHS to expand that model by offering ongoing clinics or other in-person processing options, and consider granting work authorization simultaneously.

More can and should be done in the immediate term so that people who are eligible to work can do so without undue delay or burden. These changes can be implemented immediately and will help families avoid homelessness, preserve the availability of state and local safety net programs to support those in crisis, and ensure newly arrived immigrants can contribute to our economy.

We request that DHS take the following urgent steps:

1. **Grant Provisional Work Authorization Upon Application:** In light of ongoing delays with application processing and backlogs, eligible parolees and asylum seekers who have applied for work authorization should be granted provisional authorization to work while their applications are pending. USCIS should create a streamlined process to allow those seeking work authorization to demonstrate their ability to work lawfully while their applications are awaiting review and final approval.

2. **Eliminate Fees:** Parolees face hefty fees for the work authorization application unless they can demonstrate eligibility for a fee waiver, which requires significant documentation. For many new arrivals, that is a barrier that at best leads to delay and at worst is insurmountable. DHS should exempt people granted humanitarian parole from work authorization application fees, as is done for some parolees and asylum seekers. At a minimum, applications for work authorization with a fee waiver should be available online, so eligible applicants do not have to go through the more arduous and slow paper application process.

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3. **Re-parole Those Awaiting Work Authorization:** Prior to DHS’s efforts to speed up processing times and standardize the period of parole, parolees often saw their parole status expire while their work authorizations were pending. After their parole expired, many of these individuals remained in the United States to pursue asylum applications. This meant that in order to work while their asylum application was pending, they would have to re-apply for the permit as an asylum seeker versus a parolee, which is an arduous and slow process. DHS should implement a process to re-parole individuals whose parole expired while their work authorization was pending for an additional two years. This would allow individuals – whose ability to work is dependent on DHS’s ability to process work authorizations in a timely manner – to benefit from the more streamlined work authorization processes announced in September.

4. **Streamline Application Processes to Relieve Burdens on Migrants and the Agency:** DHS should consider streamlining processes and enacting technical fixes that would eliminate administrative burdens for both the applicants and DHS. For example, we suggest DHS allow individuals to apply for work authorization at the same time as they request parole; ensure that information provided to CBP in parole applications is also available to USCIS to process work authorization requests; provide notification to those eligible for work authorization that they can apply; shorten and simplify the work authorization Form I-765 and translate the form and instructions into multiple languages; and provide in-person processing and approval of work authorizations in cities and states with large numbers of recent parolees.

These four recommendations are only a few of the many additional steps that would help individuals and families who recently arrived to enter the workforce instead of having to rely on support and resources from our state programs.9

We appreciate the fact that legislative action is needed to effect compassionate and comprehensive immigration reform to fully address these challenges, and we welcome the opportunity to advocate together for that reform. But with the urgent need we see in our states, we simply cannot and need not wait for Congress to act. We therefore urge swift action to ensure that eligible immigrants can work to support their families, achieve self-sufficiency, and fuel our economy.

Sincerely,

Kwame Raoul  
Illinois Attorney General

Andrea Joy Campbell  
Massachusetts Attorney General

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9 Some of those additional steps are outlined in a recent letter from Senator Warren to Secretary Mayorkas and Director Jaddou. See November 2, 2023 Letter from Senator Warren et al., available at https://www.warren.senate.gov/imo/media/doc/Letter%20to%20DHS%20on%20EADs%20(signed).pdf.
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