



Transmittal Letter All-253

DATE: April 2026

TO: All Providers Participating in MassHealth

FROM: Mike Levine, Undersecretary for MassHealth

RE: *All Provider Manual: Updated Appendix C: Third-Party Liability Codes*

Introduction

This letter transmits an updated Appendix C for all provider manuals. Appendix C links to a list of [MassHealth Carrier Codes](#). The list includes the codes, carrier names, and addresses of the insurance companies to which they refer. Providers must report the appropriate MassHealth seven-digit carrier code on claims for members who have other health insurance.

Appendix C revisions include

- adding new and removing obsolete carrier codes, and
- updating carrier name and address information, which includes sections for Medicare Supplement and dental carriers.

The carrier codes are up to date as of February 25, 2026.

MassHealth Website

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Questions

- Call MassHealth at (800) 841-2900, TDD/TTY: 711
- Email us at provider@masshealthquestions.com

New Material

The pages listed here contain new or revised language.

All Provider Manual

Pages C1 through C-2

Obsolete Material

The pages listed here are no longer in effect.

All Provider Manual

Pages C-1 through C-2 — transmitted by Transmittal Letter ALL-245

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