



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
600 Washington Street
Boston, MA 02111
www.mass.gov/masshealth



MassHealth
All Provider Bulletin 140
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TO: All Providers Participating in MassHealth
FROM: Beth Waldman, Medicaid Director *Beth Waldman*
RE: **Integration of the MassHealth Provider Services Web Site into Mass.Gov Portal**

The Mass.Gov Web Site In May of 2002, the Commonwealth launched the new mass.gov Web site. The goal is to provide the public with easy and comprehensive access to a wide array of government services. The Commonwealth's Executive Office of Health and Human Services (EOHHS), which oversees MassHealth, has created an EOHHS area within the state's mass.gov Web site to build on the same principle. EOHHS is integrating the Web sites of all its agencies and programs into one EOHHS "portal" or point of entry. The new EOHHS portal is intended to present a single point of entry for users, without the need to know which agency administers the services being sought. It provides a uniform look and consistent navigation. Last July, all the content from the MassHealth Web site was moved to the EOHHS portal. (See All Provider Bulletin 137.) Now we are moving all the content from the MassHealth Provider Services Web site (www.mahealthweb.com) to the EOHHS portal. This bulletin describes the changes you will see with this migration.

What Is Changing All information for MassHealth providers will now be available from the MassHealth Web site at www.mass.gov/masshealth. You will no longer be able to use the former Provider Services Web address of www.mahealthweb.com. Some information has been updated, but in general, you will see the same information as always. You will just find it through a different point of entry.

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***Changes Are Effective
Early December 2004***

Information from the MassHealth Provider Services Web site is being moved to the new portal in stages during the month of November. The migration will be completed in early December.

***How to Find Information
for MassHealth Providers***

There are two ways to find MassHealth provider information on the EOHHS/MassHealth portal.

From our home page (www.mass.gov/masshealth) click on "Information for MassHealth Providers." This will take you to a list of topics that closely matches the list from the old Provider Services home page, as follows. Click on any of these topics to find the same information that was on the old site.

- EFT/Direct Deposit
- Automated Solutions
- PCSS
- EDI & HIPAA
- Provider Enrollment
- Customer Service
- Publications and Forms

You can also find information for MassHealth providers by clicking on the "Provider" tab at the top of the screen. This will take you to a page with the following categories. Please note that this page includes information about all EOHHS agencies, not just MassHealth. But under each relevant category you will find links just for MassHealth provider information.

- Enrollment and Contracting
- Certification & Licensure
- Client Eligibility & Benefits Assistance
- Invoice & Claims Submission
- Guidelines for Clinical Treatment
- Guidelines for Services & Planning
- Provider Information Maintenance
- Reporting to the State
- Resources and Guidance

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Navigation Tips

Use Bookmarks. We recommend that you bookmark any pages on our Web site that you visit frequently. If you had bookmarked areas on the old MassHealth Provider Services site, you will need to update those bookmarks now.

Use Direct Web Addresses. As a reminder, the following Web addresses will take you directly to information for MassHealth providers.

- www.mass.gov/masshealthpubs will take you directly to MassHealth regulations, provider bulletins, and other publications.
 - www.mass.gov/druglist will take you directly to the MassHealth Drug List.
 - www.mass.gov/mmq will take you directly to information for nursing facilities about the Management Minutes Questionnaire.
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Questions

If you have questions about any information in this bulletin, please contact MassHealth Provider Services at 617-628-4141 or 1-800-325-5231.
