



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
600 Washington Street
Boston, MA 02111
www.mass.gov/masshealth



MassHealth
All Provider Bulletin 149
November 2005

TO: All Providers Participating in MassHealth
FROM: Beth Waldman, Medicaid Director *BW*
RE: Elimination of the MassHealth Secure File Delivery Application

Background

In November 2004, MassHealth launched the Secure File Delivery Application (SFDA). This application allowed our trading partners to receive the proprietary supplemental electronic remittance advice, as well as the following HIPAA-compliant transactions, via the Internet:

- 820 – Payroll Deducted and Other Group Premium Payment for Insurance Products
 - 834 – Benefit Enrollment and Maintenance
 - 835 – Health Care Claim Payment/Advice
 - 997 – Functional Acknowledgment
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**New Method of 837
Claims Submission
and Receiving
Certain Transactions**

On June 23, 2005, MassHealth successfully implemented secure, Web-based claim submission and transaction retrieval for trading partners via the MassHealth Web site at www.mass.gov/masshealth.

As part of our ongoing administrative simplification efforts for providers and other trading partners, **effective immediately, all MassHealth trading partners who currently retrieve transactions from SFDA should retrieve them from the MassHealth Web site.** As a result, trading partners who currently retrieve their 997 functional acknowledgments, 835 remittance advice, proprietary supplemental electronic remittance advice, 820 premium payment, or 834 benefit enrollment via SFDA need to establish an account (if they do not already have one) for the MassHealth Web site. **MassHealth will discontinue SFDA as of December 31, 2005.**

Outreach and Support

MassHealth Customer Service is contacting all SFDA users to provide them with the necessary user ID and password for transaction retrieval through the MassHealth Web site. Trading partners already submitting their 837 claim transactions through the Web can use the same user ID and password for retrieving these transactions as well.

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Outreach and Support (cont.)

All Providers and other trading partners are encouraged to submit claims and receive transactions through the Web. Web submission and retrieval is our recommended solution in lieu of disks, CDs, paper, and the Bulletin Board (BBS) retrieval system. To participate in MassHealth electronic transaction exchange through the Web, please contact Customer Service.

Questions

If you have any questions about the information in this bulletin please contact MassHealth Customer Service at 1-800-841-2900, e-mail your inquiry to providersupport@mahealth.net, or fax your inquiry to 617-988-8974.
